Panel B2B

Spain

Features

Panel size (ISO): 121.712
People profiled (ISO): 39.542
Estimated response rate (ISO): 43%
Updated: 15/12/2014

Size (ISO): number of panelists according to ISO 26362

Real delivery: maximum sample size of a specific target that we can deliver on a real project. It is the sum of profiled panelists and the estimated number of panelists not yet profiled.

0 >1000

IR% Panel: panel Netquest's incidence rate for the particular target. It is not obtained from a representative population sample. It is the result of a progressive and random panel data collection. It shows the difficulty of the target:

<0,5% <1% <5% <10% >=10%

Sociodemographic profile		Real delivery	Panel IR%
	Total panelists:	37.643	69,6%
Sex	Man	17.585	
	Woman	18.054	
Age	<14	0	
	14-18	6	
	19-24	1.181	
	25-34	9.483	
	35-44	14.248	
	45-54	7.881	
	55-64	2.553	
	>=65	215	
Social class	High	5.690	
	Medium high	18.832	
	Medium	8.946	
	Medium low	1.795	
	Low	108	
	Not defined	254	
Nielsen areas	Northeast / Catalunya & Balears	4.156	
	Levante	4.256	
	South / Andalucía	5.253	
	Center	3.270	
	Norwest	3.046	
	North Center	3.386	
	Canarias	711	
	AMB (Metropolitan Area Barcelona)	4.799	
	AMM (Metropolitan Area Madrid)	6.714	

Province	Álava	270
	Albacete	208
	Alicante	892
	Almería	274
	Ávila	67
	Badajoz	321
	Illes Balears	639
	Barcelona	5.877
	Burgos	296
	Cáceres	206
	Cádiz	618
	Castellón	213
	Ciudad Real	170
	Córdoba	324
	A Coruña	942
	Cuenca	108
	Girona	447
	Granada	429
	Guadalajara	212
	Guipúzcoa	423
	Huelva	218
	Huesca	112
	Jaén	271
	León	277
	Lleida	245
	La Rioja	258
	Lugo	162
	Madrid	7.279
	Málaga	1.134
	Murcia	766
	Navarra	371
	Ourense	170
	Asturias	731
	Palencia	126
	Las Palmas	314
	Pontevedra	690
	Salamanca	326
	Santa Cruz de Tenerife	362
	Cantabria	456
	Segovia	110
	Sevilla	1.471
	Soria	59
	Tarragona	552
	Teruel	59
	Toledo	376
	Valencia	2.104
	Valladolid	706
	Vizcaya	1.040
	Zamora	126
	Zaragoza	1.011
	Ceuta	4
	Melilla	7
Size of habitat	Province capital	16.853
	No capital, from 50,000 to 500,000 inhabitants	11.358
	No capital, from 50,000 to 500,000 inhabitants	7.225

Employment status	I currently work full-time	28.807
	I currently work part-time	4.692
	Unemployed	0
	Retired / pensioner	0
	Student	0
	Student with job	2.179
	Housework	0
Current studies	Secondary education	5
	Sixth Form	57
	PF Medium Graduate	49
	PF High Graduate	221
	Social Guarantee Program	0
	University	1.243
	Graduate	277
	Other	215

