

The HealthJoy logo features the word "HealthJoy" in a white, sans-serif font, with a registered trademark symbol (®) to the upper right of the "y". The "y" is stylized with a small loop at the bottom. The logo is positioned in the upper left quadrant of the page, set against a dark purple background with a diagonal purple stripe and faint, concentric circular lines in shades of purple and blue.

Features

HealthJoy is the first stop for all your healthcare needs

HealthJoy is the world's most sophisticated healthcare guidance and cost containment platform. What's to love about it? Employees love having access to on-demand help for all their employee benefits, right from their mobile phone. Employers love that we champion the employee benefits experience and make things easy for their employees.

Application

- 1 Benefits Wallet**

Access all types of employee benefits in a single location.
- 2 Summary of Benefits**

Instant access to your medical plan's summary of benefits in an easy-to-read format.
- 3 Deductible Information**

Get on-the-go insight into your health plan deductibles right from our app for participating plans.
- 4 Claims Information**

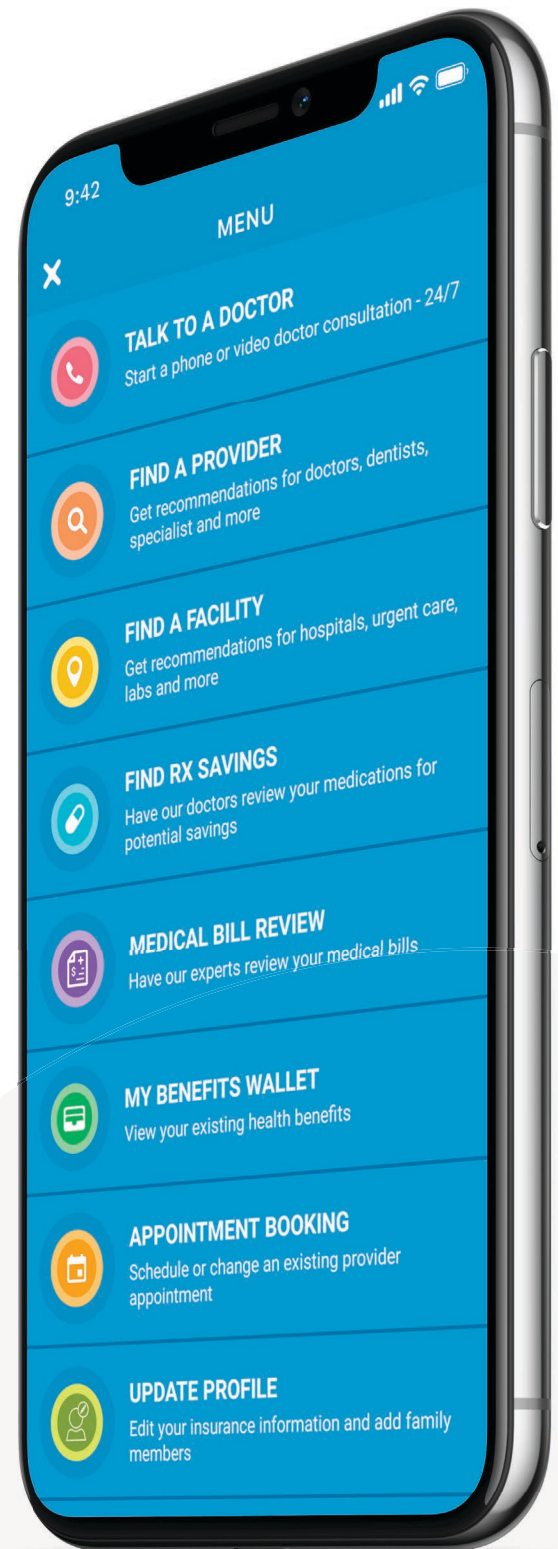
View historical claims information for participating plans.
- 5 Engagement Campaigns**

JOY, our artificial intelligence-powered virtual assistant, will guide you through the app and services.
- 6 Virtual Assistant**

Year-round engagement campaigns are personalized to educate members on their own benefits and keep them healthy.
- 7 Historical Chats and Inbox**

Employees can view previous communications and recommendations in our secure inbox.
- 8 Serious Security**

Information (PHI) is never shared with employers. Our data is protected with 256-bit encryption and complies with all federal HIPAA regulations.



