

On Monday, April 27, Health Resources & Services Administration (HRSA) launched a new [COVID-19 Uninsured Program Portal](#), allowing healthcare providers who have conducted COVID-19 testing or provided treatment for uninsured COVID-19 patients on or after February 4, 2020 to request claims reimbursement.

The U.S. Department of Health and Human Services (HHS) will provide claims reimbursement to healthcare providers generally at Medicare rates for testing uninsured individuals for COVID-19 and treating those with a positive diagnosis.

Healthcare providers who have conducted COVID-19 testing or provided treatment for uninsured COVID-19 individuals on or after February 4, 2020 can request claims reimbursement through the program electronically and will be reimbursed generally at Medicare rates, subject to available funding. Steps include enrolling as a provider participant, checking patient eligibility, submitting patient information, submitting claims and receiving payment via direct deposit.

Requirements

To participate, providers must attest to the following:

- You have checked for healthcare coverage eligibility and confirmed that the patient is uninsured.
- You have verified that the patient does not have coverage such as individual, employer-sponsored, Medicare or Medicaid coverage, and no other payer will reimburse you for COVID-19 testing and/or care for that patient.
- You will accept the defined program reimbursement as payment in full.
- You agree not to balance bill the patient.
- You agree to program terms and conditions and may be subject to post-reimbursement audit review.

Timeline

- Monday, April 27: Sign up period begins for the program
- Wednesday, April 29: On demand training starts
- Wednesday, May 6: Begin submitting claims electronically
- Mid-May: Begin receiving reimbursement

Providers can access the portal at COVIDUninsuredClaim.HRSA.gov. There is also a [FAQ document](#) on the portal and information for providers.