### **train** by cell

How Mobile Can Supercharge Your Training Efforts in 2020



### **Your Hosts**





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Mobile Solutions Consultant Train by Cell

# **About Train by Cell**

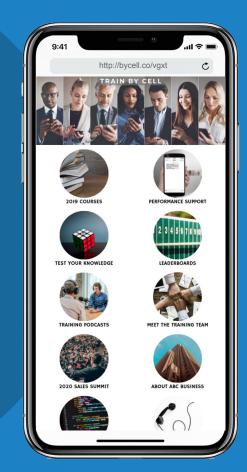
- Division of Engage by Cell
- Combine mobile technology & training
- 14 years experience
- 1,500 clients
  - Bloomberg
  - Michelin
  - Goodwill
  - Kimberly Clark



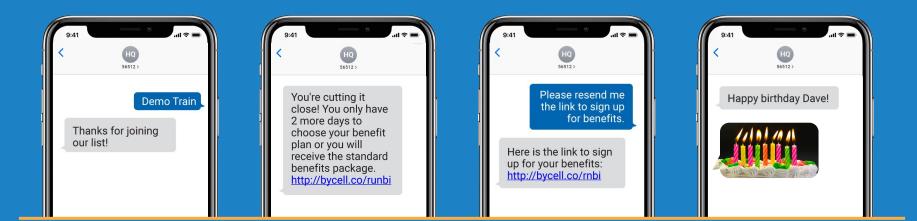


### We Offer Two Platforms

### Text Messaging & Mobile Web Authoring



### **Text Messaging**



- Inbound Texting: Employees text in to join a list
- Outbound Texting: Schedule texts to various lists by calendar date
- Text Chat: Instantly engage with any employee in a one-on-one text chat
- MMS Chat: Text a fun GIF or photo

### **Mobile Web Authoring**

- **Build mobile sites** that feel like an app without the download
- Create custom content that can be accessed 24/7
- **Generate** quizzes, polls, and leaderboards to increase learning retention



### Today's Training Challenges

- Employees want to feel included but yesterday's engagement methods no longer work
- Email open rates are 25% and falling
- You have libraries full of content not being viewed



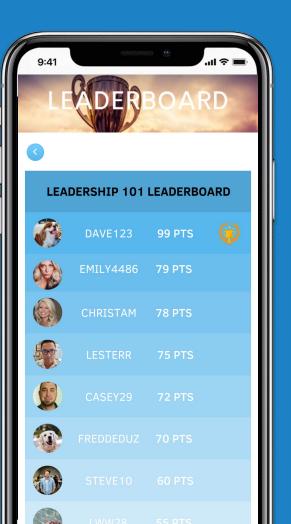
### Mobile Strengthens Engagement

- Push engagement actions via text
- Send micro-bursts of training
- Provide 24/7 access to content with a mobile website
- 87% of employees prefer to use their cell phone



# Endless Possibilities With Mobile

- Ask employees to self-enroll into various lists
- Send texts with links to important training materials
- Schedule texts by calendar date or sequence
- Use a mobile site as a portal for content
- Add a competitive element with leaderboards



# **Use Cases**



# **Training Programs**

- **Before class:** text links of content (ie. videos and assignments)
- **During class:** complete polls/surveys and use live screens to show results
- After class: set up "drip" texts with links to quizzes and exercises for follow-up

# Meetings

- Give members access meeting details (agenda, speaker bios, materials)
- Send text message reminders and change notifications
- Create meeting session surveys
- Ask members to complete polls and gather instant feedback
- Take selfies to add a social component



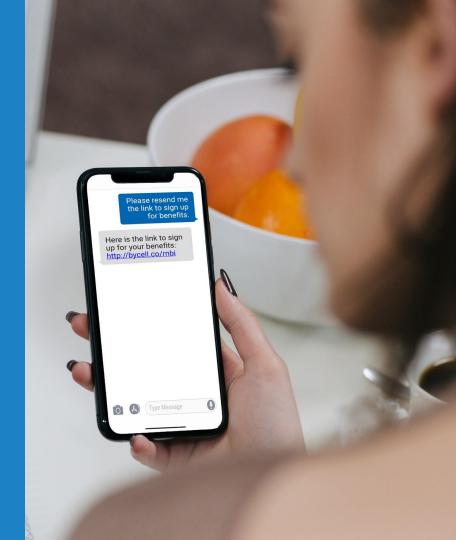
# **Compliance / Testing**

- Text a link to employees who are scheduled for testing
- They click a link, take the test and are done in minutes!
- Track and export results from the Reports Dashboard
- It's fast and easy, so more employees participate – 75% of employees complete within the first ten minutes of receipt



# General Sharing of Information

- Not all employees have company emails but they do receive text messages
- Text messages have a 98% open rate
- Store your most important content from LMS in a mobile website
- Or, add portal buttons linked to your LMS





# Polling/Surveys

- Create polls, surveys and tests instantly
- Text employees a link to the poll
- Access results through the dashboard

