

2019 Local Chapter Action Plan

The Annual Local Action Plan provides valuable information on your chapter's plans for the year in seven key areas. The information in this report will help NAIFA identify gaps so we can develop chapter resources, tools and training to meet the needs of our chapter leaders and field staff. This report will be shared with your state chapter.

Section 1. Advocacy

Section 2. Membership

Section 3. Programs/Professional Development

Section 4. Communications/Marketing

Section 5. Volunteers

Section 6. Finance

Section 7. Governance

If, while completing this report, you identify areas where you need immediate support to ensure your chapter's success, please contact your state executive or state president for assistance. If they are not able to help, please contact Michele Grassley Clarke, Vice President of Member and Chapter Services, 703-770-8219, mgc@naifa.org, to schedule a planning session with your chapter board.

INSTRUCTIONS: Submitting this report is required to remain compliant as a NAIFA Chapter. Please submit only one report for your chapter. You do not have to complete the entire report in one session. The system allows you to save your report, obtain a unique URL and return later to submit additional information. If you opt to complete the report in more than one session, please make sure you finish the report and submit it by the deadline.

DEADLINE: Thursday, January 31, 2019

3 ,		
Local Chapter*	Submitted by: *	
IA-Quad Cities	Beth	Pilcher
	First Name	Last Name
Submitter's Email * bpilcher@naifa.org A copy of this report will be sent to this email address upon completion of the report. Save and	l Resume Later	
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Section 1. Advocacy

# of State Day on the Hill Attendees *	State Day on the Hill Reimbursement *
10	 Yes
How many chapter members will attend the state Day on the Hill? (If the state will not host a Day on the Hill this year, enter "0".)	wall your orleant Familians or Substitute and Internating (Including board members) attending your state's Day on the Hill? (If the state will not hold a Day on the Hill, select "No".)
# of NAIFA Congressional Conference Attendees *	Congressional Conference Subsidy*
5	Yes
How many members from your chapter are expected to attend the 2019 Congressional Conference?	board members) attending the 2019 Congressional Conference?
Congressional Conference Subsidy Description*	
We have budgeted \$2,000 and plan to	
Provide the amount you've budgeted and a brief description of your chaprogram (i.e., who is eligible for the subsidy/reimbursement, amount of a	pter's Congressional Conference subsidy and/or reimbursement subsidy/reimbursement, etc.).
PAC Goal*	PAC Contributors Goal *
\$ 20000	50
What is your chapter's 2019 IFAPAC Fundraising Goal?	What is your chapter's goal for the number of members who will contribute to IFAPAC in 2019 (contributor goal)?
Budgeted PAC Admin Fund Chapter Contribution*	PAC Committee Size *
300	2
How much has your chapter budgeted to contribute to IFAPAC's Administrative Fund in 2019?	Other than the chair and members of your chapter board, how many members are on your PAC Committee?
Grassroots Involvement (formerly APIC)	
In-District Meetings/Events with Federal Legislators *	Meetings/Events with State Legislators *
• Yes O No Is your chapter planning to coordinate a meeting or participation in a	Yes No Other than at the state's Day on the Hill is your chapter planning to
is your drapter parining to coulinate a meeting of participation in a town hall event with any Member(s) of Congress at least once this year while he/she is in the state?	host or participate in any meetings with state legislators in 2019?
Plans to Engage First Timers and YATs in Grassroots Activities	
We plan to	
Describe any plans you have to encourage participation by first- timers and young advisors in grassroots activities.	
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Section 2. Membership

New Member Goal*	Retention Goal*
15.00	85%
What is your goal for new members recruited this year?	What is your goal for membership retention in this year (i.e., 85%)
Membership Committee Size *	
2	
Other than the chair and members of your local board, how many nembers are on your Membership Committee?	y ·
Recruitment Activities *	
Recruitment Activities include	
lease describe recruitment activities you have planned.	
Retention Activities *	
Retention activities include	

