



TERMS AND POLICIES: SYSTEM REQUIREMENTS

Using Curve is easy; all you need is a typical PC or Apple Mac and high speed Internet access, but there are some *minimum computer and internet requirements* that we recommend for greatest enjoyment while using our software. For the best results, you should consider exceeding these wherever possible. Please note technology tends to advance rapidly, so please refer to this page periodically for updates. And of course, if you are unsure about any of this information, please contact a friendly Curve Customer Service Expert at 1-888-910-4376 option 1.

Internet Access Requirements:

Any PC or Mac using Curve will need access to the Internet either directly or through a local area network. Most business broadband accounts can service these needs very inexpensively. Recommended connection types include High Speed DSL, Cable, Fiber, or high speed copper (T1, T3) lines. **Please note that Dial Up connections are not acceptable; satellite and/or wireless service is not recommended.**

The *minimum* recommended connectivity for the average practice (1 - 10 users) is **5 Mbps Download and 1 Mbps Upload**. Please note that if your office is sharing bandwidth with other tenants in the same building, or if you regularly upload and download large files, you may need greater connectivity than what is listed above.

Consult with your Internet Service Provider and/or IT Professional to determine the appropriate service for your practice.

Operating System Requirements:

- Windows 7, Windows 8 (Windows 8 Touch screen not supported), Windows 10
- Mac OS X Sierra or newer

Note: Although Curve Hero may be Windows 10 compatible, imaging devices may or may not be compatible with Windows 10.

System Requirements:

- 4GB or higher of RAM (8GB or higher recommended)
- WebGL compatibility

Browser Resolution Requirements:

- 19" monitor or larger with 1280 x 1024 standard / 1280 x 800 widescreen and/or laptop (1920 x 1080 recommended)

Notes:

- If your monitor will only reach a maximum screen resolution of 1280 x 800; you will need to run Curve Hero in Full Screen Mode for optimal display.
- To ensure colour correctness and appropriateness for clinical review, please ensure that monitors used for clinical activities meet the requirements for clinical image review
- It is highly recommended that all monitors are calibrated periodically to ensure appropriate brightness, contrast and colour settings, especially when used for clinical purposes

CPU/Processor Requirements:

- Intel Processor Core i3 or higher (Core i5, Core i7)
- Curve Hero also works with AMD processors; however, no specific models are noted. Verify your digital devices are compatible with AMD processors.

Graphics Card/GPU Requirements:

- Graphics card GPU/APU require support for WebGL 1.0; check with manufacturer for WebGL support. You can also test existing devices for WebGL compatibility at <https://get.webgl.org>. Dedicated graphics cards are recommended.

Software Requirements (Free Downloads):

- Google Chrome: Most recent version at <http://www.google.com/chrome>
- Adobe Flash Player: Most recent version at <http://get.adobe.com/flashplayer/>
- Adobe Reader: Most recent version at <http://get.adobe.com/reader/>

Credit Card Processing

Curve Dental has partnered with Bluefin Payment Systems to provide integrated credit card processing capabilities. If you wish to process credit card payments within Curve Dental or wish to provide your patients with an online payment option, please call Bluefin at **800-675-6573, ext. 1** to create an account.

