

ANT Telecom provides music industry hospitality provider “Eat to the Beat” with an effective comms system and faster fibre connectivity

ANT Telecom’s customer service and ongoing support and maintenance ensure Eat to the Beat can effectively service clients in the fast paced music industry

Bespoke communication provider, ANT Telecom has been selected by Global Infusion Group’s Eat to the Beat, caters to the music industry, to supply and maintain the organisation’s communications and upgrade its broadband to fibre for increased connectivity.

ANT Telecom was chosen to enhance and maintain Eat to the Beat’s communications across its two UK sites in Watford and Chesham, which were previously serviced by multiple communications providers. The existing providers were no longer able to facilitate the service that Eat to the Beat required to provide its customers with the service they need.

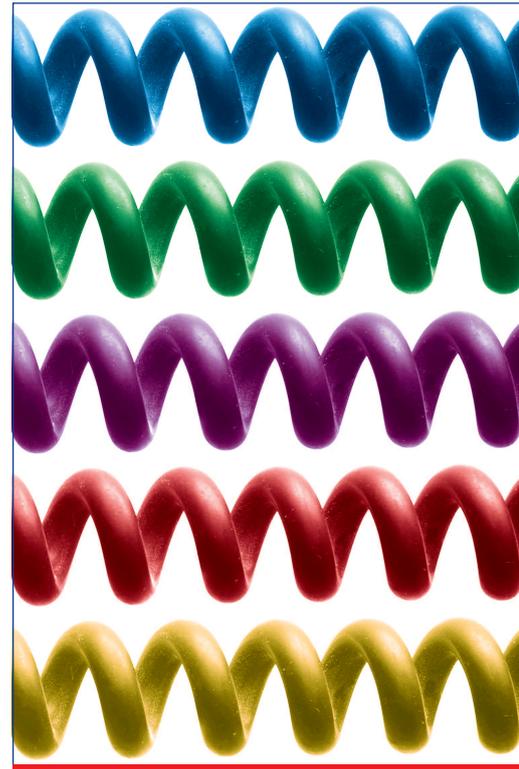
Shona Butler, facilities manager, Global Infusion Group, comments, “We decided to move to ANT Telecom because they are a friendly and helpful company that gave us advice and confidence through the service they provide. They analysed our business requirements, took heed of what we really needed and advised us where to go from in layman terms.”

Eat to the Beat now benefits from an IP Office solution, DECT

handsets, PBX and broadband lines that are all maintaining by one supplier in ANT Telecom. Butler comments, “ANT Telecom are able to provide all the communication services and maintenance we require across our two UK sites, offering us a one-stop-shop facility when looking at faults, upgrades or changes, saving money and making maintenance easier and more effective.”

She continues, “ANT Telecom are also on hand to deal with any issues that may occur immediately, taking a lot of work off my shoulders. Whereas previously we had to call around various suppliers to resolve an issue, now we just call ANT and they will take care of the enquiry.”

When considering a communications provider Eat to the Beat selected ANT Telecom based on customer service and cost. Butler comments, “When we looked at providers ANT were miles ahead of the competition in terms of cost and customer service. Our relationship to date with ANT Telecom has been great, they are always on call whenever we need them and respond quickly to both phone or email enquiries.”



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ANT is working with Eat to the Beat to link the company's two UK sites together to provide a better all-round system and savings on call costs. Butler concludes, "By linking the communication across our UK sites we will benefit from a more effective way of working as a business day-to-day. In future we hope that ANT Telecom will also take over other services to further unify our communications."



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