New member on-boarding activities include	
Please describe how your chapter plans to on-board (welcome, engage, provide orientation) new members.	1
Please describe now your chapter plans to on-board (welcome, engage, provide offentation) new members.	
Member Recognition*	
We plan to	
Describe any plans you have to recognize new members, long-time members, NAIFA Quality Award recipients and/or members receivertifications or designations.	ving
certifications or designations.	
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Section 3. Programs/Professional Development

eadership in Life Institute (LILI) *	LACP*
5	10
low many members from your chapter will graduate from LILI in 019? (If none, enter 0.)	What is your goal for how many members from your chapter will receive the LACP certification in 2019? (If none or unknown, enter 0.)
UTCF*	Hosting an LUTC Class *
What is your goal for how many members from your chapter will earn the LUTCF designation in 2019 (either from hosted classes or nline. If none or unknown, enter 0.)	
	Business Succession Planning Workshop None
Please select the Skill Builders workshops your chapter is planning to NAIFA Performance + Purpose Conference	offer in 2019.
P+P Attendance Goal*	Chapter Executive Attending P+P*
8	Yes
What is your goal for how many members from your chapter will attend the NAIFA P+P Conference? (If none or unknown, enter 0.)	Will your chapter executive attend P+P?
P+P Subsidy*	P+P Subsidy Budget *
Yes O No Will your chapter reimburse or subsidize any members (including	\$ 2000
ooard members) attending the 2019 P+P Conference?	How much has your chapter budgeted for P+P subsidies or travel reimbursements (excluding expenses for the chapter executive)?
P+P Subsidy Description*	
P+P Subsidy Description* Our subsidy plan is	
Our subsidy plan is Briefly describe your chapter's P+P subsidy and/or reimbursement pro	gram (i.e., who is eligible for the subsidy/reimbursement, amount of
Our subsidy plan is Briefly describe your chapter's P+P subsidy and/or reimbursement prosubsidy/reimbursement, etc.).	
Our subsidy plan is Briefly describe your chapter's P+P subsidy and/or reimbursement prosubsidy/reimbursement, etc.). State Annual Meeting, Convention or Sales	
Our subsidy plan is 3riefly describe your chapter's P+P subsidy and/or reimbursement prosubsidy/reimbursement, etc.). State Annual Meeting, Convention or Sales	Congress State Meeting Subsidy* Yes O No
Our subsidy plan is Briefly describe your chapter's P+P subsidy and/or reimbursement prosubsidy/reimbursement, etc.). State Annual Meeting, Convention or Sales # of State Convention Attendees*	Congress State Meeting Subsidy *
Our subsidy plan is Briefly describe your chapter's P+P subsidy and/or reimbursement pro subsidy/reimbursement, etc.). State Annual Meeting, Convention or Sales # of State Convention Attendees * 25 How many members from your chapter are expected to attend the State Annual Meeting, Convention, Sales Congress or similar event? (If unknown or your state isn't planning such an event, enter '0.")	Congress State Meeting Subsidy * Yes No Will your chapter reimburse or subsidize any members (including
Our subsidy plan is Briefly describe your chapter's P+P subsidy and/or reimbursement prosubsidy/reimbursement, etc.). State Annual Meeting, Convention or Sales # of State Convention Attendees * 25 How many members from your chapter are expected to attend the state Annual Meeting, Convention, Sales Congress or similar event? (If unknown or your state isn't planning such an event, enter 0.") Chapter Meetings/Events	Congress State Meeting Subsidy * Yes No Will your chapter reimburse or subsidize any members (including
Our subsidy plan is Briefly describe your chapter's P+P subsidy and/or reimbursement prosubsidy/reimbursement, etc.). State Annual Meeting, Convention or Sales # of State Convention Attendees * 25 How many members from your chapter are expected to attend the State Annual Meeting, Convention, Sales Congress or similar event? (If unknown or your state isn't planning such an event, enter 0.") Chapter Meetings/Events	Congress State Meeting Subsidy * Yes No Will your chapter reimburse or subsidize any members (including board members) attending the 2019 State Annual Meeting?
Our subsidy plan is Briefly describe your chapter's P+P subsidy and/or reimbursement prosubsidy/reimbursement, etc.). State Annual Meeting, Convention or Sales # of State Convention Attendees * 25 How many members from your chapter are expected to attend the State Annual Meeting, Convention, Sales Congress or similar event? (If unknown or your state isn't planning such an event, enter 0.") Chapter Meetings/Events # of Events Planned *	Congress State Meeting Subsidy* Yes No Will your chapter reimburse or subsidize any members (including board members) attending the 2019 State Annual Meeting? # of Social/Networking Events*

Describe any plans you have to co-host events with other industry organizations in 2019.

