

CYBER BREACH RESPONSE TEAM AND INCIDENT ROADMAP

When you purchase a Cyber policy, what you're really buying is a recovery plan with a pre agreed budget for the deployment of an incident manager and specialists to assist you in the event of a claim.

DUAL Asia has partnered with Charles Taylor to manage all cyber incidents from initial notification through to resolution. We work with a dedicated breach response team which includes specialist Lawyers, IT Forensic

Investigators, Forensic Accountants and Consultants, who all have significant experience to ensure the best outcome for the Insured.

Established in 1884, Charles Taylor is a global professional services company to the insurance industry. With 60 offices in 26 countries, their global reach ensures Charles Taylor is well placed to provide quality support services to our insureds, wherever they are.

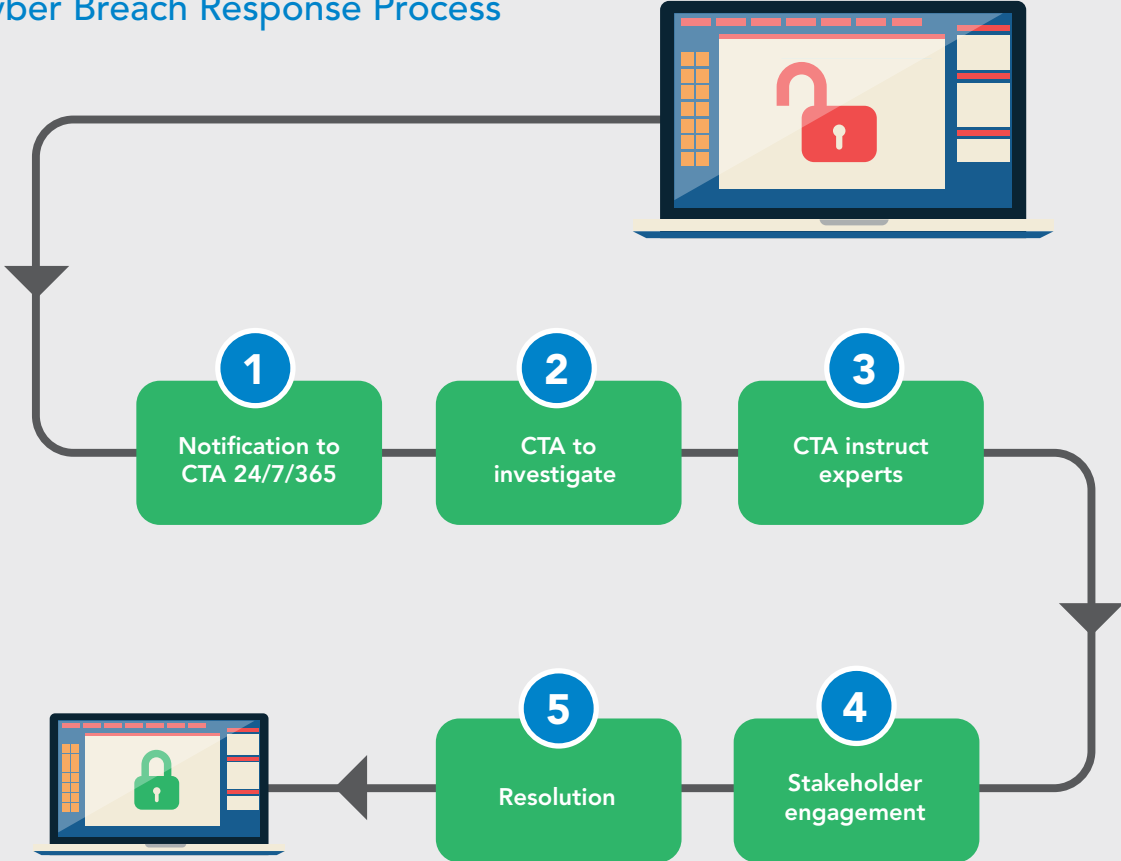
Cyber Incident Hotline

In the event of a Claim or Loss, contact the Charles Taylor Adjusting to CTA Notification Service

+65 3163 2126

cyber@ctplc.com

Cyber Breach Response Process



Charles Taylor Cyber Platform

Incident Manager / Business Interruption	IT Forensics	Legal (Coverage / Breach)	Public Relations

Notification

In order to ensure that security/privacy breaches are managed efficiently and effectively, policyholders are able to make notifications via the following methods:

- 📞 Phone Charles Taylor Adjusting in the first instance on **+65 3163 2126** or
- ✉ Send an email to **cyber@ctplc.com**