Employment status		Real delivery	Panel IR%
	Total panelists:	37.643	69,6%
Current employment status	Business Administration	3.626	
	Public administration	3.582	
	Customer service	1.474	
	Quality, production and R & D	786	
	Commercial and sales	1.786	
	Purchasing, logistics and storage	738	
	Design and Graphics	663	
	Education and training	3.220	
	Finance and banking	810	
	Computers and telecommunications	3.353	
	Engineers and technicians	2.179	
	Real state and building	468	
	Legal	566	
	Marketing and communication	664	
	Professions, arts and crafts	1.224	
	Human Resources	575	
	Health (including veterinarians, dentists, etc.)	2.402	
	Tourism and catering	1.258	
	Another type of profession	4.780	
	I am studying	2	
	Shops / retail	1.117	
Company's industry	Agriculture, livestock, forestry and fishing	701	
	Oil industry	129	
	Manufacturing industry	2.468	
	Electricity, gas, steam and air conditioning supply	477	
	Water supply, sewerage, waste management...	213	
	Building trade	1.415	
	Wholesale and retail trade, repair of vehicles	1.672	
	Transport and storage	1.195	
	Hotel industry	1.662	
	Information and communications	3.228	
	Financial and insurance activities	1.333	
	Real state advice	421	
	Professional, scientific and technical activities	2.711	
	Administrative and support service activities	1.773	
	Public administration and defense, compulsory social security	2.352	
	Education	4.006	
	Human health and social services	2.993	
	Arts, entertainment and recreation activities	960	
	Other services	4.857	
	Work activities within the home	265	
	Organizations activities and extraterritorial bodies	203	
Years in the company	Less than 1	797	
	Between 1 and 2	5.303	
	Between 3 and 5	10.524	
	Between 6 and 10	12.241	
	Between 11 and 15	7.343	
	Between 16 and 20	3.463	
	More than 20	6.197	
Years of experience	0 to 6 months	1.401	
	From 7 months to a year	1.200	
	From one to 3 years	3.817	
	Between 4 and 5 years	3.657	
	Between 6 and 10 years	7.989	
	Between 11 and 15 years	7.108	
	Between 16 and 20 years	3.456	
	More than 20 years	6.386	

Employment position	Scholarship / Internships	1.035
	Employee	17.002
	Specialist	7.231
	Intermediate command	6.694
	Leadership / managemenet	3.475
Areas in which influences	Rental / purchase of office	3.077
	Customer service	9.443
	Office equipment	8.168
	Finance and accounting	4.450
	Employee training	7.905
	Hardware (computers, etc.)	6.276
	Software	7.904
	Mobile phones for employees	4.870
	Company car fleet	2.657
	Printers / Scanners	6.130
	Offices maintenance	4.527
	Marketing and Advertising	4.294
	Officers removals	2.207
	New hires employees	5.117
	Internet Suppliers	5.329
	Security offices (alarms, etc.)	3.159
	Insurance provided to employees (health, etc.)	2.462
	Insurance for office	2.799
	Postal and courier Services	5.335
	Legal services	2.691
	Technology services	5.140
	Salaries of employees	3.313
	Telecommunications	4.760
	Travel and accommodation	4.518
	None	14.926
Areas in which decision-makers can decide	Rental / purchase of office	1.950
	Customer service	5.181
	Office equipment	4.048
	Finance and accounting	2.759
	Employee training	3.870
	Hardware (computers, etc.)	3.565
	Software	4.099
	Mobile phones for employees	2.924
	Company car fleet	1.710
	Printers / Scanners	3.476
	Offices maintenance	2.418
	Marketing and Advertising	2.605
	Officers removals	1.323
	New hires employees	2.705
	Internet Suppliers	3.316
	Security offices (alarms, etc.)	1.936
	Insurance provided to employees (health, etc.)	1.550
	Insurance for office	1.900
	Postal and courier Services	3.047
	Legal services	1.888
	Technology services	2.803
	Salaries of employees	2.146
	Telecommunications	2.724
	Travel and accommodation	2.763
	None	6.850

