



# We live System Management.

## SAP® Basis Services

Our Service Portfolio covers all aspects of SAP Basis Operation.

Starting from Consulting Services, Monitoring of SAP Systems in customer's data centers, dedicated operation tasks, vacation and sickness covers, up to outsourcing scenarios in whole or in parts.

We will also support you in complex migration projects like platform changes, In- or Outsourcing and Business Transformation processes.

Currently we manage a heterogeneous environment of more than 100 SAP Application Servers, 170 Databases and 200 Servers, in two operating centers in Basel, Switzerland.

## System Management for SAP Solutions

syslink Xandria is a smart and reliable System Management application focused on Enterprise-grade SAP Solutions and large-scale Database Environments.

syslink Xandria is effortless to install, there is no need to setup any implementation project.

No consulting needed, no additional training required, no hidden costs.

No more repetitive manual work. No additional overhead. Instead it acts as a thorough and reliable team member.

Let your staff focus on important tasks.

## We Relieve You From Complexity

syslink is an independent provider of SAP® Hosting and Outsourcing services as well as a manufacturer of SAP system management software.

We are a certified SAP Partner since the year 2000.

syslink emerged from Price-waterhouseCoopers' outsourcing business in Switzerland, so we have 18 years worth of experience in SAP System Operation with a high level of staff continuity.

## Our People Are Our Key Asset

All members of our service teams are qualified, certified, and flexible SAP Basis Administrators and/or Project Managers with excellent communication skills.

You will talk to humans rather than roles, having dedicated English, German, or French speaking peers with continuous direct communication links and quick response times.

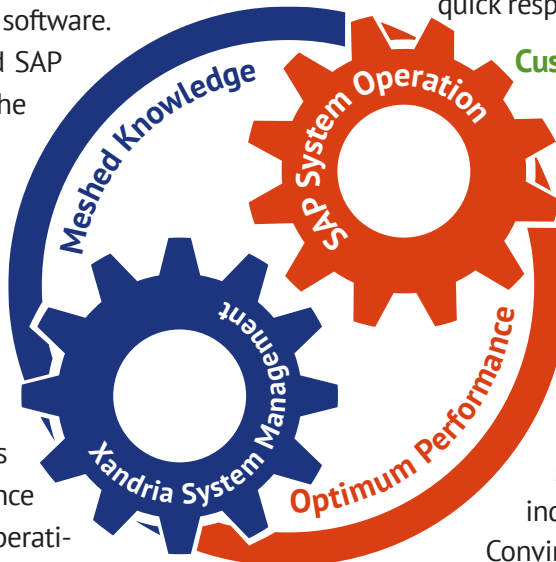
## Customers In Mind

Customer focus, reliability, and fairness are the cornerstones of every business relationship. Every customer has its individual needs, and so you will get an individual answer.

Convince yourself of our predictable, controllable, and transparent costs.

## Transparency and Mutual Trust

We manage all the systems we are hosting using syslink Xandria. And we provide you access to this application all the time. So you can track system health



Harald Braun

Kurt Meier

Managing Directors

*"We're the only SAP Service Provider that acts as a software development firm at the same time. That allows us to deliver an unmatched level of best practise experience towards our Xandria clients."*

*"On the other hand, the success of syslink Xandria being heavily used by plenty of well-known companies around the world is a huge benefit for our service clients: it proves our high degree of SAP Basis expertise being mapped into this software."*

states, availability data, or even Service Level Reports whenever you want. Based on your demand we provide either technical views, service views, or both.

Take our word on it. All you need is a web browser. Or a Smartphone.



ACTELION

BSN medical



DAIMLER



MIGROS

REWE

syslink operations AG  
Picassoplatz 5  
4052 Basel  
Switzerland

Tel.: +41 61 295 9999  
Fax: +41 61 295 9998  
Email: [info@syslink.ch](mailto:info@syslink.ch)  
Web: [www.syslink.ch](http://www.syslink.ch)



syslink software AG  
Seedammstrasse 3  
8808 Pfäffikon  
Switzerland

Tel.: +41 55 417 4505  
Fax: +41 55 417 4504  
Email: [info@syslink.ch](mailto:info@syslink.ch)  
Web: [www.syslink.ch](http://www.syslink.ch)

© 2001-2014 syslink. All rights reserved.  
Xandria is a registered Trademark of syslink software AG in Switzerland. SAP and the SAP Partner Logo are trademarks or registered trademarks of SAP AG in Germany and in several other countries.