Calendar of Events	Calendar of Events *
Please use the the <u>2019 Program Calendar Template</u> to report your calendar of events for 2019, including affiliate events.	Choose File No file chosen Excel Spreadsheet using Program Calendar Template REQUIRED.
Save and R	esume Later
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Section 4. Communications/Marketing

Social Media C	Channels *			Goal for Soci	al Media Postin	g Frequency*				
☐ Facebook Pa				Goal for Social Media Posting Frequency* O Multiple times a day						
LinkedIn Page					Daily					
☐ Twitter					At Least 3x per week					
☐ Instagram					At least 1x per week					
☐ YouTube				At least 3x per month						
□ None				At least 1x per month						
	media channels yo	ur chapter uses.		Less than 1x per month						
				Select the option plans to post (or channels. If you	on that best descril on average) to one or chapter posts on the channel your ch	or more of your s n multiple channe	social media els, select the			
Social Media F Please indicate h by the end of 201	ow many followers	your chapter has	on each of its so	cial media channels	s currently and ho	w many followers	you plan to have			
Facebook Follo	owers-Current*			Facebook Fo	llowers-Goal*					
50				75						
LinkedIn Follow	vers-Current*			LinkedIn Foll	owers-Goal*					
Twitter Followe	ers-Current*			Twitter Follov	vers-Goal*					
Instagram Follo	owers-Current*			Instagram Fo	ollowers-Goal *					
YouTube Follo	wers-Current *			YouTube Foll	lowers-Goal*					
Online Commu	ınity/Online Groı	.p *		# of Online C	community Mem	ıbers*				
• Yes · No)									
Does your chapter have a Facebook, LinkedIn, Google Group or other online community for members or a subset of members (i.e., YATs)?				How many members are part of your online community?						
Online Commu	ınity/Online Gro	up Activity*								
Multiple times	a day O Daily	• At Least 3	x per week	At least 1x per we	ek	3x per month				
O At least 1x pe Select the option	_	s than 1x per mo		average) to your ch	apter's online com	nmunity/online gro	oup.			
Member Public	ations/Commun	ications*								
	Not Planned	Weekly	Monthly	Bi-Monthly	Quarterly	Annually	As Needed			
Newsletter Distributed Electronically	0	0	0	0	0	0	0			
Newsletter Distributed by Mail	•	0	0	0	0	0	0			
Membership Directory Distributed Online or Electronically	0	0	0	0	0	•	0			

