

BLUEGRANITE CENTER OF EXCELLENCE (COE) SERVICES

"Center of Excellence" is a team, shared facility or entity that provides leadership, evangelization, best practices, support and/or training for a focus area.

HOW IT WORKS

Our CoE Services are designed to help your organization realize the full value of its BI investments. We offer a comprehensive suite of BI support service plans to meet your specific needs.

HOW WE HELP

When you choose BlueGranite for CoE services, you'll get an expert partner that is responsive to your evolving business needs. Our CoE Services team provides hands-on engagement and has experience in several areas including:

- Business Intelligence Reporting
- Data warehousing
- Data Mining and Predictive Analytics
- Investigating and repairing issues
- Cubes or tabular models
- Develop and Modify ETL/ELT Processes
- MDX and DAX Calculations
- Mentoring and Q&A
- Advanced Query Analysis and Development

With Support Plus, you'll receive support during normal business hours Monday through Friday, and responses to email or phone call requests within one hour.

We offer the following services:

- Support and enhancements for data and analytics solutions on the Microsoft platform including SQL Server, Azure, and Power BI
- Enhance and extend existing data and analytics solutions with hands-on development and mentoring
- Support for data visualizations, reports, ad-hoc queries, analytical modeling, and integration enhancements for new data sources
- Performance tuning for OLAP cubes, tabular models, queries, and analytics applications
- Data provisioning and data staging for end-user self-service BI and enterprise reporting environments, including ETL development
- A US-based team with dedicated support center personnel for immediate response to calls or emails

Regardless of the level of services you need, we can help create a plan that helps you get the most from your BI investments.

*Ready to see the story your data's been waiting to tell?
Contact us today to get started.*

MIKE DEPOIAN
877.817.0736 ext. 719 (voicemail)
mdepoian@blue-granite.com