

CYBER BREACH

RESPONSE TEAM AND INCIDENT ROADMAP



When you purchase a Cyber policy, what you're really buying is a recovery plan with a pre agreed budget for the deployment of an incident manager and specialists to assist you in the event of a claim.

DUAL Australia has partnered with Charles Taylor to manage all cyber incidents from initial notification through to resolution. We work with a dedicated breach response team which includes specialist Lawyers,

IT Forensic Investigators, Forensic Accountants and Consultants, who all have significant experience to ensure the best outcome for the Insured.

Established in 1884, Charles Taylor is a global professional services company to the insurance industry. With 60 offices in 26 countries, their global reach ensures Charles Taylor is well placed to provide quality support services to our insureds, wherever they are.

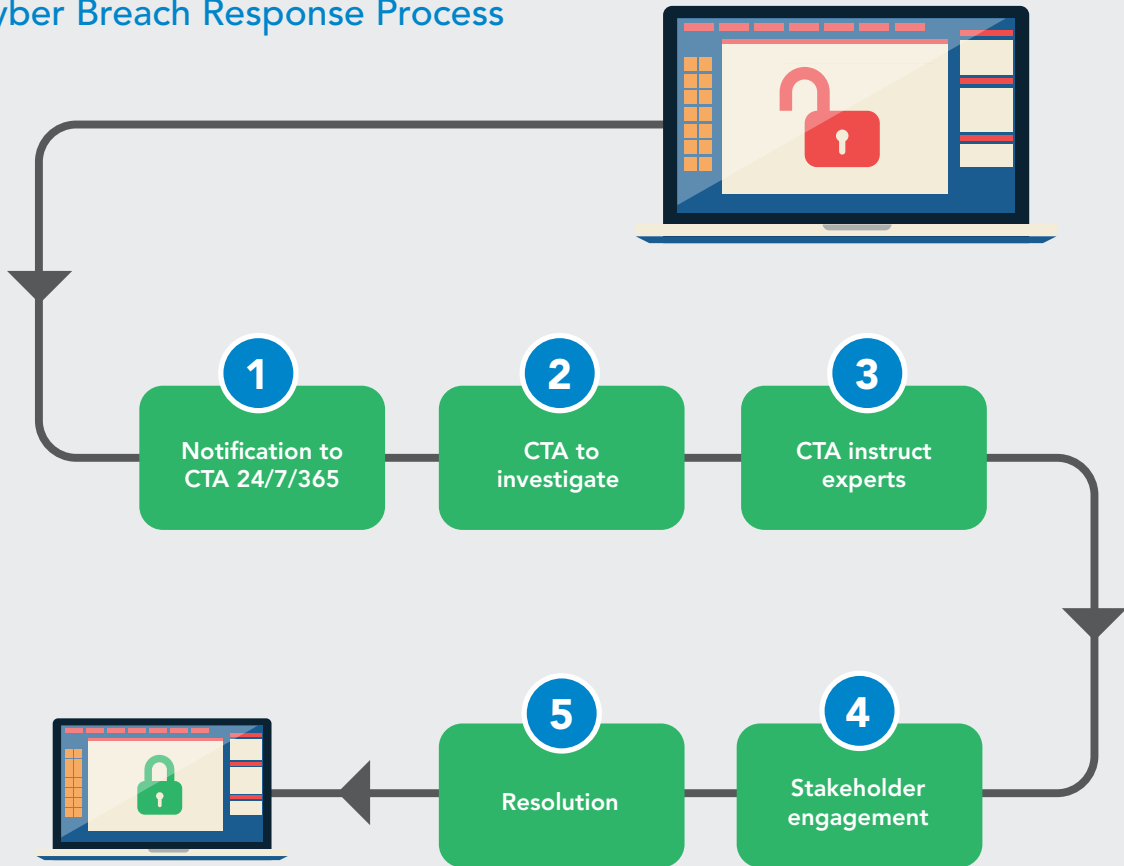
DUAL Cyber Incident Hotline

In the event of a Claim or Loss, contact the Charles Taylor Adjusting to CTA Notification Service

 **1300 004 880**

 **cyber@ctplc.com**

Cyber Breach Response Process



Charles Taylor Cyber Platform

IT Forensics	Legal (Coverage/Breach)	Data Subject Services	Business Interruption
<p>Grant Thornton An instinct for growth™</p>	<p>CLYDE & CO</p> <p>GILBERT TOBIN LAWYERS</p> <p>Hesketh Henry The Art of Law</p>	<p>Experian™ Consumer Services Assurance for you, Protection for your customers.</p>	<p>Charles Taylor ADJUSTING</p>

Notification

In order to ensure that security/privacy breaches are managed efficiently and effectively, policyholders are able to make notifications via the following methods:

- Phone Charles Taylor Adjusting in the first instance on **1300 004 880** or
- Send an email to cyber@ctplc.com