Healthcare & Insurance Concierge

Healthcare Concierge

Our staff is available as a personal resource for all aspects of benefits. We can help you find a doctor, answer an insurance question, book an appointment or more.

Appointment Booking

We can schedule the earliest appointment with hard-to-reach specialists. We'll arrange for facility appointments or tests. We'll even let you know about parking.

Medical Bill Review

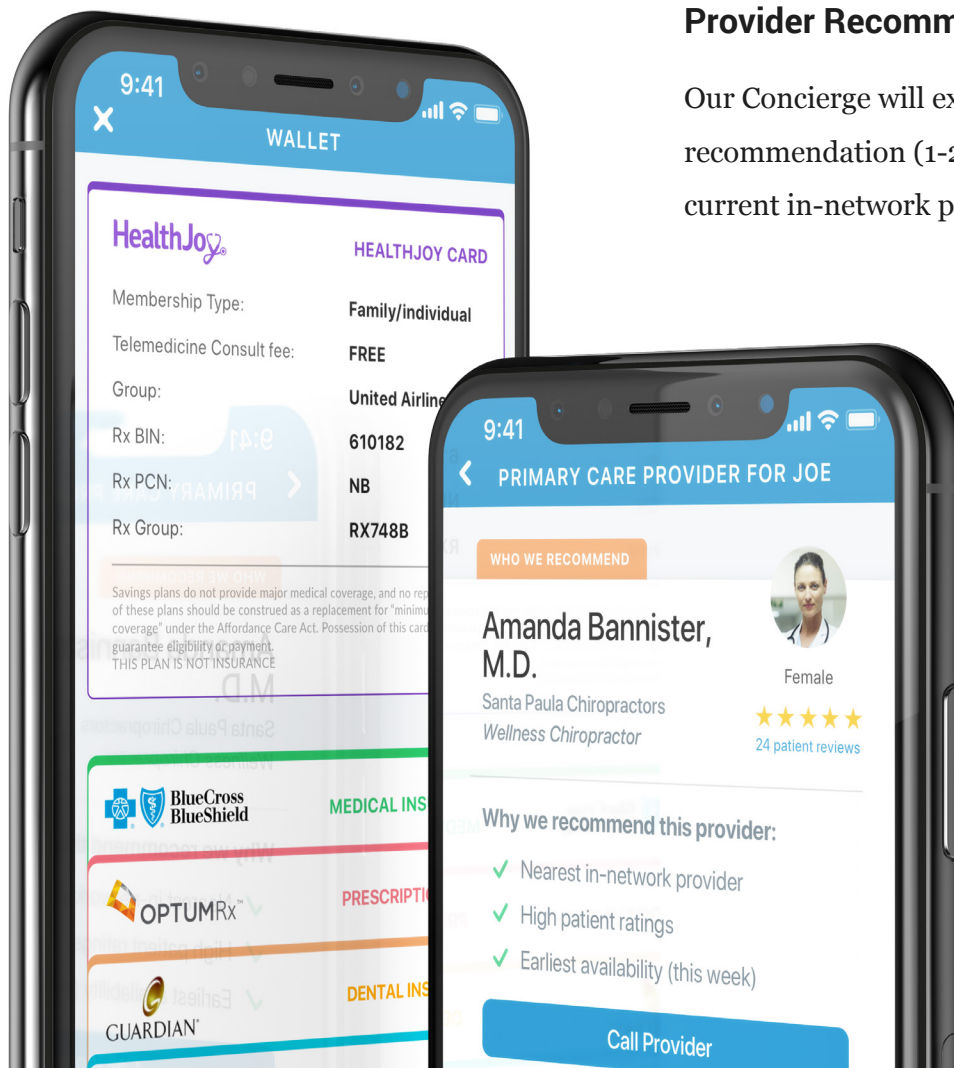
Medical bills are confusing and often incorrect. Our team of experts can help by answering questions, explaining how billing works, and negotiating to save you money.