proper of press releases s' Approximately from anny press releases are you planning to issue this year? (If none, enter "none")	Membership Directory Distributed by Mail	•		0	C		0			0	0
Approximately how many gress releases are you planning to issue the year? (if none, enter 0.7) Approximately how many gress releases are you planning to issue the year? (if none, enter 0.7) Meeting/Event Announcements		es of comn	nunications f	rom the li	st above you	ı are planr	ning to distrib	ute in 2019 a	nd at what fr	equency.	
Approximately how many press releases are you planning to issue the year? (if none, enter "D") yipes of Press Releases.* Meeting/Event Announcements Board Betrions We plan to Industry Awareness Campaigns (i.e., Life Insurance Awareness Corn) Community Service Projects/Charitable Donations Members Attending Natir Congressional Conference Members Attending Natir Conference Members Attending Natir Conference Members Attending Natir Conference Members Attending Natir Conference Members Natir Confere	Other publication	ons/comm	unications	(not list	ed above)		Press Rel	eases*			
ypes of Press Releases * Meeting/Event Announcements							3				
MeetingEvent Announcements Doard Elections Industry Awareness Campaigns (i.e., Life Insurance Awareness Knoth) Community Service Projects/Charitable Donations Members Attending State Day on the Hill Describe any community service activities planned by your chapter in 2019, (if none, enter "none".) Members Attending NaFA Congressonal Conference Describe any community service activities planned by your chapter in 2019, (if none, enter "none".) Describe any community service activities planned by your chapter in 2019, (if none, enter "none".) Describe any community service activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none".) Describe activities planned by your chapter in 2019, (if none, enter "none") Describe activities planned by your chapter in 2019, (if none, enter "none") Describe activities planned by your chapter in 2019, (if none, enter "none") Describe activities planned by your chapter in 2019, (if none, enter "none") Describe activities planned by your chapter in 2019, (if none, enter "none") Describe activities planned by your chapter in 2019, (if none, enter "none") Describe activities plan							Approximat this year? (ely how many If none, enter	/ press relea "0")	ses are you pl	anning to issue
Board Elections Industry Awareness Campaigns (i.e., Life Insurance Awareness North)	ypes of Press	Releases	*				Communi	ty Service A	Activities *		
Industry Awareness Campaigns (i.e., Life Insurance Awareness Konth) Community Service Projects/Charitable Donations Members Attending State Day on the Hill Members Attending Natifa Congressional Conference Members Attending Meetings with Legistators Members Attending Meetings with Legistators Members Attending Meetings with Legistators Member Recognition (awards, designations/certifications, etc.) Other. Mot	☐ Meeting/Event	Announce	ments				We plan	to			
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Community Service Projects/Charitable Donations Members Attending State Day on the Hill Describe any community service activities planned by your chapter in 2019. (If none, enter "none".) Members Attending Meetings with Legislators Members Attending Meetings Members Members Attending Meetings Members M	Industry Aware	eness Cam	paigns (i.e.,	Life Insur	ance Awarer	ness					
Members Attending Nate Day on the Hill	/lonth)										
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Members Attending Neelings with Legislators							Describe ar	ny community	service acti	vities planned	by your chapte
Member Recognition (awards, designations/certifications, etc.) Other:					ference		in 2019. (If	none, enter "i	none".)		
Other:											
Select the types of press releases you are planning to issue this ear. Program/Event Promotion* Not Applicable Email Chapter (Website (Websit		gnition (aw	aras, aesign	ations/cei	rtifications, e	IC.)					
Program/Event Promotion* Not Email Chapter Website Social (Media (Postar Printed Media (Postar Postar Material Distributed (Postar Postar Media (Postar Postar Postar Postar Media (Postar Postar Posta	Other:										
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Chapter Meetings/Events Chapter Meetings				Email					Material	Material	
Chapter Meetings/Events											staff,
State Day on the Hill						. 00.0	1 0010// 100				
State Annual Meeting/Convention/Sales Congress Other State-Planned Meetings/Events Other State-Planned Meeting/Convention/Sales Other State-Planned Meetings/Events Other State-Planned Meetings	Chapter Meeting	s/Events									
Meeting/Convention/Sales Congress Congr	State Day on the	Hill									
Meetings/Events MAIFA Congressional Conference NAIFA Performance + Purpose Conference Please select the ways your chapter is planning to promote various types of events listed above. Marketing to Nonmembers* We plan to Dither than social media, describe how you market programs, meetings and events to nonmembers. Nonmember Attendees* Marketing Budget* 25 What is your goal for the number of nonmember attendees at hapter meetings and events this year (including social events)? (If Save and Resume Later	Meeting/Conven	tion/Sales									
Conference NAIRA Performance + Purpose Conference Please select the ways your chapter is planning to promote various types of events listed above. Marketing to Nonmembers* We plan to Other than social media, describe how you market programs, meetings and events to nonmembers. Nonmember Attendees* Marketing Budget* 25 What is your goal for the number of nonmember attendees at thapter meetings and events this year (including social events)? (If Save and Resume Later											
Purpose Conference Please select the ways your chapter is planning to promote various types of events listed above. Marketing to Nonmembers* We plan to Other than social media, describe how you market programs, meetings and events to nonmembers. Nonmember Attendees* Marketing Budget* 25 What is your goal for the number of nonmember attendees at hapter meetings and events this year (including social events)? (If save and Resume Later) Save and Resume Later		sional									
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Other than social media, describe how you market programs, meetings and events to nonmembers. Nonmember Attendees* Marketing Budget* 25 What is your goal for the number of nonmember attendees at hapter meetings and events this year (including social events)? (If some, enter '0'.) Save and Resume Later	lease select the	ways your	L chapter is pl	anning to	promote var	ious types	of events lis	ted above.		1	
25% What is your goal for the number of nonmember attendees at hapter meetings and events this year (including social events)? (If one, enter "0".) Save and Resume Later	We plan to			u market	programs, n	neetings a					
What is your goal for the number of nonmember attendees at chapter meetings and events this year (including social events)? (If lone, enter '0'.) Save and Resume Later		tendees*						Budget *			
Save and Resume Later	What is your goal					? (If		ntage of your	budget do y	ou allocate to	marketing?
Previous Next					Sav	e and Res	sume Later				
	Previous										Next



