

Jenzabar® Cloud Services

No-stress digital transformation

In modern higher education, technology resources are fundamental to achieving your school's mission and maintaining your competitive edge. Under pressure to contain costs while providing a high level of support, many CIOs and IT managers turn to Jenzabar Cloud Services to modernize their model and better meet the needs of today's fast-moving students. Cloud models create more collaborative and interactive environments where critical data and resources are easily accessible while keeping the infrastructure highly secure. Jenzabar Cloud Services are tailored specifically for higher education. Whether you are looking to leverage the cloud for operational efficiency, cost savings, or business continuity (or all three), Jenzabar Cloud Services takes care of it all.

Move your systems to a production-ready cloud computing environment that is affordable, secure, and responsive. With Jenzabar Cloud Services your users get the best possible IT experience every time.

At a Glance

Jenzabar Cloud Services migrate and manage your critical IT systems at top-tier IBM® Cloud commercial datacenters. These world-class network operation centers meet N+1 redundancy standards and feature multiple uninterruptible power supplies and power distribution paths to satisfy your most rigorous business continuity requirements. Advanced environmental and fire detection and suppression systems and multiple redundant, carrier-neutral internet backbone connections mean your data is both safe, secure and available to you and your users.

Advantages

- ▶ Worry-free back ups
- ▶ State-of-the-art safety systems and procedures
- ▶ High system uptime
- ▶ Increased business continuity
- ▶ Superior service and support
- ▶ Fast launch
- ▶ Easily scale up and down as needed
- ▶ Secure off-site data storage



On-Demand
Self Service

Rapid Elasticity

Measured Service

Resource Pooling



A Unified Cloud Platform for Higher Ed

Jenzabar One is a modern cloud platform built exclusively for higher education. As a unified suite of solutions and services, Jenzabar One powers your digital campus, drives institutional and student success, and accelerates innovation and growth.

Jenzabar SONIS

Powerful technology. Amazingly affordable.

Jenzabar SONIS is a powerful student information system that unites campus operations on a single platform. With Jenzabar SONIS, growing and specialized institutions can overcome resource constraints, empower their students' success, and achieve their missions.

Keep your systems up and running

Jenzabar Cloud Services support higher education institutions of all sizes—from a minimal server deployment to a full replacement of your campus server room. Management, monitoring, and support of the virtual infrastructure are all included. Choose the cloud services partner that understands higher education, and accelerate your digital transformation with Jenzabar Cloud Services.



Business continuity and high availability

Jenzabar virtual servers are provisioned off-campus in a commercial network center protecting your systems and data from campus and natural disasters. Jenzabar Cloud Hosting uses top-tier IBM commercial datacenters with proprietary design and hardened construction offering 24x7 availability. Jenzabar Cloud Hosting includes high availability and fail-over provisioning with a minimum uptime of 99.95%.



Easily scale up or down

Jenzabar monitors the virtual infrastructure demand of your systems for real-time assessment of your resource utilization. This makes it easy to scale up in peak times (during admissions) and scale back down when demand is low, saving you critical IT budget. And it's easy to quickly add resources as your student population grows, your internet bandwidth needs increase, or additional servers are required.



Let Jenzabar take care of it all

While the Jenzabar team maintains your systems remotely, you can focus on what you do best: help your students succeed.

- ▶ Greater than 99.95% infrastructure uptime
- ▶ 24x7x365 human monitoring of the virtual infrastructure
- ▶ 24x7x365 Endpoint Detection and Response protection
- ▶ Rolling 30-day server backup retention
- ▶ Immutable backup for ransomware protection

Jenzabar Technical specs

- ▶ SOC2 Report for all Jenzabar SaaS Offerings
- ▶ Managed Endpoint Detection and Response (EDR) monitored by a world class Security Operations Center
- ▶ Strong network segmentation with firewall protection
- ▶ Jenzabar staff monitoring systems 24x7x365

IBM Cloud Technical specs

- ▶ Multiple 10GB internet backbone connections (70+) from multiple top tier providers
- ▶ Minimum 100Mbps burstable to 900Mbps internet bandwidth. 1Gbps-10Gbps options available, as well as peering network connections if available to your campus
- ▶ Firewall, VPN, VLAN at the datacenter
- ▶ Datacenter is SSAE-16 certified with annual SOC-1, -2, and -3 audits
- ▶ PCI and HIPAA compliant
- ▶ ISO 27001, 27017, and 27018 certified

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