

# Welcome to next generation savings

Your guide to the Aspire Savings Trust  
October 2019 (new member transfer in)



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## Understanding the Aspire Savings Trust

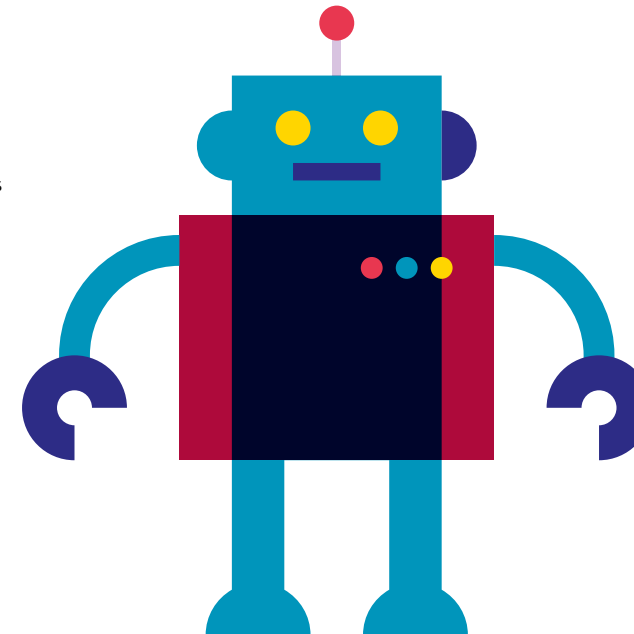
Life in retirement can last many years, so the Aspire Savings Trust is here to help you plan for the future. You'll find step-by-step guides on [MyAspire.com](https://myaspire.com) explaining how investment works and tips on planning for retirement. You'll also find a jargon-busting glossary and other information about your options.

The Aspire Savings Trust is a multi-employer, occupational pension scheme, known as a master trust.

It's set up by Punter Southall Aspire, a proudly independent and mostly employee-owned workplace pensions and savings business. Punter Southall Aspire brings together governance, investment, administration and communications expertise within a technology-led solution.

Register and log in to [MyAspire.com](https://myaspire.com) to view:

- where your savings are invested
- how much they are worth
- what you have paid in so far
- investment fund information
- and much more...

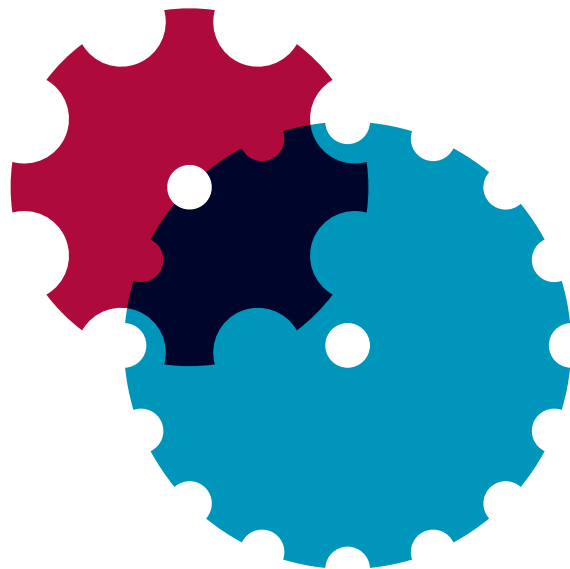


## How it works

As a member, you'll have your own personal account within the Aspire Savings Trust.

The benefits you'll receive depend on several factors. These include:

- how much you save
- how your savings grow
- costs of investing
- when you access your savings
- how you use your savings.



