



TRX PROTECTION PLAN

Optional Commercial Warranty

Effective 2/20/2018

The following terms and conditions describe the protection You will have under this optional Commercial Warranty. Should You choose to purchase this Commercial Warranty, Your statutory rights (i.e., legal guarantee against defective goods) under prevailing UK laws will not be affected.

DEFINITIONS

- “We”, “Our”, and “Us” mean the company obligated under this Commercial Warranty: Fitness Anywhere UK, Ltd., 6 St Andrew Street 5th Floor, London EC4A 3AE
- “You” and “Your” mean the purchase of the Covered Product(s) and the original holder of this Commercial Warranty
- “Covered Product” means the TRX functional training and/or fitness item(s) that You purchased on www.TRXTraining.co.uk which are designated as “TRX Signature Products” and/or are covered by this Commercial Warranty

INSTRUCTIONS

You must retain the invoice (or other proof of purchase) and serial number of all Covered Products.

WARRANTY PERIOD

This Commercial Warranty begins upon expiration of Our 1-year Consumer Warranty applicable to TRX Suspension Trainer and/or other TRX exercise devices intended solely for person, family, or household use (which 1-year warranty period begins on the purchase date of the Covered Product) and extends thereafter for **four (4) years**.

WHAT IS COVERED

TRX will, in its discretion, repair or replace any Covered Product without charge to You in the event Your Covered Product fails to operate as a result of any defect in manufacture and/or materials caused by normal household use. Only original, unaltered, and unmodified Covered Products and workmanship are covered. If the Covered Product cannot be repaired or replaced, then We will offer You a credit or refund the purchase price You paid for the Covered Product. This Commercial Warranty applies only to You as the original purchaser of the Covered Product and does not cover any injuries or damages to third parties using the Covered Product.

WHERE YOU ARE COVERED

Coverage under this Commercial Warranty is limited to the United Kingdom only (England, Wales, Scotland, and Northern Ireland).

WHAT IS NOT COVERED

- ANY AND ALL PRE-EXISTING CONDITIONS THAT OCCURED PRIOR TO THE EFFECTIVE DATE OF THIS COMMERCIAL WARRANTY
- PARTS OR REPAIRS DUE TO NORMAL WEAR AND TEAR, INDENTATIONS, SCRATCHES, OR SURFACE DAMAGE (INCLUDING ABRASIONS CAUSED BY FAILURE TO USE, PROTECT, OR MAINTAIN THE COVERED PRODUCT PROPERLY)
- PRODUCT DETERIORATION OR VARIATIONS IN COLOR OR MARKING THAT ARE ORDINARILY EXPECTED BASED ON ORDINARY USE OR DEVELOP OVER TIME BECAUSE OF NATURAL PROCESSES SUCH AS EXPOSURE TO SUNLIGHT
- DAMAGE FROM ACCIDENT, ABUSE, MISUSE, MISHANDLING, INTRODUCTION OF FOREIGN OBJECTS INTO THE COVERED PRODUCT, FAILURE TO FOLLOW USE INSTRUCTIONS, AND EXTERNAL CAUSES INCLUDING THIRD PARTY ACTIONS, FIRE, THEFT, INSECTS, ANIMALS, EXPOSURE TO ENVIRONMENTAL OR WEATHER CONDITIONS (INCLUDING, FOR EXAMPLE, CHANGES IN HEAT, HUMIDITY, MOISTURE, OR WATER SATURATION)
- DAMAGE CAUSED BY USE OF THE COVERED PRODUCT FOR ANY PURPOSE OTHER THAN THE NORMAL PURPOSE INTENDED OR IN ABNORMAL USE CONDITIONS, OR ANY FURTHER USE OF THE COVERED PRODUCTS UNDERTAKEN AFTER A DEFECT OR NON-CONFORMITY HAS BEEN DISCOVERED

MAKE YOUR BODY YOUR MACHINE®

The TRX logo consists of the letters "TRX" in a bold, black, sans-serif font, centered within a bright yellow square.

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HOW DO YOU GET SERVICE

To request any warranty service, **PROVIDE WRITTEN NOTICE OF YOUR CLAIM (INCLUDING YOUR PROOF OF PURCHASE AND SERIAL NUMBER OF PRODUCT) WITHIN THIRTY (30) DAYS OF WHEN YOU DISCOVERED THE DAMAGE, DEFECT, OR NON-CONFORMITY** to: TRX Customer Service, 1660 Pacific Ave, San Francisco, CA 94109, UNITED STATES.

In order to obtain a hard copy of the terms and conditions of this Commercial Warranty, or with respect to any questions regarding this Commercial Warranty, or instructions for replacement or repair of a Covered Product, please call TRX Customer Service at **1-888-878-5348** (US) or via email at customerservice@trxtraining.com.

Once Your product has been authenticated by a Customer Service Representative, You will be issued a return authorization number ("RA#") and instructions for returning the product (if applicable). Customers are responsible for the cost of shipping items to TRX. After the product is received, a TRX product expert will inspect it and contact You within three (3) business days to give You the results of the inspection. If Your product is not covered under this Commercial Warranty, it will be sent back to You. TRX will pay the return shipping costs for all products that are covered under this Commercial Warranty. Any products sent to TRX without an RA# will be refused and returned to sender.

OTHER WARRANTY LIMITATIONS AND EXCLUSIONS

Consequential and incidental damages are not recoverable under this Commercial Warranty.

This Commercial Warranty is not transferable or renewable.

Damage not covered under this Commercial Warranty may be repaired for a reasonable rate and a fee will be charged for return shipping.

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