Changes in the company within the next 6 months	New insurance for office	615
	New Internet supplier	1.356
	New security system	524
	Rent new office	564
	Moving to new office	410
	Purchase new office	262
	Purchase printers / scanners	1.823
	Computers	3.057
	Software computing	2.965
	Car fleet	780
	Mobile phones for employees	2.104
	None	5.629
The company has more than one premises	Yes	22.831
	No	12.217
Where is the head office	In the same country where I live	20.032
	In a different country from where I live	2.452
Number of employees	Between 1 and 10	13.396
	Between 11 and 50	9.250
	Between 51 and 100	3.331
	Between 101 and 200	2.774
	Between 201 and 500	3.605
	Between 501 and 1,000	2.074
	Between 1,001 and 2,000	1.718
	Between 2,001 and 5,000	2.156
	More than 5,000	4.060
Number of computers in the office	Between 1 and 10	25.525
	Between 11 and 50	10.916
	Between 51 and 100	2.626
	Between 101 and 200	1.534
	Between 201 and 500	1.632
	Between 501 and 1,000	569
	Between 1,001 and 2,000	263
	Between 2,001 and 5,000	193
	More than 5,000	97
Number of computers in the company	Between 1 and 10	8.583
	Between 11 and 50	10.342
	Between 51 and 100	3.954
	Between 101 and 200	2.982
	Between 201 and 500	3.772
	Between 501 and 1,000	2.290
	Between 1,001 and 2,000	1.523
	Between 2,001 and 5,000	1.848
	More than 5,000	2.691
Know the turnover of the company	No	24.506
	Yes	6.126
Number of dependent workers	None	20.882
	Between 1 and 4 employees	8.072
	Between 5 and 9 employees	2.383
	Between 10 and 19 employees	1.497
	Between 20 and 49 employees	948
	50 or more employees	1.015
Working locations	One office	22.272
	Working from home (telecommuting)	3.455
	Traveling (visiting clients, etc..)	3.227
	In a factory	2.144
	In a shop	2.748
	On the premises of a customer	2.394
	Other	6.087

Main workplace	One office	20.791
	Working from home (telecommuting)	1.195
	Traveling (visiting clients, etc..)	1.281
	In a factory	1.672
	In a shop	2.483
	On the premises of a customer	1.459
	Other	5.831
Items provided at work	PC for use outside the office	5.794
	Laptop for use outside the office	9.843
	Mobile phone	11.961
	Car fleet	5.086
	Credit card	3.182
	Other	1.588
	None	16.567
Gross annual salary	6.000 euros or less	1.929
	Between 6.001 and 10.000 euros	2.050
	Between 10.001 and 15.000 euros	3.745
	Between 15.001 and 20.000 euros	4.026
	Between 20.001 and 25.000 euros	3.580
	Between 25.001 and 30.000 euros	2.883
	Between 30.001 and 35.000 euros	2.022
	Between 35.001 and 40.000 euros	1.461
	Between 40.001 and 45.000 euros	794
	Between 45.001 and 50.000 euros	550
	Between 50.001 and 75.000 euros	753
	Between 75.001 and 100.000 euros	210
	More than 100.000 euros	151
	Decline to answer	9.667
Sector of work	Finance	2.724
	Human Resources	2.032
	Marketing / Sales / Commercial	4.763
	Computers / Technology / Systems and development	5.919
	Other specialties	18.151

Other working informations

Current employment status extended
Turnover of the company declared
ITDMs
Medical specialty
Economic Industry Company (NCEA) up to 4 levels deep

Netquest is certified with ISO26362 standard

The way how a panel recruits, interviews and rewards panelists is key to the reliability of the data you get. In Netquest we care about every detail, thinking of you. That's the reason why we are the only panel in Spain, Portugal and Latin America with the ISO26362 certificate, the specific standard for online Access Panels

B2B Executives Panel

Spain

Features

Panel size (ISO): 121.712
People profiled (ISO): 39.500
Estimated response rate (ISO): 43%
Updated: 15/12/2014

Size (ISO): number of panelists according to ISO 26362

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IR% Panel: panel Netquest's incidence rate for the particular target. It is not obtained from a representative population sample. It is the result of a progressive and random panel data collection. It shows the difficulty of the target:

Sociodemographic profile		Real delivery	Panel IR%
	Total panelists:	3.699	6,8%
Sex	Man	2.212	
	Woman	1.253	
Age	<14	0	
	14-18	0	
	19-24	3	
	25-34	470	
	35-44	1.388	
	45-54	1.044	
	55-64	430	
	>=65	59	
Social class	High	1.899	
	Medium high	1.253	
	Medium	259	
	Medium low	17	
	Low	0	
	Not defined	0	
Nielsen areas	Northeast / Catalunya & Balears	460	
	Levante	462	
	South / Andalucía	486	
	Center	305	
	Norwest	286	
	North Center	308	
	Canarias	57	
	AMB (Metropolitan Area Barcelona)	497	
	AMM (Metropolitan Area Madrid)	530	