## Keeping you informed

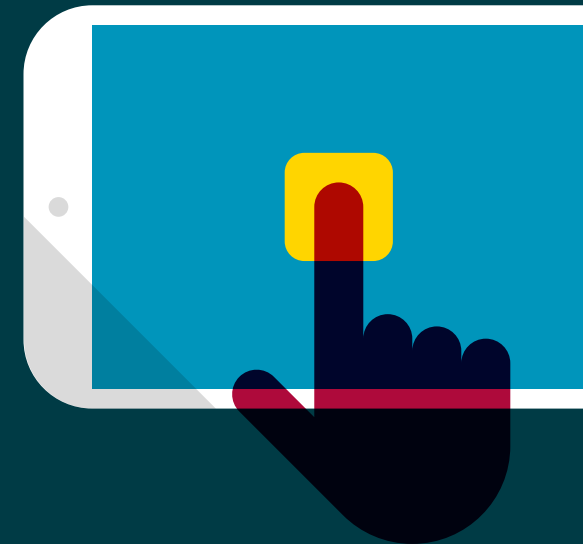
Getting set up online with the Aspire Savings Trust is easy. Once you've received an email from the Aspire Savings Trust, follow these three simple steps:

1. Click on the link in the email.
2. Enter your personal details. You'll need to provide your National Insurance number and confirm your date of birth.
3. Choose your password and an answer to your security question.

We take online security very seriously. Our use of two-factor authentication with your phone helps keep you safe when online.

### Each year:

To help you keep up to date, you'll receive a statement each year to let you know how much your savings are worth and what you might get at retirement.



## Investing

Your savings will be invested, and could have the potential to grow over time. You can use your savings to buy a secure income, withdraw them as cash or invest them and take a flexible income.

Unless you tell us otherwise, on joining the Aspire Savings Trust your transfer value will be initially invested in the Aspire Open Pathway.

### Aspire Open Pathway

This aims to provide stable growth above inflation for your savings, and will gradually switch part of your savings into lower risk funds three years before your selected retirement age.

### Other pathways

The Aspire Open Pathway aims to help keep your options open if you're not sure how you want to withdraw your savings in the future. If you already know how you'd like to withdraw your savings, there are four other pathway strategies available.

- Aspire Annuity Pathway
- Aspire Cash Pathway
- Aspire Flexible Pathway
- Aspire Lower Risk Pathway

You can invest in one or more of these pathway strategies and switch between them at any time.

### Other funds available

Alternatively, you might like to pick your own funds. You can invest your savings in one or more of the other options available.

### Retirement age

If you decide to opt for one or more of these pathways, it's important that you keep the date you're planning to withdraw your savings up to date. This is known as your selected retirement age, which you can change whenever you would like at [MyAspire.com](#).

### Attitude to risk

You'll need to think about whether the way your savings are invested is right for you. The value of your savings is not guaranteed, and they could rise or fall, so you'll need to pick a level of risk you're comfortable with. You can find information on the default strategy and various funds and pathways at [MyAspire.com](#).



67% of adults feel secure when they save more.

Source: Mintel, Workplace Pensions - UK - June 2017

55% would pay more into their fund if they could.

Source: Mintel, Workplace Pensions - UK - June 2017

## What are the costs?

**We'll take a charge from your savings to cover the costs of running the Aspire Savings Trust.**

Costs will cover the day-to-day management and investment of your savings. For this reason they are taken in two different ways - a management charge of 0.30% by deduction from your savings and an investment charge allowed for within unit prices.

The investment charge for the Aspire Open Pathway will vary from time-to-time dependent on where the investment manager decides to invest and how close you are to retirement. Typically this ranges between 0.32% and 0.35% each year.

Further information on the precise level of charges can be found at [MyAspire.com](https://www.myaspire.com)

Other available funds carry different investment charges. You'll find details of the Aspire Open Pathway and other funds in the investment guide that can be found on [MyAspire.com](https://www.myaspire.com) as well.

### What this means in practice:



0.30%  
MANAGEMENT



0.35%  
INVESTMENT



0.65%  
TOTAL



£6.50  
YEARLY COST  
PER £1,000

## What happens if I die?

Sadly, some people could die before they're able to enjoy the benefits of the Aspire Savings Trust. In these circumstances your savings will normally be paid as a lump sum, tax-free. This may be paid to family members, friends, a charity or other organisations.

