

CASE STUDY



ORGANIZATION:

Info Tech, Inc.
www.infotechfl.com

Gainesville, Florida

INDUSTRY:

Computer Software

CHALLENGE:

We needed to find a tool to improve communication within the team.
E-mails may go unnoticed for a time.

SOLUTION:

Team has better awareness of what events are happening, we share better communication.

BENEFITS:

Immediate response of issues when Desk Alert system is used. Whether it's notifying of a delay in a meeting start time, or even just a reminder it's time to head out for a team lunch. The pop-up feature is very worthwhile... nice that screen placement and size can be set.

Message pops up on screen and action needs to be taken. You know it's been viewed.

It is worth a try, if you have communication issues, DeskAlerts may help.

Info Tech is a privately held corporation with more than 240 employees. Our headquarters office is in Gainesville, Florida, and we have several project offices around the US. Info Tech has been in continuous business since 1977.

If you are driving on a highway in North America, there is a very good chance that software developed by Info Tech, Inc. was used to build it. Info Tech is a market leader in infrastructure construction management software, Internet bidding services, statistical consulting and network services.

DESKALERTS
INTERNAL COMMUNICATIONS SOLUTION

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