

Recently, Marva turned in her resignation. Sarah was upset because she had spent her training money for the year. Not only that, but the administrative fees available required faster paperwork processing and less time for client interaction. They were starting to fall behind on what had to get done.

Today, LaDonna quit. Sarah is very frustrated because she now must rehire for both positions. She doesn't know what to do to keep people—after all the money spent! They just didn't seem to appreciate the fact that they had a job! And, after all, it is about time for Sarah's planned retirement. But how can she leave when she has no staff to do the work?

Consider this information and discuss. What strategies might the PHA implement to retain its Millennials (Gen Y'ers)?

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There are approximately 20 lines visible. The paper has a slight shadow on the right side, suggesting it's resting on a surface.