It's important to choose who you would like to receive your savings if you die. You can do this by filling in a death benefit nomination form online at [MyAspire.com](https://MyAspire.com)

Alternatively, you can download this form, complete it and return it to the administrator (see page 14 for contact details). The Trustee will make the final choice, but will usually follow your decisions.

Remember, as things change, it's important to keep your death benefit nomination up to date.



## Transferring in, taking benefits and taxes

### Transferring in

If you wish to transfer other pension savings into the Aspire Savings Trust you can print a transfer in form at [psaspire.com/aspiresavingstrust](https://psaspire.com/aspiresavingstrust) to start the process. There's also guidance on the website that outlines the potential risks you'll need to consider before transferring your pension savings.

Once you are a member of the Aspire Savings Trust, if we receive a further transfer in we will invest it in the same way as your existing savings unless you specify otherwise. You can then change your investment choices at [MyAspire.com](https://MyAspire.com).

We recommend you talk to a financial adviser before transferring any previous pension savings.

### Taking benefits

There are many ways to access your savings.

**Cash lump sums:** You can take a single cash lump sum or a series of smaller cash lump sums.

**Guaranteed income:** You can buy an annuity, which is an income you buy from an insurance company. An annuity gives you the security of a guaranteed regular income, which could be payable for the rest of your life.

**Flexible income:** You can take flexible payments, taking what you need and leaving what's left invested. This is often known as drawdown.

You can normally take up to 25% of your savings as a tax-free lump sum. The benefits provided by the rest may be taxable.

If you'd prefer, you can use a combination of these options and you don't have to stop working to access your savings.

Your retirement age has initially been set at 65, however, you can currently access your savings from 55 onwards. But remember, the earlier you access your savings, the lower their value may be.

### Ill health

If you need to stop working for health reasons, you may be able to use your savings before you turn 55 and access them in the ways outlined above. If you are suffering from serious ill health and your life expectancy is less than 12 months, it may be possible to receive the entire value of your savings as a lump sum.

### Guidance

There are many things to consider when taking benefits, and more help is available for you at [MyAspire.com](https://MyAspire.com)

However, if you have any doubts, you should seek financial advice. You can get free and impartial guidance on your pension options from the government's Pension Wise service, which is available at [www.pensionwise.gov.uk](https://www.pensionwise.gov.uk)

### Lifetime allowance

There is a lifetime allowance that limits the value of pension benefits you can build up before paying an additional tax charge, this is currently £1.055 million for most people. If you receive any benefits above your lifetime allowance, you may have to pay an extra tax charge. Some lump sums paid out when you die are also measured against your lifetime allowance.

## Important information

This guide is based on our current understanding of legislation and practice, which may change in the future. It contains information and figures from HM Revenue & Customs (HMRC) relevant at the date of this guide. You can check for any updates to pension regulations at [MyAspire.com](https://www.myaspire.com)

The information in this document is intended to provide you with a guide to the Aspire Savings Trust. In the event of any differences between the information provided in this guide with the rules of the Aspire Savings Trust, the rules will prevail.

If you'd like to see more information about the Aspire Savings Trust, the Trust's rules, published accounts, Statement of Investment Principles, or the Chair's governance statement please go to [PSAspire.com/AspireSavingsTrust](https://PSAspire.com/AspireSavingsTrust). If you do not wish to use [MyAspire.com](https://www.myaspire.com) you can contact the Administrator using the details below:

**Address:** Aspire Savings Trust, Albion, Fishponds Road, Wokingham, RG41 2QE.

**Tel:** 020 3327 5470

**Email:** [MasterTrust@PSAspire.com](mailto:MasterTrust@PSAspire.com)

The decisions you make with regard to your savings held within the Aspire Savings Trust will affect what you receive at retirement. Therefore we recommend that you take financial advice. The adviser is likely to charge for any help or advice they provide to you.

### Governance

The Trustee of the Aspire Savings Trust is Punter Southall Aspire Pension Trust Company Limited. The role of the Trustee is to ensure that the Trust's assets and its members' interests are protected. Some of its duties are to oversee the performance of appointed investment managers and to ensure the Aspire Savings Trust is administered in accordance with regulations and The Pensions Regulator's requirements.

