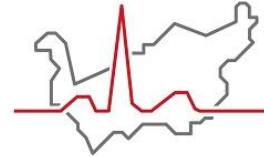


CASE STUDY



Hôpital du Valais
Spital Wallis

ORGANIZATION:

Hôpital du Valais
<http://www.hopitalvs.ch>

Hôpital du Valais is an organization of Valais hospitals and township clinics under one centralized administration

INDUSTRY:

Healthcare

CHALLENGE:

Company was looking for an easy to use solution to deliver targeted notifications to employees

SOLUTION:

Company makes use of scrolling ticker tape messages to deliver information about various incidents and maintenance activities to all affected employees rapidly and effectively

BENEFITS:

With DeskAlerts notifications in place, hospital gained a dedicated channel to inform the employees about outages and incidents even in the event when email and phone communications are down.

It's easy to use and the message delivery is quite fast...

The scope of alert is easy to configure via Active Directory groups and organizational units.

All working users have the right information at the right time via Broadcast feature.

In case of incidents and maintenance activities, we can inform our customers rapidly.

This is an easy to use and cost effective alerting tool.

Leo Kalbermatten
Chef Operations IT

DESKALERTS
INTERNAL COMMUNICATIONS SOLUTION

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