

# Chief Digital Officer Africa

## Heavy Digital Pre-Conference Focus Day Agenda

9 April 2019 | Maslow Hotel Sandton

7:30	<b>Registration Opens</b>
8:55	<b>Welcome &amp; Opening Remarks</b>
9:00	<b>OPENING KEYNOTE RESERVED FOR FOCUS DAY PARTNER</b>
9:30	<p><b>TRANSNET CASE STUDY: Digitising the Transport Industry</b></p> <ul style="list-style-type: none"> <li>• How going digital can ease the pressure on margins, speed and timing of service</li> <li>• Tackling the challenges of hybrid supply chains when going digital</li> <li>• Why going digital is more than just IoT</li> <li>• How data is at the core of transformation projects</li> </ul> <p><b>Rebatho Madiba, Acting Group Chief Information Officer, Transnet</b></p>
10:00	<p><b>CASE STUDY: The Future of Mining is Digital</b></p> <ul style="list-style-type: none"> <li>• Making processes and operations more automated, predictable and agile</li> <li>• Why digitalisation will transform the workforce into knowledgeable workers</li> <li>• Health &amp; safety at the heart of digital</li> <li>• Integrated real-time planning, maintenance, production and tracking</li> </ul> <p><b>Senior Representative, Anglo American</b></p>
10:30	<b>Morning Tea &amp; Networking</b>
11:00	<p><b>BARLOWORLD EQUIPMENT CASE STUDY: The Different Facets of Going Digital</b></p> <ul style="list-style-type: none"> <li>• B2B and B2C customers are not too dissimilar</li> <li>• Customers, products/services, employees and operations are all interlinked</li> <li>• What to do with the mountains of data generated?</li> <li>• How to go about changing company culture from within</li> </ul> <p><b>Chris Barry, Chief Digital Officer, Barloworld Equipment</b></p>
11:30	<p><b>DHL SUPPLY CHAIN CASE STUDY: Digitising Logistics in Africa</b></p> <ul style="list-style-type: none"> <li>• Putting data at the heart of logistics</li> <li>• Can digital improve cross-border delivery – are we there yet</li> <li>• Why digital logistics is more than just IoT</li> <li>• Delivery methods of the future – are drones on the horizon</li> </ul> <p><b>Thirusa Chetty, Head of IT Africa, DHL Supply Chain</b></p>
12:00	<p><b>GROUP DISCUSSION: Shifting Focus of Digital Innovation to Operations</b></p> <p><i>Ever get the feeling that when you bring up digitisation your colleagues look at you and ask “why do we need an app for that?” What are some of the challenges you have experienced with talking about digital projects in your position? And if it is a question of “let us build an app for that” is the understanding of this clear to others?</i></p> <p><b>Martin Pretorius, Group CIO, MacSteel</b>  <b>Thirusa Chetty, Head of IT Africa, DHL Supply Chain</b></p>
12:45	<b>Lunch &amp; Networking</b>
13:45	<p><b>GROUP DISCUSSION: Creating a Digital CoE in a B2B Industrial Firm</b></p> <p><i>Your company is looking to take “digital” seriously, but in order to execute these programs a centre of excellence may need to be established. Are you in this position already? How would you go about it? Who will join, who will head it up and who will execute? How do you balance differences wants and needs from across the business?</i></p> <p><b>Senior Representative, Anglo American</b>  <b>Chris Barry, Chief Digital Officer, Barloworld Equipment</b></p>

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14:30	<p><b>CASE STUDY: Automating Mass Production</b></p> <ul style="list-style-type: none"> <li>• Industry 4.0, the Fourth Industrial Revolution – isn't this really about digitising the entire value chain?</li> <li>• Going Lean with digital – consolidating data and assets into cloud-based digital hub</li> <li>• Advanced data analytics drives quality control, predictive maintenance and optimises the supply chain</li> <li>• Future Tech: Augmented reality tools, 3D printing and sophisticated IoT</li> </ul> <p><i>Speaker TBC</i></p>
15:00	<p><b>STEFFANUTI STOCKS CASE STUDY: Digital Programmes from Renewables to eLearning</b></p> <ul style="list-style-type: none"> <li>• The demand for 'green' solutions is driving the adoption of technology – how we went from solar panels to creating a smart building</li> <li>• Workforce and construction management tools which improve efficiency and lower costs – how we got buy-in from the leadership team</li> <li>• How going digital has enhanced the internal customer experience</li> <li>• Investing in technology, skills and people to create the construction firm of the future</li> </ul> <p><i>Kevin Wilson, General Manager IT Services, Stefanutti Stocks</i></p>
15:30	<p><b>Afternoon Tea &amp; Networking</b></p>
16:00	<p><b>GROUP DISCUSSION: Are We Ready to Fully Embrace Digital?</b></p> <p><i>The final discussion for the day will reflect on earlier presentations and group talks. Are we ready for digital projects, or are we sticking for business-as-usual for the time being? Do you think now is the time to start a digital strategy? Do you know where to start? What do you think the biggest challenge will be to getting buy-in from the board and your colleagues?</i></p> <p><i>Kevin Wilson, General Manager IT Services, Stefanutti Stocks</i>  <i>Joleen Moulder, Head of Digital, Vivo Energy Africa</i></p>
16:45	<p><b>End of Focus Day</b></p>

