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April 29, 2020

Dear friends and partners:

The global spread of the COVID-19 virus and the serious health implications the virus may have on those affected has reached almost all corners of the world. With Safety as one of our core values, McLanahan Corporation takes the health and well-being of our employees and their families, as well as our customers very seriously. We have taken a number of steps to help limit the risks of either being infected by the virus or spreading it to others.

Where still allowed by the local government, our office and manufacturing facilities are continuing to operate as normally as possible. However, we have taken some additional measures to ensure our employees' safety. First, we have closed our facilities to all non-essential visitors. We have also put a ban on all international travel and a limit on non-essential domestic travel. Those who do need to travel must be approved by our executive management team. All of our facilities are following cleaning and sanitation processes put in place by their local governments. We allow employees to work from home, where appropriate, and we are requiring all meetings to be held via video conferencing.

In these unprecedented times, we are also doing our best to continue supporting our customers. Our parts departments continue to operate and fulfill customer orders. McLanahan Field Service personnel are also traveling to support our customers where local guidelines allow. We evaluate each field service request individually, and stand by our commitment to service and support our customers as best as possible, while maintaining the safety of our employees. We will endeavor to continue to provide normal service during this period of uncertainty; however, should the situation change, we will be in contact with customers to make alternative arrangements.

We continue to closely monitor the situation and make sure that our employees are still able to service our customers. Of course, we encourage all of our customers to forward plan and consider your inventory and service needs well ahead of time. We will do our best to continue clear and open communication as changes occur.

Sincerely,

A handwritten signature in blue ink, appearing to read "Sean K. McLanahan".

Sean K. McLanahan, President & CEO