

Statement on Coronavirus

NMA is closely monitoring the Coronavirus (COVID-19) situation as it develops. At this time, we will continue with our training calendar as scheduled. We are working in partnership with hotels and host agencies to ensure that CDC-recommended best practices are being followed during our training sessions. The CDC has issued an FAQ for travel, [click here](#) to learn more.

If an attendee is sick, we recommend that they stay home. The registration fee can be held as a credit for a future training session for anyone who is ill and unable to attend, as long as notice is provided to NMA in writing.

Should NMA be required by a governmental entity (Federal, State, or local government) to cancel a training, NMA will immediately attempt to find an alternative venue. If an alternative venue cannot be secured, registration fees will be credited for a future training.

NMA is exploring alternative, remote training options. These options will be offered on a case by case basis. Contact your account manager for further information at 800-783-3100 or sales@nanmckay.com.

We recognize that each customer has unique situations from local policy to, governmental controls that may be in place in your area. We value the partnership we have with you, so if any of the risk mitigation measures discussed above do not fit your needs, we will do our best to work with you.

Issued: March 11, 2020

