BI/MI Support Analyst – Sydney, May 2017 (12 month Max. Term Contract)

Over 13 years DUAL Australia has become one of the largest independent Underwriting agencies in Australia by focusing on creating unique products and solutions for the SME market. We're a company committed to having fun at work while getting the job done. As a company we're known in the industry as a group dedicated to giving back to the community by partnering with charitable groups and actively participating in fundraising events.

We are looking for an experienced, proactive BI/MI Support Analyst who is ready to jump in and assist our Sydney based Operations team on an initial 12 month contract.

Reporting to the Operations and IS Manager, the primary function of this role is to provide BI/MI support to the business and assist the data/ reporting function of our Operations team while also answering ad hoc analysis questions on a number of integrated systems.

We're looking for an exceptional multitasker with strong communication skills including the ability to produce detailed reports, flawless organisational skills and high attention to detail.

As an ideal candidate you will have the ability to manage multiple tasks and meet deadlines without compromising service standards. You will also need to have strong negotiation skills as well as motivation to succeed in a fast paced and complex environment.

Duties will include;

- Supporting developers by analysing existing reports and raising faults as necessary
- Analysing output from unified data sources and SSRS reports
- Writing bespoke data queries to assist in sales projections and trend analysis
- Compatibility/ regression testing of the possible impact of code deployments on reports from multiple vendors and systems

The ideal candidate will also have experience in the development and trouble shooting of SQL (stored procedures, functions, tables, views, indexes and constraints), experience working in Oracle, Microsoft SQL Server or Postgres and experience developing/ modifying SSRS reports and ETL (SSIS) (preferred but not essential).

Candidates should also have experience using data analysis/ visualisation tools (Tableau or similar) and knowledge of C# and SDLC (preferred but not essential). A ISTQB Foundation Level certification would also be beneficial in this role.

If this sounds like you, apply now by sending your Cover Letter and resume to our HR Assistant, Hayley Diamond (hr@dualaustralia.com.au).