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## Main Conference Agenda

10-11 April 2019 | Maslow Hotel Sandton

7:30	<b>Main Conference Registration Opens</b>		
9:00	Welcome & Opening Remarks		
9:10	OPENING KEYNOTE RESERVED FOR LEAD PARTNER		
9:45	<b>INTERNATIONAL KEYNOTE: Digital Transformation Case Studies from Emirates NBD</b> Evans Munyuki, <i>Group Chief Digital Officer, Emirates NBD</i>		
10:20	<b>PANEL DISCUSSION: Is the Chief Digital Officer the <i>de facto</i> Leader of Transformation?</b> Ian Gatley, <i>Chief Technology Officer, Lombard Insurance</i> Yoav Tchelet, <i>Chief Information &amp; Digital Officer, Bayport Financial Services</i> Fundile Ntuli, <i>Chief Information Officer, UBank</i> Rebatho Madiba, <i>Acting Group Chief Information Officer, Transnet</i>		
11:00	<b>Morning Tea &amp; Networking</b>		
11:30	KEYNOTE RESERVED FOR ASSOCIATE PARTNER		
12:00	<b>INTERNATIONAL KEYNOTE: Culture Change is Key to Digital Transformation</b> <i>Reserved for International Keynote Speaker</i>		
12:30	<b>KEYNOTE: Building a Digital Roadmap at Discovery</b> Anton Fatti, <i>Chief Digital Officer, Discovery Ltd.</i>		
13:00	<b>Lunch &amp; Networking</b>		
	<b>Stream A: Strategy &amp; Leadership</b>	<b>Stream B: Innovation &amp; Technology</b>	<b>Stream C: The Future of Work</b>
14:00	KEYNOTE RESERVED FOR STREAM PARTNER	KEYNOTE RESERVED FOR STREAM PARTNER	<b>KEYNOTE: Changing Organizational Frameworks in a Digital Business</b> Brian Armstrong, <i>Digital Business Chair, WITS Business School</i>
14:30	<b>KEYNOTE: How to Choose the Right Solutions for your Business</b> Eswée Vorster, <i>Head of IT &amp; Innovation, FlySafAir</i>	<b>KEYNOTE: Cloud Computing is Essential for Going Digital</b> Gideon de Swardt, <i>Head: Digital &amp; IT Architecture, Hollard Insurance</i>	<b>KEYNOTE: HR Processes, maybe it is time for the robot to drive</b> Lyle Cooper, <i>Head of HR Technology, Multichoice</i>
15:00	<b>PANEL: Innovation vs Transformation – What is the Difference?</b> Mike Wright, <i>Chief Digital Officer, Ashburton Investments</i> Hannes van Vuuren, <i>Chief Digital Officer, Santam Insurance</i>	<b>PANEL: Why Enterprise Architects are Key for Digital Transformation</b> Thabo Mashegoane, <i>Chief Enterprise Business Architect, Eskom</i> Sihle Letlaka, <i>Enterprise Architect, AB InBev</i> Khotso Koetle, <i>Enterprise Architect, Old Mutual</i>	<b>KEYNOTE: How Have Emerging Technologies (AI, 5G, IoT, Cloud etc) Changed the Way we Think &amp; Work?</b> Dr Hanlie Smuts, <i>Associate Professor, University of Pretoria</i>

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15:30	<b>Afternoon Tea &amp; Networking</b>		
	<b>Stream A: DISCUSSION GROUPS</b>	<b>Stream B: DISCUSSION GROUPS</b>	<b>Stream C: DISCUSSION GROUPS</b>
16:00	RESERVED FOR DISCUSSION GROUP PARTNER	RESERVED FOR DISCUSSION GROUP PARTNER	<b>DISCUSSION: How is HR Impacted by Digital Transformation?</b> <i>Ravinash Guinness, Employee Experience &amp; Shared Services, Old Mutual</i>
16:45	<b>DISCUSSION: The Implications of Integrating Humans &amp; AI</b> <i>Atenkosi Ngubevana, Executive HOD: Digital Process Re-engineering, Vodacom</i>	<b>DISCUSSION: How Security is Changing in a Digital World</b> <i>Oscar Stark, Divisional Director: Technology Centre of Excellence, Liberty</i>	<b>DISCUSSION: Changing the Employee Experience to Increase Productivity &amp; Engagement</b> <i>Elanie Kruger, Group Director: Organisational Effectiveness, Tsebo Solutions Group</i>
17:30	<b>Cocktail Function &amp; Networking</b>		
18:30 - 21:30	<b>Corinium Connected Chief Digital Officer Dinner</b> <p>Join our panel of local and international Chief Digital Officers as they discuss the most burning issues that keep them up at night. Where do they go to next? Does every business need a Chief Digital Officer, at least in the interim? How to manage and deliver on budget – where to cut costs, where to collaborate? Who is the most difficult person on the board to convince of digital transformation?</p> <p>All these questions and more will be answered at this exclusive networking event.</p> <p>Speakers: <b>Evans Munyuki</b>, <i>Group Chief Digital Officer, Emirates NBD</i></p>		

