

 **Autumn Pitman**

Contestant Autumn Pitman, autumn.pitman@jennerag.com, 217-963-1228

Name of the Game Back to School

Theme School classroom complete with weekly video lessons and homework, quizzes, a final exam, report cards and a Jenner Ag video yearbook!

Objective Our objective was to learn and improve our Core Values, customer service skills, and Great Game culture by participating in weekly video lessons and homework assignments.

Improvement Goals Our improvement goals were to have all employees know the company Core Values and Jenner Objectives, as well as understand our mission statement, and realize the importance of internal and external customer service.

Duration 09/05/2017 - 10/31/2017

Rules of the Game Monday of each week a video lesson will be sent out with that week's topic. Each employee will need to watch the video and take the SurveyMonkey quiz associated with it. In addition to the weekly video lesson and quiz, a homework assignment will be sent out to each employee weekly – must be turned in by Friday at 5 PM.

Employees will be graded each week on participation and accuracy of answers on quiz and homework. Randomly, an extra credit assignment will be available for employees. Extra Credit activities will be fun, but require more time and thought from employees.

Scoreboard Image(s)



**Prizes and Award
Schedule**

Bi-weekly shout-outs on internal Yammer network, Jenner Ag Yearbook, bowling trip complete with pizza for those who graduated!

**Non-Monetary
Benefit to the
Company**

Employees have a deeper understanding of our Core Values and Objectives in order to represent the company and our mission to the best of their ability. Our teams also had the opportunity to improve and build upon their customer service skill set and understand the value and importance of internal and external customer service. We took our knowledge of Great Game principals and applied it to our culture in a way that allows all team members to utilize it every day, in a variety of situations.

**Prizes, Rewards and
Celebration
Investment**

USD 500.00

Celebration Image(s)





