

*rego*University 2017

# Demand Management | Roundtable





# Introductions

- Take 5 Minutes
- Turn to a Person Near You
- Introduce Yourself



# Round Table Approach

The following slides outline a series of topics to support our discussion. We are not limited by these topics, as their purpose is to 'spark' the conversation.

Please:

- Participate and share your insight
- If there are questions very specific to your organization, we can discuss directly within the labs
- Take this as an opportunity to meet your peers

# Possible Topics

- Within Ideas, how do you staff resources / create a financial plan?
- When an idea is converted to a project, what do you do with the old idea?
- What is moved over to Projects in CA PPM?
- Can we use ideas as a way to represent unknown demand?
- Incidents:
  - What are uses for Incidents?
  - As these are rarely used, what systems do you pull incidents from, if at all?
- Does anyone source demand from other systems and if so, how do you pull in that demand?
  - Or do you just manage Ideas in another system, for example in ServiceNow.
- Do you keep true “ideas” in CA PPM or only qualified or approved ideas?
- How should you rank ideas?

# Thank You For Attending regoUniversity

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Let us know how we can improve!  
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