



## VIRTUAL RECEPTIONIST CALL FLOW MADE EASY

Whether you don't have the budget for a full-time receptionist, your call volume is so high you are having trouble keeping up or you are just trying to cut costs and relieve some HR headaches, **Advantage TeleMessaging, Inc.**'s Virtual Receptionist service is just what you're looking for!

We understand how valuable your office staff's time is, and coincidentally, we know how limited it can be while they struggle to keep up with the demands required of them.

What happens when the calls keep coming, but your staff is already busy on the phones, helping caregivers and checking in with clients?

### *The result? Missed opportunities!*

Virtual Receptionist allows our award-winning agents to either take ALL of your daytime calls, which gives your staff the luxury of focusing on what really matters... your franchise! Or if you'd like, we can support your staff by taking your overflow calls. This ensures that you will never miss an opportunity, while at the same time enabling your staff to stay on top of their duties without burning them out or disappointing your clients and affecting your reputation.



#### CONTACT US TODAY

529 Reading Avenue / Suite I  
West Reading, PA 19611  
(610)372-5551  
(855)372-5551 -toll free  
(610)372-5830 -fax  
[www.AdvantageTeleMessaging.com](http://www.AdvantageTeleMessaging.com)  
[facebook.com/AdvantageTeleMessaging](https://facebook.com/AdvantageTeleMessaging)



#### ATSI 24/7 GOLD CERTIFIED CALL CENTER

**Advantage TeleMessaging, Inc.** has become the 34th call center in all of North America to receive industry certification from the Association of TeleServices International (ATSI) by meeting or exceeding 60+ best practices in the areas of Operations, Business Practices and Life Safety.

[www.AdvantageTeleMessaging.com](http://www.AdvantageTeleMessaging.com)



#### AWARD-WINNING SERVICE

**Advantage TeleMessaging, Inc.** has been honored with the exclusive Award of Excellence for Customer Service for the 4th consecutive year by the Canadian Call Management Association (CAM-X), the industry's leading trade association for call center service providers across North America.