Province	Álava	3
	Albacete	3
	Alicante	115
	Almería	6
	Ávila	5
	Badajoz	18
	Illes Balears	56
	Barcelona	602
	Burgos	12
	Cáceres	4
	Cádiz	53
	Castellón	5
	Ciudad Real	5
	Córdoba	16
	A Coruña	65
	Cuenca	3
	Girona	54
	Granada	55
	Guadalajara	6
	Guipúzcoa	16
	Huelva	4
	Huesca	6
	Jaén	10
	León	10
	Lleida	11
	La Rioja	6
	Lugo	4
	Madrid	578
	Málaga	111
	Murcia	60
	Navarra	13
	Ourense	7
	Asturias	68
	Palencia	2
	Las Palmas	8
	Pontevedra	61
	Salamanca	10
	Santa Cruz de Tenerife	14
	Cantabria	11
	Segovia	7
	Sevilla	105
	Soria	2
	Tarragona	56
	Teruel	3
	Toledo	5
	Valencia	207
	Valladolid	60
	Vizcaya	70
	Zamora	2
	Zaragoza	67
	Ceuta	0
	Melilla	0
Size of habitat	Province capital	1.605
	No capital, from 50,000 to 500,000 inhabitants	1.210
	No capital, from 50,000 to 500,000 inhabitants	628
Employment status	I currently work full-time	3.249
	I currently work part-time	204
	Unemployed	0
	Retired / pensioner	0
	Student	0
	Student with job	47
	Housework	0

Employment status		Real delivery	Panel IR%
	Total panelists:	3.699	6,8%
Current employment status	Business Administration	639	
	Public administration	113	
	Customer service	12	
	Quality, production and R & D	56	
	Commercial and sales	261	
	Purchasing, logistics and storage	11	
	Design and Graphics	60	
	Education and training	155	
	Finance and banking	54	
	Computers and telecommunications	202	
	Engineers and technicians	209	
	Real state and building	111	
	Legal	108	
	Marketing and communication	56	
	Professions, arts and crafts	158	
	Human Resources	64	
	Health (including veterinarians, dentists, etc.)	109	
	Tourism and catering	153	
	Another type of profession	360	
	I am studying	0	
	Shops / retail	254	
Company's industry	Agriculture, livestock, forestry and fishing	59	
	Oil industry	7	
	Manufacturing industry	262	
	Electricity, gas, steam and air conditioning supply	12	
	Water supply, sewerage, waste management...	1	
	Building trade	169	
	Wholesale and retail trade, repair of vehicles	313	
	Transport and storage	65	
	Hotel industry	200	
	Information and communications	261	
	Financial and insurance activities	97	
	Real state advice	113	
	Professional, scientific and technical activities	404	
	Administrative and support service activities	62	
	Public administration and defense, compulsory social security	59	
	Education	202	
	Human health and social services	155	
	Arts, entertainment and recreation activities	112	
	Other services	514	
	Work activities within the home	3	
	Organizations activities and extraterritorial bodies	8	
Years in the company	Less than 1	11	
	Between 1 and 2	360	
	Between 3 and 5	826	
	Between 6 and 10	1.015	
	Between 11 and 15	851	
	Between 16 and 20	508	
	More than 20	806	
Years of experience	0 to 6 months	17	
	From 7 months to a year	11	
	From one to 3 years	202	
	Between 4 and 5 years	205	
	Between 6 and 10 years	561	
	Between 11 and 15 years	753	
	Between 16 and 20 years	463	
	More than 20 years	1.081	

