Please customize with your local health department information and unique workflow instructions

1. Are you experiencing any symptoms of coronavirus – such as fever, cough, shortness of breath or other respiratory conditions?
	1. Yes – if yes, continue on to below instructions.
	2. No – if no, stop here. If they have further questions, please refer them to the insert local health department information.
* If the patient is experiencing respiratory illness, advise them to stay at home and help them schedule a virtual visit. Create a patient case in the EHR
* If they believe their symptoms are life threatening, they should go to the nearest Emergency Department. If the patient decides to go to the ER, they should contact the ER and alert them of their impending arrival. Create a patient case in the EHR so that their provider will be aware of the patient’s status.