



## WANDER MANAGEMENT: What to Know When Evaluating Solutions

You've decided to purchase a wander management solution to protect your residents, but your next decision isn't as easy: choosing the right wander management solution to fit your facility's needs. Different vendors offer different services, functionality, pricing and more. This information sheet offers a few important features to consider when evaluating potential solutions.

### DELIVERY/INSTALLATION

- Delivery typically takes at least a week, but installation also plays a part in the time it takes to get up and running.
- Be sure to ask if delivery and installation are included in your purchase price, or are separate charges (include this in your pricing comparison among vendors).
- It is highly recommended to let the vendor install your equipment, or to use vendor-recommended installers.

### POWER SOURCE/MAINTENANCE

- Evaluate the power source of each potential system. Is power centralized or local? Is battery backup available if there's a power outage?
- Consider annual maintenance needs and costs, including replacing batteries or transmitters.
- Expect your wander management system to have a 10-year lifespan, on average, although technology upgrades and other factors may change that.

### PRICING

- Each facility is unique, so pricing is generally customized depending on the project.
- Consider the technology used, your service agreement, and the number of doors and size of areas to be monitored, as each will impact pricing.
- Compare vendors apples-to-apples—don't compare out-of-the-box or average pricing, but rather pricing based on your specific needs.

### ADDITIONAL CONSIDERATIONS

- Consider purchasing the most technologically advanced solution, as technology advances quickly and you want your solution to be as current and effective as possible.
- Don't limit your wander management to just monitoring doors or other "escape" routes. Also consider monitoring areas residents should not be.
- Examine the material and look of the band/tag your residents will wear. Consider a modern, discreet design that helps residents maintain their dignity (as opposed to an institutional hospital bracelet look and feel).