# Our User Interface

Site Builder

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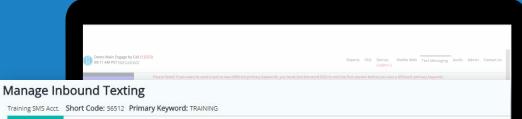
# Administration Dashboard

- You control admin access
- You can assign different levels of access depending on user's role

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# Inbound Text Messaging



Manage Inbound		Reply Message							
Texting		Welcome to the training guide!							
Send/Schedule Text Message Scheduled Text	Primary Keyword Response	Save You have 130 characters left. User will receive this message when they text only the primary keyword							
Message	Default Response	Thanks.							
Manage Lists	Message	Save You have 153 characters left. Users will receive this message when they text in a word or phrase that is not set up as a secondary keyword.							
	Subscriber Pass	NOLIST V NOL ST V NOL							

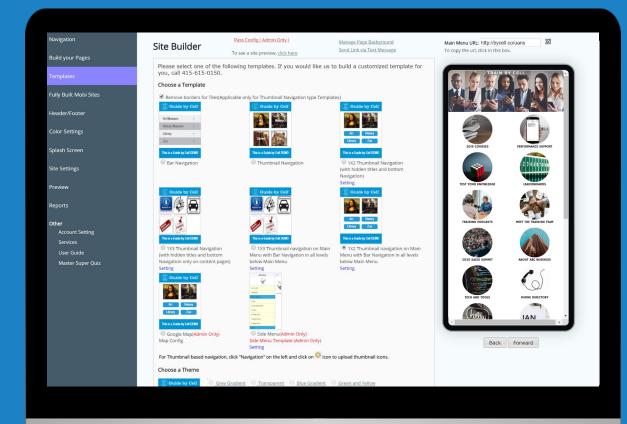
#### Scheduled Texts

Training SMS Acct. Short Code; 56512 Primary Keyword: TRAINING

Manage Inboun Choose List ALL ۲ Texting Scheduled Text Message end/Schedule Text Schedule a New Text | Toggle Drag Sort | Enter Title Search Title Show All Message Title(Optional - does not appear in List Message the text message) Scheduled Text Its time for some UCO leadership motivational videos for the week. Click this link http://bycell.co/hvpb UCO Manage Lists Leadership Videos 56 characters left Save Manage Subscriber Its time for some UCO leadership motivational videos for the week. http://bycell.co/hypb Leadership Videos UCO Opt-outs & Delete Subscribers Save 72 characters left Onboarding new employees is more ent/Received Tex difficult than ever. Our text/mobile web platform makes it much easier. onboarding tjx http://bycell.co/htmw Text Message Q&A 33 characters left Save

# Outbound Text Messaging

### **Pick Your Templates**



### **Add Your Header and Footer**

Navigation Build your Pages	Site Builder	Pass Config.( Admin Only.) To see a site preview, <u>click here</u>	<u>Manage Page Background</u> Send Link via Text Message	<b>Main Menu</b> To copy the
Templates	Header Setting	Page 🔲 No Header In Item Page		
Fully Built Mobi Sites	Header Logo			
Header/Footer	For best results, up	bload a .JPG, .PNG or .GIF file n	o bigger than 320x50 pixels.	
Color Settings Splash Screen		De	Upload	
Site Settings	Get Recommended	Logo	Tablet Logo*	
Preview Reports	*For best results for tab	let header logo, upload a .JPG, .PNG or .		
Other Account Setting	Header Link:	nu v		
Services	OR Enter URL		-	

# **Organize Your Content**

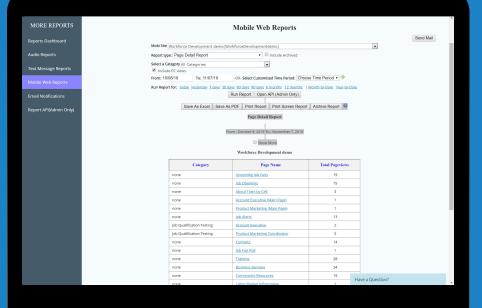
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Fully Built Mobi Sites	Click "+" to expand the Ca	tegory, "edit" to rename the category a	nd Gto add items to the category.	Add Page
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## Drag-And-Drop Icons to Build Mobile Pages

Navigation	Manage Bacl Send Link via	ground	Click here		y (travis and da page setting		
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ader/Footer	Social Media	<b>y</b> Twitter	RSS	Map	Social Media	Share Pag	<b>R</b> e Selfie
emplates	Add as many c	omponents	s into page b	y dragging a	and dropping int	to the section	below.
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# Analytics

- Gauge the effectiveness of your content
- Track by division, group, or individual
- Download reports into Excel



### Reports

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none	Labor Market Info	128	85	0		
none	Training	1280	634	0		
none	Hiring Events/Job Fairs	6293	2549	0		
nong	Job Seekers	600	397			



Text Message Reports Mobile Web Reports Specific Page Reports

# Text DEMO TRAIN to 56512



### **Your Hosts**



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