



## GENERAL INSURANCE CODE OF PRACTICE

Our Policies are Insurance Council of Australia's General Insurance Code of Practice compliant, apart from any claims adjusted outside Australia. Underwriters at Lloyd's and DUAL Australia proudly support the General Insurance Code of Practice. The purpose of the Code is to raise standards of practice and service in the general insurance industry.

A copy of this Code is available by contacting DUAL Australia or from the Insurance Council of Australia's website at [www.insurancecouncil.com.au](http://www.insurancecouncil.com.au) or from the Code's dedicated website at <http://www.insurancecouncil.com.au/for-consumers/code-of-practice>