



Each interaction matters

Every interaction is an opportunity to increase results, to make a difference in people's lives, and to bring value to brands.

For over 40 years, we've been evolving with each and every interaction, serving many different countries and segments, bringing more efficiency, and increasing value and loyalty for brands. Our knowledge, technology, and market expertise built through years of experience allow us to successfully provide flexible and unique solutions to meet your needs.

Present in nearly

80

countries

We serve

170+

markets

Services provided in

265

languages & dialects

300K+

employees

Our omnichannel services

More than a bridge between customers and brands

Teleperformance brings a strategic vision to increase the loyalty and value of our clients' customer base from solutions to implementation.

Digital Integrated Business Solutions (D.I.B.S.)

powers innovation through digital transformation and automation. Pairing our experts in customer experience with our team of data scientists and specialists in Robotic Process Automation, D.I.B.S. provides a unique equation between human touch and automation.

Using our knowledge of customer behavior through analytics,

we are able to provide meaningful information that can be used to enhance products and services and bring real business results. We deliver the right answer to the right customer through the right channel at the right time.

With the strongest security standards,

Teleperformance works hard to preserve the security of our clients and their customers.

With technology and AI integrated,

we enhance the performance of the team, emphasizing the human touch, and enable operations to perform strategically, precisely, and in a timely manner no matter the location, while maintaining flexibility and the highest security standards.

Our knowledge, technology, and market expertise

built through years of experience allow us to successfully provide unique interactions all over the world.

