



## CUSTOMER QUESTIONNAIRE

### COMPANY INFORMATION

Company Name \_\_\_\_\_  
DBA \_\_\_\_\_  
Address Line 1 \_\_\_\_\_  
Address Line 2 \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_  
Website Address \_\_\_\_\_

### CONTACT INFORMATION

#### *BILLING - ACCOUNTS PAYABLE*

First & Last Name \_\_\_\_\_  
Title \_\_\_\_\_  
Invoicing Mailing Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_ Ext. \_\_\_\_\_  
Contact Email \_\_\_\_\_  
Invoicing Email \_\_\_\_\_

\*\*If applicable, please provide us with a copy of your sales tax exemption certificate.

**TERMS:** Our standard terms are Net 30 for approved accounts. If you prefer, we can process payments at time of shipping using Visa, MasterCard, Discover, or American Express. Please call the accounting department at 1-866-632-1291 to provide your credit card information.

#### *PURCHASING*

First & Last Name \_\_\_\_\_  
Title \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_ Ext. \_\_\_\_\_  
Email Address \_\_\_\_\_  
Sales Order Acknowledgement Email \_\_\_\_\_

**ADDITIONAL CONTACT**

First & Last Name \_\_\_\_\_  
Title \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_ Ext. \_\_\_\_\_  
Email Address \_\_\_\_\_

**PRIVATE LABELING**

Would you like your AquaPhoenix manufactured reagents private labeled?

YES

NO

If YES, please complete the Private Labeling Guide.

**SHIPPING INFORMATION**

Unless otherwise specified, most orders will be shipped UPS or FedEx. Please inquire about our email notification for your shipments. Larger orders will usually ship via LTL carrier.

Do you prefer that we ship Prepay and Add or Freight Collect?

Prepay and Add

Freight Collect

- Carrier (small package) \_\_\_\_\_
- (Optional) Second Carrier for Large Freight \_\_\_\_\_
- Account Number \_\_\_\_\_

Do you currently ship or intend to ship products outside of the U.S.?

YES

NO

If YES, where? \_\_\_\_\_

WorldEase™ Service consolidates multiple shipments to multiple consignees in the same country, or within the EU, into one large shipment. Consolidated single shipment moves and clears customs as one transaction, and is then split for delivery in the destination country, or within the EU. Would you like to choose this option?

YES

NO

**ADDITIONAL INFORMATION**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_