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9:40	<b>KEYNOTE: AB Inbev Digital Transformation Case Study</b> <i>Lee Dawson, Vice President: Solutions, AB Inbev</i>		
10:10	<b>KEYNOTE: The Age of the Digital Bank</b> <i>Unathi Mtya, Chief Technology Officer, Grindrod Bank</i>		
10:40	<b>Morning Tea &amp; Networking</b>		
11:10	KEYNOTE RESERVED FOR ASSOCIATE PARTNER		
11:40	<b>KEYNOTE: How Digital Will Enable Africa's Future</b> <i>Nvalaye Kourouma, Chief Digital &amp; Innovation Officer RoA, absa</i>		
12:10	<b>PANEL DISCUSSION: What Does Our Workforce Look Like</b> <ul style="list-style-type: none"> <li>Are millennials bridging the skills gap? Are GenX's being left behind?</li> <li>What are some new approaches to hiring, training and retaining talent with more transient careers</li> <li>How can a digitized HR system enable not only cost savings, but ensure greater productivity</li> </ul> <i>Nvalaye Kourouma, Chief Digital &amp; Innovation Officer RoA, absa</i> <i>Warren Hero, Chief Information &amp; Digital Officer, Webber Wentzel</i> <i>Unathi Mtya, Chief Technology Officer, Grindrod Bank</i> <i>Elanie Kruger, Group Director: Organisational Effectiveness, Tsebo Solutions Group</i>		
12:40	<b>Lunch &amp; Networking</b>		
	<b>Stream A: Strategy &amp; Leadership</b>	<b>Stream B: Innovation &amp; Tech</b>	<b>Stream C: The Future of Work</b>
13:40	<b>KEYNOTE: Digital Leadership in Practice</b> <i>Warren Hero, Chief Information &amp; Digital Officer, Webber Wentzel</i>	KEYNOTE RESERVED FOR STREAM PARTNER	<b>KEYNOTE: The Digital Workplace of the Future</b> <i>Muhammed Omarjee, Head: Enterprise Security Architect, Standard Bank</i>
14:10	<b>KEYNOTE: Transformational Change Management</b> <i>Gavin Oosthuizen, Knowledge Architect, Premier FMCG</i>	<b>KEYNOTE: Airports Company of South Africa Case Study</b> <i>Mathabo Nakene, Group Manager Service Development, Airports Company South Africa</i>	<b>KEYNOTE: Building Digital Inclusive Mining Communities</b> <i>Lisl Fair, Group Social &amp; Investment, Ivanhoe Mines</i>
14:40	<b>KEYNOTE: Breaking Down Silos Using Common Language when Speaking "Digital"?</b> <i>Thokozani Skaka, Head of PMO, Group Digital, MTN</i>	<b>PANEL: Predicting Real ROI on Digital Projects?</b> <i>Mike Emmanuel, Technology Manager, Famous Brands</i> <i>Fred Beunink, Digital Customer Engagement Lead, Merck Sharp &amp; Dohme</i> <i>Ayesha Adam, Head: CIB Digital Portfolio Hub, Standard Bank</i>	<b>PANEL: How is Our Multi-Generational Workforce Different?</b> <i>Michelle Hoogenhout, Head: Data Science, Umuzi</i> <i>Sifikile Zondi, Head of Learning &amp; Development, Ster-Kinekor</i>

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15:10	<b>Afternoon Tea &amp; Networking</b>	
	<b>Stream A: DISCUSSION GROUPS</b>	<b>Stream B: DISCUSSION GROUPS</b>
15:40	<b>DISCUSSION: Putting the Customer at the Centre of Digital Transformation</b> <i>Mbali Ndandani, Africa Lead: Digital, Unilever</i>	<b>DISCUSSION: How to Cultivate a “Digital First” Culture Across the Business</b> <i>Lazo Karapanagiotidis, Head: Digital Innovation, Makro</i>
16:20	<b>DISCUSSION: Embracing Design Thinking into Digital Transformation</b> <i>Speaker TBC</i>	<b>DISCUSSION: Developing Future Leaders to Drive an Agile &amp; Engaged Culture</b> <i>Ayesha Adam, Head: CIB Digital Portfolio Hub, Standard Bank</i>
17:00	<b>CLOSE OF CONFERENCE</b>	