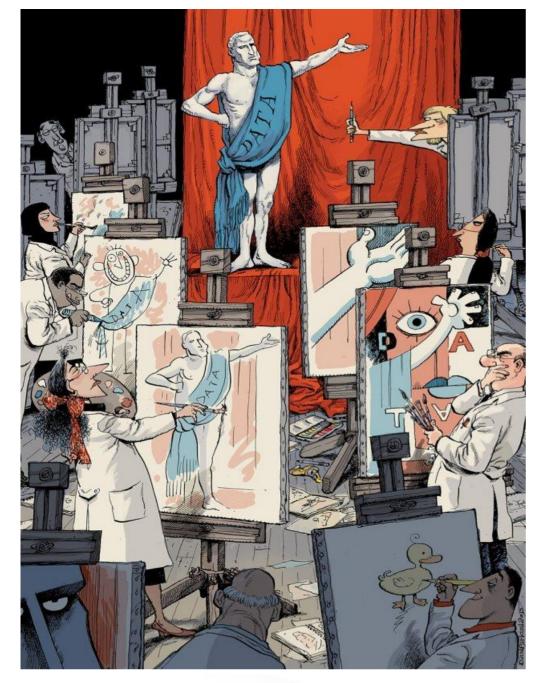
Can AI predict what wine you will like?

Jan Thomas ask-jean #winalytics



### Por Favor?

- Who are we?
- What are we doing?
- How can we predict preferences?



How many data scientists does it take to change a light bulb? A: It depends which approach they use

[1] Dr.Uhlmann (INSEAD, Singapore)& Dr.Silberzahn (IESE,Spain), *Nature*, http://bit.ly/1FVTsLc (2015)

https://orcinternational.com.au/market-research/q-how-many-data-analysts-does-it-take-to-change-a-light-bulb-a-it-depends-what-approach-they-use/

## **Analytics | Context**

**Business Understanding** 

Statistical Analysis

**ENTERPRISE ARCHITECTURE** 

**BUSINESS ARCHITECTURE** 

**APPLICATION ARCHITECTURE** 

TECHNOLOGY ARCHITECTURE

ECURITY ARCHITECTURE

DATA

**ARCHITECTURE** 

**GOVERNANCE** 

**ARCHITECTURE** 

People

**Process** 

**Technology** 

Location

## **Analytics | Context**

Business Understanding

**ENTERPRISE ARCHITECTURE** 

**BUSINESS ARCHITECTURE** 

**APPLICATION ARCHITECTURE** 

TECHNOLOGY ARCHITECTURE

GOVERNANCE ARCHITECTURE

SECURITY ARCHITECTURE

DATA

**ARCHITECTURE** 

Statistical Analysis

Conceptual

Context

Logical

**Physical** 

## **Context | Data in the wild**

First question we ask | What do we need and why – Customer Experience & Value

Then | What data is available? What is missing, how critical is it?

- Key Input, process, output
- Principles Hindsight , Insight, Foresight

### **Context & Value**

#### **Customer Experience?**



#### Why?

- Experience new
- Not risk averse
- Ratings
- Friend recommendation
- Group recommendations
- Stands out
- Value buy
- Occasion

#### Why not?

- Not tasted
- Price (quality)
- Taste vs Knowledge
- Risk Averse
- Embarrassment



#### ask-jean

- Provides support
- Not ratings based (trip advisor)
- Trust
- Friend preferences
- Occasion support
- Quick purchase (low tech solution)
- Data clustering issues

- Personal taste based not ratings based
- Higher likelihood of purchase
- Taste evolution
- Reduces risk
- · Knowledge to taste
- Technology enabled

Global Taste Preferences -Value to the industry?

**Producers** 

**Distributors** 

Retailers

### Context

consumer | purchase decision

producer | access & sales











me

others

us

KYC

access

# **Analytics | Value**







simple, fun & rewarding





personal



identify & engage with new customers



access to market data

### Data | Our environment

Wine making variables

Customer palate

Customer preferences

appellation vintage scion yeast on the lees Cultivar wooded type of barrel sugar single block rootstock new world corked

continuous data gathering

predictive analytics

- think spotify for beverages
  - + tinder for brands
  - + pokémon-go for adults

### Gauging success

How do you ensure that your BI/analytics project is successful?

- Hypothesis Testing | Conceptual to Logical
- Multiple algorithms
- Predictions correct
- Measure Interactions
- Retention & sales

In the context of Customer Experience and Value

# Questions