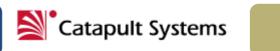# CASE STUDY

Catapult Systems

ORGANIZATION:

Catapult Systems catapultsystems.com is a Microsoft technology consulting company that provides application development, enterprise solutions and infrastructure services. Their experienced teams use a proven approach and a personal relationship style to **deliver the right solutions for our clients.**

DeskAlerts is the solution that was delivered to a client of Catapult Systems.

CLIENTS' INDUSTRY:

Healthcare

CLIENT'S CHALLENGE:

Catapult Systems' client had been using Novell's Notification service. They were migrating away from the Novell solution to a Microsoft solution and did not have an alternative on the Microsoft platform that could meet their requirements.

CLIENT'S BENEFITS:

DeskAlerts enables the Information Services department to send quick and informative updates to customers.

Catapult Systems evaluated several notification systems before they found DeskAlerts.

They were looking for a notification solution that provides reliable broadcast notifications and a friendly user interface (so the service desk can support). The ability to deploy to the enterprise in an automated and supportable manner was an inherent part of the solution.

"DeskAlerts is the best product to meet their [the client's] notification requirements."

Allen Watt,
Senior Lead Consultant

The main reasons Catapult Systems concentrate attention on DeskAlerts are:
1. Good interface 2. Easy to support internally
3. Good technical support 4. Great cost.

"DeskAlerts integrated flawlessly with our desktop deployment. It was easy to go back and push the installation to our already deployed systems. Both those who send the alerts and those who receive the alerts have been very pleased with the product, the interface, and its capabilities."

Allen Watt

DESKALERTS
THE MOST CUSTOMIZABLE DESKTOP ALERTS

Web site: http://www.deskalerts.com
E-mail: sales@deskalerts.com