

## PROCESS OPTIMIZATION INSPIRED BY YOUR BUSINESS SOLUTION

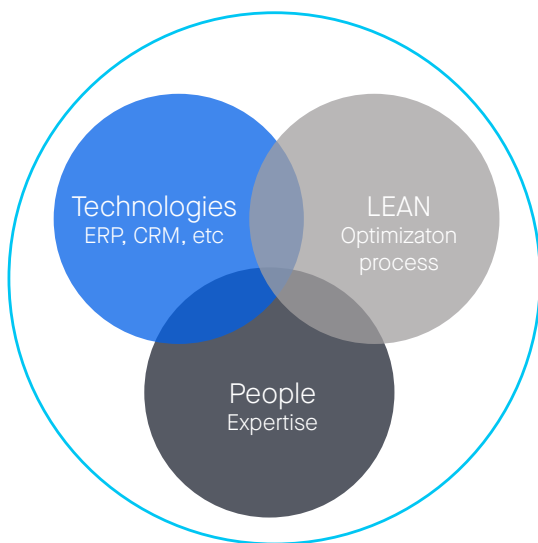
### Operational Performance Improvement

- > Maximize your initial investment's benefits
- > Make effective use of your ERP features
- > Promote acceptance within your internal team

**OUR END-TO-END PROVEN METHODOLOGY** of designing your business processes maximizes the benefits of your technological initiatives. The participation of representatives from stakeholders in optimization workshops develops a common understanding of the overall process as well as the challenges each team face. This also facilitates acceptance of possible solutions.

**OUR MULTIDISCIPLINARY TEAM'S KNOW-HOW** combining LEAN and ERP expertise ensures the success of your project. Createch mission is to significantly improve the profitability of its customers through the optimization of their processes and the implementation of world-class softwares.

#### Best practices :



#### PLANNING

- > Identify priority processes to improve
- > Outline the market's and the senior management team's expectations
- > Interview key employees of priority processes
- > Determine improvement objectives and scope of intervention
- > Identify optimization workshops' participants

#### OPTIMIZATION WORKSHOPS

- > Training on best business practices
- > Analysis of the current state and definition of the future state
- > Impact analysis and recommendations
- > Definition of the deployment action plan

#### DEPLOYMENT SUPPORT

- > Configuration of the ERP features
- > Detailed design of work organization, processes and procedures
- > Implementation of performance indicators and dashboards
- > Staff training



#### OUR OBJECTIVE...

Define an optimal operational mode for your business using the best practices derived from :

- > Your team's experience
- > Advanced technologies
- > Our expertise in applying LEAN method to optimize business processes.