Employment position	Leadership / managemenet	3.444
	Board of Directors	0
Areas in which influences	Rental / purchase of office	1.580
	Customer service	2.087
	Office equipment	2.098
	Finance and accounting	1.731
	Employee training	1.872
	Hardware (computers, etc.)	1.505
	Software	1.667
	Mobile phones for employees	1.460
	Company car fleet	1.118
	Printers / Scanners	1.567
	Offices maintenance	1.259
	Marketing and Advertising	1.457
	Officers removals	880
	New hires employees	1.625
	Internet Suppliers	1.616
	Security offices (alarms, etc.)	1.243
	Insurance provided to employees (health, etc.)	1.059
	Insurance for office	1.236
	Postal and courier Services	1.371
	Legal services	1.185
	Technology services	1.320
	Salaries of employees	1.574
	Telecommunications	1.398
	Travel and accommodation	1.285
	None	242
Areas in which decision-makers can decide	Rental / purchase of office	1.060
	Customer service	1.473
	Office equipment	1.360
	Finance and accounting	1.233
	Employee training	1.248
	Hardware (computers, etc.)	1.230
	Software	1.319
	Mobile phones for employees	1.172
	Company car fleet	894
	Printers / Scanners	1.273
	Offices maintenance	934
	Marketing and Advertising	1.177
	Officers removals	692
	New hires employees	1.231
	Internet Suppliers	1.328
	Security offices (alarms, etc.)	1.006
	Insurance provided to employees (health, etc.)	831
	Insurance for office	1.004
	Postal and courier Services	1.080
	Legal services	989
	Technology services	1.033
	Salaries of employees	1.246
	Telecommunications	1.118
	Travel and accommodation	1.051
	None	214
Changes in the company within the next 6 months	New insurance for office	223
	New Internet supplier	315
	New security system	133
	Rent new office	180
	Moving to new office	130
	Purchase new office	83
	Purchase printers / scanners	353
	Computers	582
	Software computing	459
	Car fleet	257
	Mobile phones for employees	492
	None	1.112

The company has more than one premises	Yes	1.223
	No	1.869
Where is the head office	In the same country where I live	1.090
	In a different country from where I live	98
Number of employees	Between 1 and 10	3.417
	Between 11 and 50	674
	Between 51 and 100	170
	Between 101 and 200	157
	Between 201 and 500	167
	Between 501 and 1,000	48
	Between 1,001 and 2,000	46
	Between 2,001 and 5,000	79
	More than 5,000	162
Number of computers in the office	Between 1 and 10	3.749
	Between 11 and 50	608
	Between 51 and 100	122
	Between 101 and 200	46
	Between 201 and 500	44
	Between 501 and 1,000	5
	Between 1,001 and 2,000	1
	Between 2,001 and 5,000	0
	More than 5,000	1
Number of computers in the company	Between 1 and 10	1.473
	Between 11 and 50	875
	Between 51 and 100	222
	Between 101 and 200	150
	Between 201 and 500	186
	Between 501 and 1,000	116
	Between 1,001 and 2,000	73
	Between 2,001 and 5,000	107
	More than 5,000	145
Know the turnover of the company	No	1.158
	Yes	1.789
Number of dependent workers	None	806
	Between 1 and 4 employees	1.221
	Between 5 and 9 employees	416
	Between 10 and 19 employees	231
	Between 20 and 49 employees	187
	50 or more employees	193
Working locations	One office	2.031
	Working from home (telecommuting)	685
	Traveling (visiting clients, etc..)	591
	In a factory	184
	In a shop	468
	On the premises of a customer	245
	Other	275
Main workplace	One office	1.805
	Working from home (telecommuting)	234
	Traveling (visiting clients, etc..)	136
	In a factory	95
	In a shop	384
	On the premises of a customer	59
	Other	235
Items provided at work	PC for use outside the office	860
	Laptop for use outside the office	1.759
	Mobile phone	2.243
	Car fleet	1.124
	Credit card	1.078
	Other	102
	None	525

