

Medela Symphony PLUS Warranty

This product is warranted by Medela LLC to the original retail purchaser to be free from defects in material and workmanship for the period of three (3) years from the date of purchase. In the event of a defect or failure to conform to this warranty, Medela will, at Medela's option, repair or replace this product without charge for such replacement, on parts or labor, at the Medela office listed below. The Purchaser shall bear all responsibility and expense for returning this product to Medela, including risk of loss prior to receipt by Medela, and shipping, packing, and insurance costs.

Medela will have no obligation under this warranty to repair any malfunction or damage arising from any misuse, abuse, or alteration of this product. Without limiting the generality of the foregoing, bending, or dropping of this product or its components, visible cracking of the equipment housing will be presumed to be defects resulting from misuse or abuse. Accessories that are not expressly manufactured by Medela and subsequently attached to the equipment will immediately void this warranty.

ANY AND ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THREE YEARS FROM DATE OF PURCHASE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

THE LIABILITY OF MEDELA FOR BREACH OF ANY WRITTEN OR IMPLIED WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT OF THIS PRODUCT, AND MEDELA WILL HAVE NO LIABILITY UNDER ANY CIRCUMSTANCES FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

If you wish to make a claim under this warranty, you must return this product to Medela at the address below. You must contact Medela Customer Service and obtain a Return to Merchant Authorization (RMA) Number and reference the number on your return package. The original Invoice Number or Purchase Order Number must be referenced on the RMA.

Customer Service toll free number: 1-800-435-8316.

Medela LLC – Returns, Door 4501
1101 Corporate Dr.
McHenry, IL 60050
ATTENTION: RETURNS

Medela Canada Inc.
4160 Sladeview Cres., Unit #8
Mississauga, ON
Canada L5L 0A1

Call first for authorization number. Returns not accepted without an authorization number.