Section 5. Volunteers

olunteer Recruitment *	Volunteer Orientation *
We recruit volunteers by	We train volunteers by
escribe how you identify and recruit members to serve in volunteer les.	Describe your process for volunteer on-boarding, training or orientation. (If you don't have a formal process, enter "none.")
olunteer Recognition *	Ad Hoc Volunteer Roles *
escribe your plans to recognize volunteers in 2019. (If you do not ave a volunteer recognition plan, enter "none.")	☐ Speaking/Moderating ☐ Writing/Editing Newsletter Articles or Blog Posts ☐ Mentoring ☐ Participing in Community Service Projects ☐ Onsite Support at Meetings (registration, greeters, speaker hosts, etc.) ☐ Welcoming New Members
to a solution coognition plan, onto invitory	Following Up with Lapsed Members Distributing Promotional Materials to Agencies Representing the chapter at industry, company or legislative events Posting to chapter social media Other: Select the roles you have identified for volunteers other than formally serving on a committee.
olunteer Goal*	Volunteer Role Descriptions
cluding members serving on the chapter board and committees, by many volunteers are you hoping to engage in 2019?	Choose File No file chosen If you have written job descriptions or role descriptions for any of your volunteer positions, even if only a sentence or two, please share them with us.
Save and R	esume Later
Previous	Next



Section 6. Finance Accounting Year Change * Effective Date of New Accounting Year * • Yes O No ○ 1/1/2019 **•** 1/1/2020 ○ 1/1/2021 Is your chapter planning to change from a fiscal year ending 6/30 to a calendar year for accounting purposes? Indicate when you are planning to make the switch to a calendar Accounting Method * Budget * O Cash Basis Choose File No file chosen Please provide either your fiscal year ending 6/30/2019 budget or your calendar year ending 12/31/2019 budget. (Excel Spreadsheet format preferred.) Accrual Basis Balance Sheet* Income Statement * Choose File No file chosen Choose File No file chosen Please provide your balance sheet for the period ending 12/31/2018. Please provide your statement of revenues and expenditures (income statement) for the period ending 12/31/2018. Foundation * Audit/Review * \$ 0 • Yes O No Is your chapter planning to have a third party or volunteer audit committee conduct a review or audit of your financial statements in 2019? If your chapter has a separate 501(c)(3) foundation, please provide the total account balance (checking, savings, investments) as of 12/31/2018. If you do not have a foundation, enter 0. Save and Resume Later

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Section 7. Governance Officer/Board Terms * Effective Date of New Officer/Board Terms * • Yes O No ○ 1/1/2019 **•** 1/1/2020 ○ 1/1/2021 Is your chapter planning to change the terms of your officers/board to coincide with the calendar year? Indicate when you are planning to make the switch to a calendar year. Bylaws * Proposed Bylaws * Choose File No file chosen 04 18 2020 Please submit a copy of your new bylaws for review prior to adoption to ensure compliance. If you have already adopted your new bylaws, please submit them for review. Date your delegate council adopted or will adopt the new bylaws. Save and Resume Later Submit Form Previous