Gross annual salary	6.000 euros or less	88
	Between 6.001 and 10.000 euros	104
	Between 10.001 and 15.000 euros	145
	Between 15.001 and 20.000 euros	202
	Between 20.001 and 25.000 euros	152
	Between 25.001 and 30.000 euros	146
	Between 30.001 and 35.000 euros	137
	Between 35.001 and 40.000 euros	105
	Between 40.001 and 45.000 euros	92
	Between 45.001 and 50.000 euros	57
	Between 50.001 and 75.000 euros	188
	Between 75.001 and 100.000 euros	91
	More than 100.000 euros	48
	Decline to answer	1.237
Sector of work	Finance	332
	Human Resources	193
	Marketing / Sales / Commercial	718
	Computers / Technology / Systems and development	330
	medical Industry	44
	Other specialties	1.352

Other working informations

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B2B ITDMs Panel

Spain

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0 >1000

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<0,5% <1% <5% <10% >=10%

Sociodemographic profile		Real delivery	Panel IR%
	Total panelists:	11.694	23,2%
Sex	Man	6.766	
	Woman	4.199	
Age	<18	0	
	18-24	330	
	25-34	2.964	
	35-44	4.458	
	45-54	2.396	
	55-64	686	
	>=65	64	
Social class	High	2.793	
	Medium high	6.064	
	Medium	1.768	
	Medium low	192	
	Low	7	
	Not defined	52	
Nielsen areas	Northeast / Catalunya & Balears	1.147	
	Levante	1.382	
	South / Andalucía	1.590	
	Center	926	
	Norwest	932	
	North Center	983	
	Canarias	233	
	AMB (Metropolitan Area Barcelona)	1.512	
	AMM (Metropolitan Area Madrid)	2.104	

Province	Álava	54
	Albacete	51
	Alicante	323
	Almería	55
	Ávila	12
	Badajoz	104
	Illes Balears	143
	Barcelona	1.822
	Burgos	69
	Cáceres	49
	Cádiz	152
	Castellón	61
	Ciudad Real	19
	Córdoba	102
	A Coruña	292
	Cuenca	11
	Girona	134
	Granada	152
	Guadalajara	49
	Guipúzcoa	103
	Huelva	51
	Huesca	17
	Jaén	69
	León	62
	Lleida	84
	La Rioja	59
	Lugo	50
	Madrid	2.256
	Málaga	335
	Murcia	247
	Navarra	107
	Ourense	18
	Asturias	205
	Palencia	19
	Las Palmas	97
	Pontevedra	205
	Salamanca	93
	Santa Cruz de Tenerife	103
	Cantabria	106
	Segovia	7
	Sevilla	432
	Soria	5
	Tarragona	136
	Teruel	9
	Toledo	103
	Valencia	632
	Valladolid	200
	Vizcaya	297
	Zamora	47
	Zaragoza	255
	Ceuta	0
	Melilla	0
Size of habitat	Province capital	5.189
	No capital, from 50,000 to 500,000 inhabitants	3.396
	No capital, from 50,000 to 500,000 inhabitants	2.255

Employment status	I currently work full-time	9.288
	I currently work part-time	1.078
	Unemployed	0
	Retired / pensioner	0
	Student	0
	Student with job	554
	Housework	0
Sector of work	Finance	942
	Human Resources	574
	Marketing / Sales / Commercial	1.490
	Computers / Technology / Systems and development	3.116
	medical Industry	232
	Other specialties	4.311

ITDMs		Real delivery	Panel IR%
	Total panelists:	11.694	23,2%
Types of IT influencers	ITDM-Hardware (computers, etc)	5.636	
	ITDM-Software	7.144	
	ITDM-Printers / Scanners	5.464	
	ITDM-Internet Providers	4.700	
	ITDM-Technology Services	4.547	
	ITDM-Telecommunications	4.168	
Types of IT decision makers (ITDMs)	ITDM-Hardware (computers, etc)	3.675	
	ITDM-Software	2.695	
	ITDM-Printers / Scanners	9.048	
	ITDM-Internet Providers	3.124	
	ITDM-Technology Services	3.589	
	ITDM-Telecommunications	3.008	
	None	2.844	
Category within the IT area	Director of IT Department / CIO	1.218	
	Quality Manager / QA	230	
	Director of Development / CTO	567	
	Project Manager	2.636	
	Database Manager	776	
	System Administrator / Network	2.454	
	Software Architect / Organic analyst	507	
	Functional analyst	578	
	Programmer analyst	1.782	
	Programmer / Developer	1.863	
	Tester or QA Engineer	372	
	DevTool Enginner	171	
	BigData Enginner	102	
	Release manager / Deployer	2	
	Technical writer	137	
	Helpdesk	639	
	Business Intelligence Expert	138	
	Expert ERP / CRM (no SAP)	138	
	SAP Expert	168	
	Expert in processes (BPM)	138	
	Graphic Designer / Interfaces designer	921	
	Web layout designer / Interfaces developer	409	
	Others	3.257	