HSA & FSA Support

Medical savings accounts are amazing but can be confusing. We're here to answer any question you might have regarding eligibility and recommendations.

Provider Recommendations

Our Concierge will extensively research every recommendation (1-2 hours) and confirm for current in-network participation and availability.



Healthcare & Insurance Concierge (continued)

Health Cost Estimation

We provide cost and quality transparency that makes shopping for medical services simple. We even recommend cash prices in some instances to save money.

Answer Benefits Questions

Benefits are confusing. Half of all people don't understand the basics. Don't worry, we are here to help. We can explain deductibles, HSA, co-pay and more.

Facility Recommendations

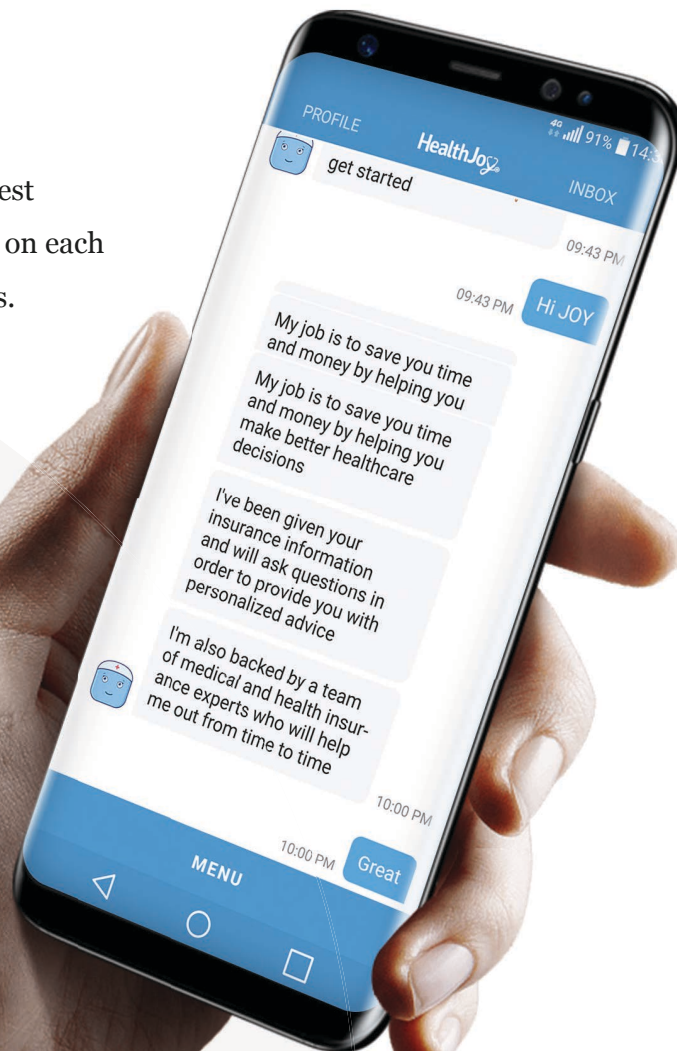
We direct members to the highest quality, best priced, and most convenient facilities based on each specific situation. Research time is 1-2 hours.

Resolve Claim Issues

We provide advice or assistance to employees when filing a complaint or grievance with their health insurance provider. We'll be there for them every step of the way.

Medical Device Help

Been prescribed a home medical device and don't know where to start? We can help you find the perfect product for your specific needs.



Online Medical Services



Online Doctor Consultations

Instantly access the quality care you need with the convenience you expect. Speak to a board-certified US doctor in less than 15 minutes.



Rx Savings Review

Our doctors have developed a proprietary algorithm to identify lower-cost medication alternatives by using 9 different strategies. This is way more than a savings card. It's a complete medical review.



Prescription Delivery

When you're not feeling well, even driving to the pharmacy can seem like a struggle. Let us help you by scheduling prescription delivery. Available in select locations.

Employer Features

Advanced Reporting

Employers have access to a real-time dashboard that shows key metrics about performance including information on activation, telemedicine usage, program savings, wallet views and much more. Our account managers are always available to work on strategies to improve performance.

Health Analytics

For clients with a health analytics partner, we now integrate with many platforms to create actionable campaigns based on their data.

