

# **Optimized collaboration provisioning**

#### The challenge and opportunity

Giving the organization the power to create necessary collaboration resources on their own in Microsoft Teams is the default behavior that empowers individuals and increase their productivity.

But this also introduce some challenges like the lack in control the organization have over how external parties and guests are invited and granted access to resources, and the risk of creating duplicate Teams resources since users can't see what's already created if they don't have specific access to those ones.

Information of existing resources is hard to manage if the original creator leaves the organization.

And unmanaged provisioning of Teams resources can also introduce additional effort since resources are provisioned with default components and configuration that often need to be adjusted to meet the organizations policies and need.



## The solution

Introducing a user driven, managed and automated process for provisioning collaboration resources in Teams will give the organization control over their environment while still empowering individual to be self-governing, agile and productive,

The automated process should include capabilities to govern security, access, configuration and support efficient lifecycle management of the organization's collaboration resources.

## The value

Enabling auto-invitations, makes Teams easy to filter, find and minimizes manual administration.

Easier to organize, sort and filter Teams by using organization's own, customized metadata when creating new Teams.

Compliant with the organization's policies and regulations when creating new Teams, and while collaborating.

Administrational tools accessible within the whole organization, not only for the IT organization.

Invitation and management of external users can be administrated within one single, easy-to-use portal.

All collaboration resources and guest accounts are part of the lifecycle process to ensure no stale resources or access to resources.

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#### The how

Based on our deep technical expertise in creating innovative and modern workplace solutions we have created Centre for Collaboration (CFC). The solution enhances the user experience and mitigates the constraints and challenges in managing a Teams environment.

By using a structured approach we will lead the customer through envisioning of what business value the Centre for Collaboration would bring to the organization, then prototyping, building and deploying the solution. All done with the goal to onboard and educate the organization in a new way of working in a controlled and secure way, still maximizing the benefits of a modern and user centric collaboration tool as Microsoft Teams.



## Why Enfo

Our values are at the core of our actions; collaboration, trust, continuous development and expertise.

We walk beside our customers in their data-driven business transformation, taking ownership of their transformation as if it were our own.

