

Cyber Breach

Response Team & Incident Roadmap



DUAL Cyber Incident Hotline:
1300 004 880

When you purchase a DUAL Cyber Policy, what you're really investing in is a recovery plan with direct access to a hotline, 24 hours a day, 7 days a week should you suffer a notifiable incident. In addition, each Policy provides access to an incident manager from Charles Taylor Adjusting who will coordinate and manage DUAL's approved and appointed third-party specialist following an incident, to attempt to recovery, rectify and reverse any loss suffered in the event of a covered claim.

Dedicated Response Team

DUAL Australia has partnered with Charles Taylor Adjusting to manage all cyber incidents from initial notification through to a resolution. We work with a dedicated breach response team which includes specialist Lawyers, IT Forensic Investigators, Forensic Accountants and Consultants, who all have significant experience to ensure the best outcome in the event of an incident. Established in 1884, Charles Taylor Adjusting is a global professional services company to the insurance industry. With 60 offices in 26 countries, their global reach ensures Charles Taylor Adjusting is well placed to provide quality support services, wherever they are.

DUAL Cyber Incident Hotline



In the event of a
Claim or Loss...



contact the
Charles Taylor
Adjusting to CTA
Notification Service



Phone:
1300 004 880

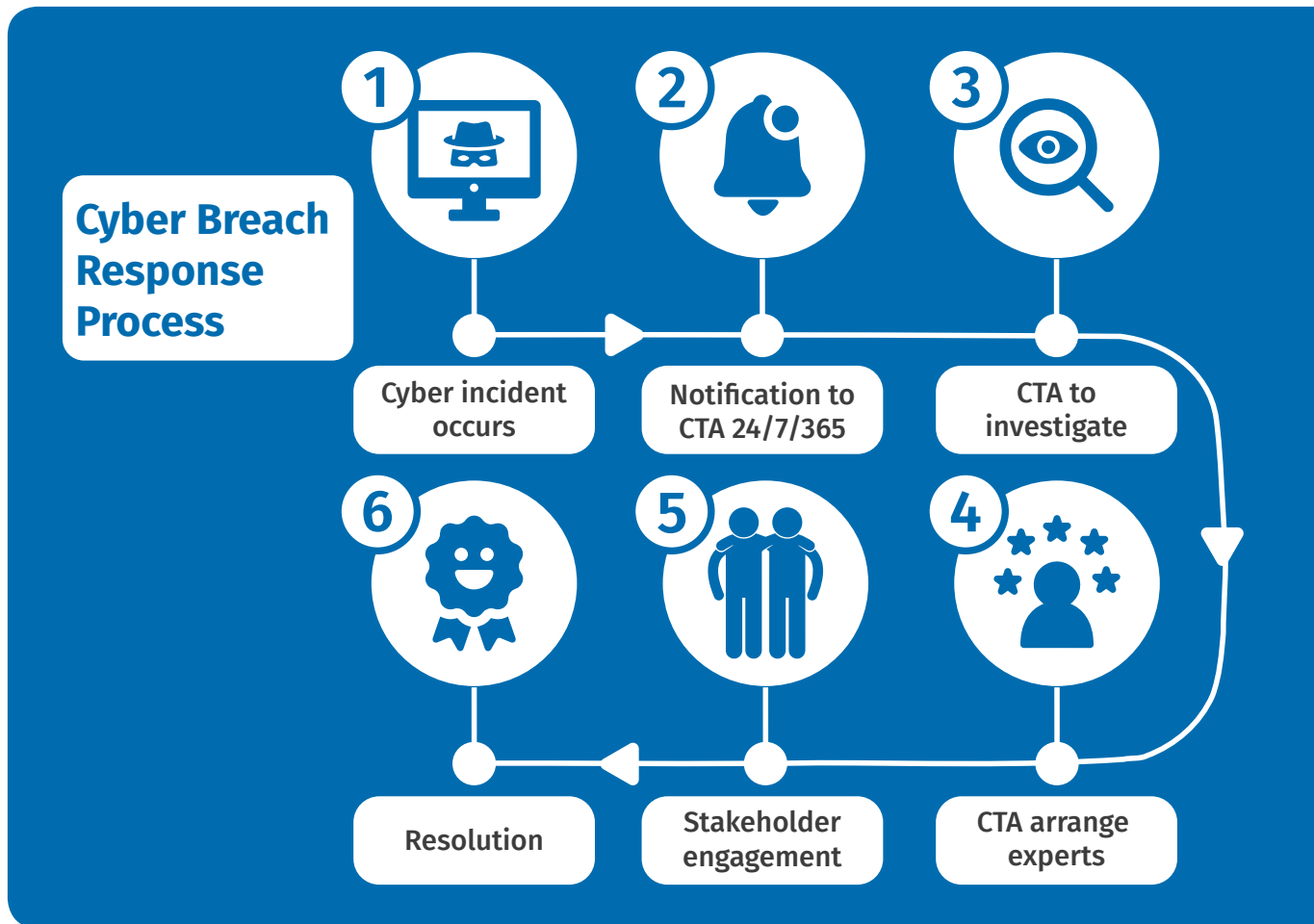


Email:
cyber@ctplc.com

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Charles Taylor Cyber Platform

IT forensics	Law Firms	Business Interruption	Consultants

Notification

In the first instance, notifications should be made via the following methods to ensure that security/privacy breaches are managed efficiently and effectively:

- » Phone Charles Taylor Adjusting in the first instance on 1300 004 880 or
- » Send an email to cyber@ctplc.com