



LED STATUS



OFF



ALTERNATING  
ORANGE/GREEN -  
UP AND RUNNING



GREEN - DEVICE IS  
POWERED BY POE

# OCCUPANCY SENSOR TROUBLESHOOTING

---

## NO POWER

+ Check ethernet plug/cable.

---

## POWER AND CONNECTIVITY ARE GOOD

+ Sensor is ready.

---

## POWER, BUT NOT ABLE TO CONNECT TO INNERSPACE SERVERS

+ Power cycle; unplug and reconnect in 5 seconds.

---

If you continue to have problems, please contact  
Tech Support ([support@innerspace.io](mailto:support@innerspace.io))