System Requirements

Using **Curve Hero** is easy—all you need is a typical PC or Mac and high speed Internet access. We recommend the following *minimum computer* and *Internet requirements*. For best results, consider exceeding these whenever possible. Technology advances rapidly, so please refer to this page periodically for updates. If you are unsure about any of this information, please contact a Curve Dental Customer Service Expert at **1-888-910-4376 option 1**.

Internet Access Requirements

Any PC or Mac using Curve Hero will need access to the Internet either directly or through a local area network. Most business broadband accounts can service these needs very inexpensively. Recommended connection types include High Speed DSL, Cable, Fiber, or High Speed Copper (T1, T3) lines. **Dial-up connections are not acceptable and satellite and wireless service are not recommended**.

The *minimum* recommended connectivity for the average practice (1-10 users) is **5 Mbps download and 1 Mbps upload** . If your office is sharing bandwidth with other tenants in the same building, or if you regularly upload and download large files, you may need greater connectivity than what is listed above.

Consult with your Internet Service Provider or IT Professional to determine the appropriate service for your practice.

Operating System Requirements

Curve Hero

- Windows 8, Windows 10
- Mac OS X Sierra or newer

Curve Capture

- Windows 8, Windows 10
- Mac 10.12, 10.13, and 10.14 - 32 bit version (will not work with 10.15 - 64 bit version)

Browser Resolution Requirements

- 19" monitor or larger 1920 x 1080 resolution recommended (especially for Perio Charting)
- 1280 x 1024 / 1280 x 800 resolution acceptable. If your monitor only reaches a maximum screen resolution of 1280 x 800, you should run Curve Hero in Full Screen Mode for optimal display
- To ensure color correctness and appropriateness for clinical review, please ensure that monitors used meet the requirements for clinical image review
- It is recommended that monitors are calibrated periodically to ensure appropriate brightness, contrast and color settings, especially for clinical purposes

System Requirements

- 4GB or higher of RAM (8GB or higher recommended)
- WebGL compatibility

CPU/Processor Requirements

- Intel Processor Core i3 or higher (Core i5, Core i7)
- Curve Hero also works with AMD processors; however, no specific models are noted. Verify your digital devices are compatible with AMD processors.

Graphics Card/GPU Requirements

- Graphics card GPU/APU require support for WebGL 1.0. Check with the manufacturer for WebGL support. You can also test existing devices for WebGL compatibility at https://get.webgl.org.
- Dedicated graphics cards are recommended.

VOIP Users

- Follow your providers recommendations for switches and routers and use of a dedicated internet connection.

Software Requirements (Free to Download)

- Google Chrome: http://www.google.com/chrome
- Adobe Reader: http://get.adobe.com/reader/

Credit Card Processing

Curve Dental has partnered with Bluefin Payment Systems to provide integrated credit card processing capabilities. If you wish to process credit card payments within Curve Hero or wish to provide your patients with an online payment option, please call Bluefin at **800-675-6573, ext. 1** to create an account.