## IT support to SME businesses for over 20 years



The best IT Support is delivered through great people and that is what we have. With 6 offices throughout the UK Complete I.T. have been providing market leading IT Support services to SME's for over 24 years.

We are passionate about understanding our client's businesses and helping them use IT to meet their goals and overcome challenges. We don't just fix problems, we find ways to improve your systems and positively impact on your team and your business.

Some of the key areas we are focusing on are security and ensuring our clients are as safe as possible, this includes implementing multi-layered security solutions and enabling the education of end users. At Complete I.T. our business is our people and without them we would not be where we are today.

The General Data Protection Regulation (GDPR) is also big news, coming into effect in May 2018, all businesses, big and small, will be affected and planning is key. We run quarterly educational seminars which are advertised across our social media channels, with guest speakers such as our partners Microsoft and Datto.

We opened our London office in 2015 to ensure we were closer to our clients and have recently re-located to accommodate our growing team.

Our London team is made up of Jordan Arthur, General Manager whose skills lie within Service Delivery, he is passionate about ensuring each and every client receives the highest level of customer service and will go above and beyond to make sure this happens.

David Papworth has recently joined the team as Operations Manager and also comes from a Customer Services back ground further enhancing our Service Delivery offering.

We have a full time Technical Helpdesk based within the London Office, Technical Consultants who know our clients businesses and IT inside and out and every client has a dedicated Account Manager who is purely there to ensure they are happy and Complete I.T. are doing what we should be.

www.complete-it.co.uk

## **COMPLETE I.T.** LOCAL IT SUPPORT SERVICES

**Complete I.T. Manager** - No In-house IT expertise, leave your IT Systems to us and focus on your core business

**Complete I.T. Support** - Technical Experts to work alongside your existing IT team

**Complete I.T. Director** - Is IT hampering the growth of your business? From system selection, data security and governance to the creation and delivery of an IT strategy, the CITD provides you with everything you need.

## From Security, Monitoring, Virtualisation, Sourcing and Recovery, we have you covered.

We will happily come and have a discussion with you about your IT needs, give us a call on **0207 9930010** or email **enquiries@complete-it.co.uk** to book a meeting or for more information.

## www.complete-it.co.uk

Complete I.T. Ltd, 5 – 7 Southwark Street, London SE1 1RQ Proud to be new members of Southwark Chamber of Commerce

Complete I.T.