### Data protection

The Aspire Savings Trust collects and uses personal information about its members for the purposes of managing and administering members' savings. All personal data is held and processed in accordance with relevant data protection legislation. More details of how we use and protect data can be found in the Aspire Savings Trust's Privacy Policy available from the Administrator or at [PSAspire.com/AspireSavingsTrust](https://PSAspire.com/AspireSavingsTrust).

### Resolving any questions or queries you may have

The Trustee's objective is to provide a quality service and look after your pension savings in the Aspire Savings Trust. If you have any queries or a problem relating to your savings, please contact the Administrator.

**Address:** Aspire Savings Trust, Albion, Fishponds Road, Wokingham, RG41 2QE.

**Tel:** 020 3327 5470

**Email:** [MasterTrust@PSAspire.com](mailto:MasterTrust@PSAspire.com)

You can contact the Trustee directly at [MastertrustTrustee@PSAspire.com](mailto:MastertrustTrustee@PSAspire.com)

We expect to be able to resolve any concerns you raise informally and quickly. However, should you be unhappy with the response you receive, and your problem has not been resolved to your satisfaction we operate an Internal Dispute Resolution Procedure (IDRP).

To raise a dispute and commence the IDRP, please request a copy of the Dispute Form from the same address.

Alternatively, you can view and print this form online at [PSAspire.com/AspireSavingsTrust](https://PSAspire.com/AspireSavingsTrust).

The Pension Advisory Service (TPAS) is an independent body available to provide free guidance to pension scheme members or their beneficiaries. TPAS are now part of the Money and Pensions Service (<https://www.moneyandpensionservice.org.uk/>). You can contact them for guidance on pension queries.

**Website:**

[www.pensionsadvisoryservice.org.uk](https://www.pensionsadvisoryservice.org.uk)

**Tel:**

**0800 011 3797**

**Address:** The Pension Advisory Service, 11 Belgrave Road, London, SW1V 1RB.

If you have any queries or problems which you have not been able to resolve with the Trustee before or during the IDRP process you can contact the Pensions Ombudsman.

**Website:**

[www.pensions-ombudsman.org.uk](https://www.pensions-ombudsman.org.uk)

**Tel:**

**0800 917 4487**

**Address:** The Pensions Ombudsman, 10 South Colonnade, Canary Wharf, London, E14 4PU.



## Where to get further information

There are also a number of organisations where you can find out more about pensions and savings in general.

If you'd like more information, or need any advice, the following organisations are here to help.

[www.pensionwise.gov.uk](http://www.pensionwise.gov.uk)

A free and impartial service, providing guidance that helps you make decisions when accessing your savings. Will not give or replace financial advice. They are now part of the Money and Pensions Service (<https://www.moneyandpensionservice.org.uk/>).

[www.unbiased.co.uk](http://www.unbiased.co.uk)

Unbiased offers a list of financial advisers in your area.

[www.gov.uk/browse/working](http://www.gov.uk/browse/working)

Government source of information. Covers working, jobs, pensions, the State Pension, Pension Credit, National Insurance in retirement and more.

[www.gov.uk/find-lost-pension](http://www.gov.uk/find-lost-pension)

The Pension Tracing Service helps you find pensions you have lost track of.

### Avoid pension scams

Scamming is a multi-billion pound industry, with criminals constantly coming up with new and credible looking ways to con you out of your savings.

To check if an investment opportunity is credible, visit The Financial Conduct Authority (FCA) website. There's an easy to use scam-warning checklist, advising checks you can make on the company and questions to ask them.

There's also a section to report suspected scams, which you should do if you think you've been scammed. We'll be carrying out checks as well.

If you want to feedback or make any suggestions to the Trustee you can send an email to [MastertrustTrustee@PSAspire.com](mailto:MastertrustTrustee@PSAspire.com).





Aspire  
Savings Trust

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[www.MyAspire.com](http://www.MyAspire.com)

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