

Virtual visit quality

Gaps in care can be closed using virtual visits. Use every opportunity to capture documentation and encourage best practices with your patients. Documenting the required elements below will satisfy the measure.

Measure	Required documentation	Additional suggestions
For All Patients		
Breast Cancer Screening	Month, Year and result of test (if previously performed)	
Colorectal Cancer Screening	Month, Year and result of test (if previously performed)	Order Cologuard for home testing
Medication Reconciliation Post-Discharge	Discharge medication list reviewed and reconciled with the patient's current medication list	Use CPT II code: 1111F
Statin Therapy for Patients with Cardiovascular Disease or Diabetes		If patient is not on a Statin, please consider a prescription or documenting reason why the patient is not an appropriate candidate. If unable to tolerate statins, can use myalgia or rhabdo codes, if applicable.
Medications		Encourage compliance and to order prescriptions though mail order.
For Medicare Advantage Patients		
Osteoporosis Management in Women who had a Fracture		If patient has had a fracture and we don't want patient exposed in the public at this time, oral medications can be used: <ul style="list-style-type: none"> ● Alendronate ● Alendronate-cholecalciferol ● Ibandronate ● Risedronate ● Raloxifene ● Self-Injected: Teriparatide
Rheumatoid Arthritis Management		If patient is not on a DMARD, please consider a prescription or documenting reason why the patient is not an appropriate candidate.
Diabetes: Kidney monitoring		If patient is taking an ACEi/ARB, use 4010F to close the gap.
For Traditional Medicare Patients		
Falls: Screening for Future Risk	Documentation of history of falls. "No falls" closes the gap	
Influenza	Month & Year of last flu vaccine	
Tobacco Use: Screening and Cessation Intervention	Tobacco use/ Cessation counseling if a tobacco user	
Screening for Depression and Follow-up	Using a standardized, age appropriate screening (e.g., PHQ-2 or PHQ-9). Follow-up must include a referral, medication, or further screening. Provider must note screening "positive" or "negative"	