Performed tasks related to IT	Collecting application requirements	5.595
	Application Architecture Design	2.928
	Systems architecture design	3.930
	Applications Development	5.613
	Functional testing of applications	5.495
	Application Performance Testing	3.801
	Implementation of development tools	4.171
	Design and / or implantation of development processes	2.619
	Design and / or implantation of business processes	2.786
	Security analyst	1.876
	Selecting business software (ERP, CRM, etc.)	1.835
	Enterprise Software Implantation	2.934
	Client support of computer systems	5.619
	Systems and applications monitoring	3.983
	Database administration	4.331
	Database design	3.768
	Design of business continuity processes	1.382
	Implantation Processes / backup systems	2.872
	Negotiating with data suppliers / network	2.236
	Negotiating with voice suppliers	1.310
	Parameterization of third party software	2.210
	Management of development projects	3.659
	Management of computer department	3.695
	Interfaces Design / websites	3.366
	Development of interfaces	3.158
	Web layout designer	2.495
	Bundling and / or application deployment	1.693
	Writing manuals / applications tutorials	2.954
	Mentoring of technical staff	1.301
	Others	2.269
IT issues over which it has influences on decisions	Workstations	5.774
	Workstations operating systems	5.551
	Election of office software	7.071
	Antivirus software	5.353
	Small peripherals (such as personal scanners...)	6.125
	Election of large peripheral devices (such as photocopiers ...)	3.421
	Provider of office supplies	4.165
	Office Network Infrastructure	4.191
	Equipment maintenance supplier	3.859
	Network and telecommunications equipment	4.591
	Data and telecommunications suppliers	3.648
	Courier services and groupware	2.751
	Audio solutions and video conferencing	2.833
	Physical systems of access control	1.992
	Mail provider	3.596
	Business Software (ERP, CRM, etc.)	2.854
	Tools for process management (BPM)	1.842
	Business Intelligence Tools	1.821
	Servers	4.777
	Servers Operating Systems	4.037
	CPD	2.294
	Data storage services	3.333
	Backup Systems	4.473
	Databases	4.827
	Application Servers	3.330
	Virtualization Solutions and / or cloud	2.888
	Development tools	3.232
	Software development technology	3.867
	Outsourcing IT related services	2.710
	None	4.382

IT issues over which it has power to decide	Workstations	5.584
	Workstations operating systems	5.823
	Election of office software	7.299
	Antivirus software	6.251
	Small peripherals (such as personal scanners...)	6.312
	Election of large peripheral devices (such as photocopiers ...)	3.752
	Provider of office supplies	4.642
	Office Network Infrastructure	4.411
	Equipment maintenance supplier	4.121
	Network and telecommunications equipment	5.033
	Data and telecommunications suppliers	3.977
	Courier services and groupware	2.971
	Audio solutions and video conferencing	2.993
	Physical systems of access control	2.287
	Mail provider	4.086
	Business Software (ERP, CRM, etc.)	2.795
	Tools for process management (BPM)	1.889
	Business Intelligence Tools	1.914
	Servers	5.314
	Servers Operating Systems	4.560
	CPD	2.540
	Data storage services	3.608
	Backup Systems	4.823
	Databases	4.985
	Application Servers	3.284
	Virtualization Solutions and / or cloud	3.058
	Development tools	3.390
	Software development technology	3.675
	Outsourcing IT related services	2.695
	None	9.048

Other working informations

Current employment status extended
Turnover of the company declared
ITDMs
Medical specialty

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