



*rego*University 2017

NPD Use Cases

Your Guides: Grant Zemont and Jerry Dolak

Introductions

- Take 5 Minutes
- Turn to a Person Near You
- Introduce Yourself



Agenda

- Differences Between NPD and IT
- NPD Typical Components
- NPD and...
 - Idea Management
 - Work Prioritization
 - Project Execution
 - Benefits Realization

Premise of This Class

NPD \neq IT

Typical Differences We See (NPD and IT)

1. Rarely Time Tracking in NPD
2. Most Robust Stage Gating in NPD
3. More Reliance on Financials – Cost, Budget, and Benefit
4. Projects Span Longer Time Periods – Years vs. Months
5. Project teams are much larger and more fluid in NPD



**What Do You See As Differences
Between IT and NPD Use of CA PPM?**

Mingling IT and NPD - Survey

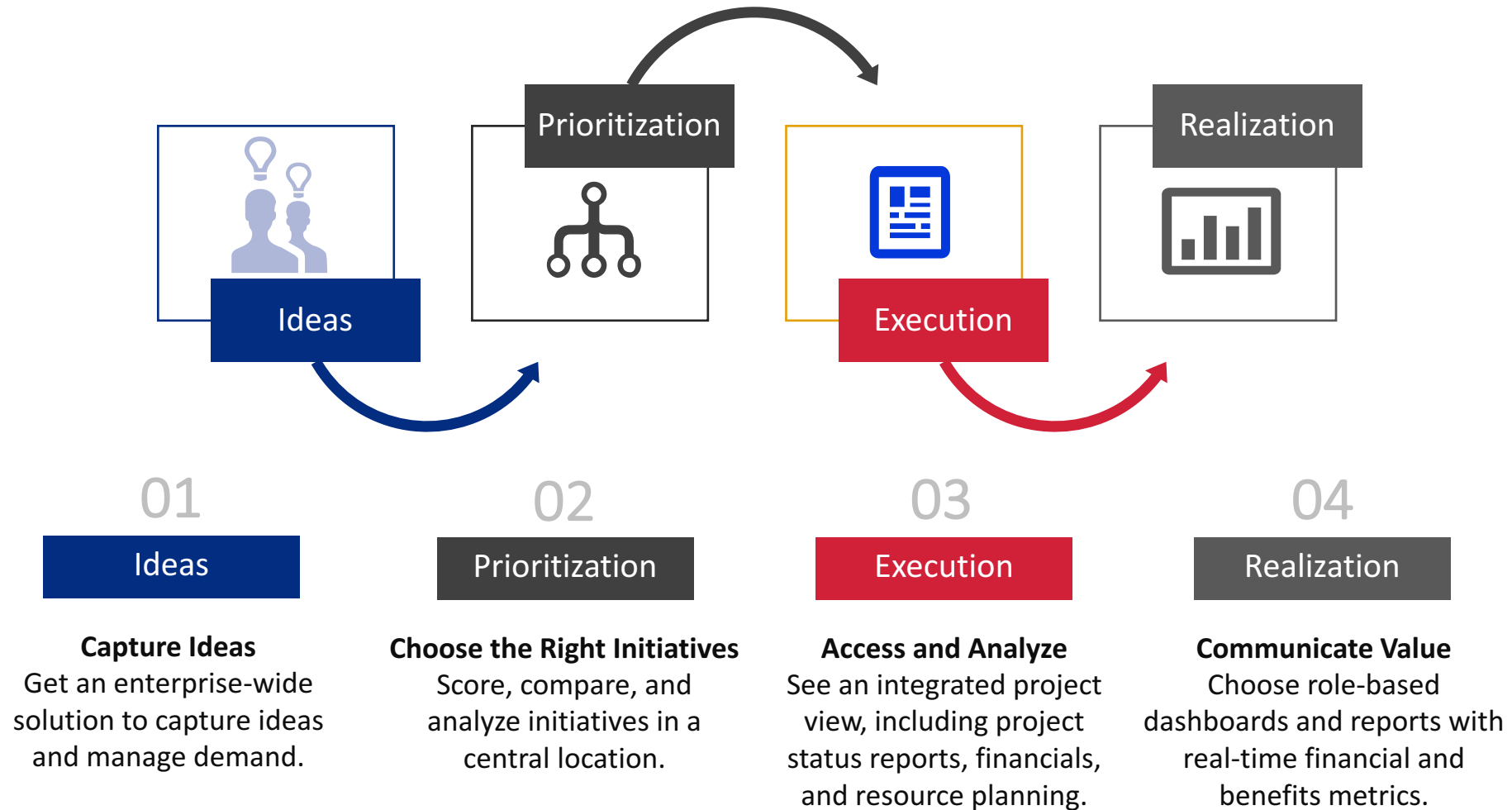
1. No IT – Just NPD
2. IT and NPD in Separate Instances
 - Pros?
 - Cons?
3. IT and NPD in Same Instance. Partitions?
 - Pros?
 - Cons?



How Has NPD and IT been implemented at your organization?

NPD Typical Components

7



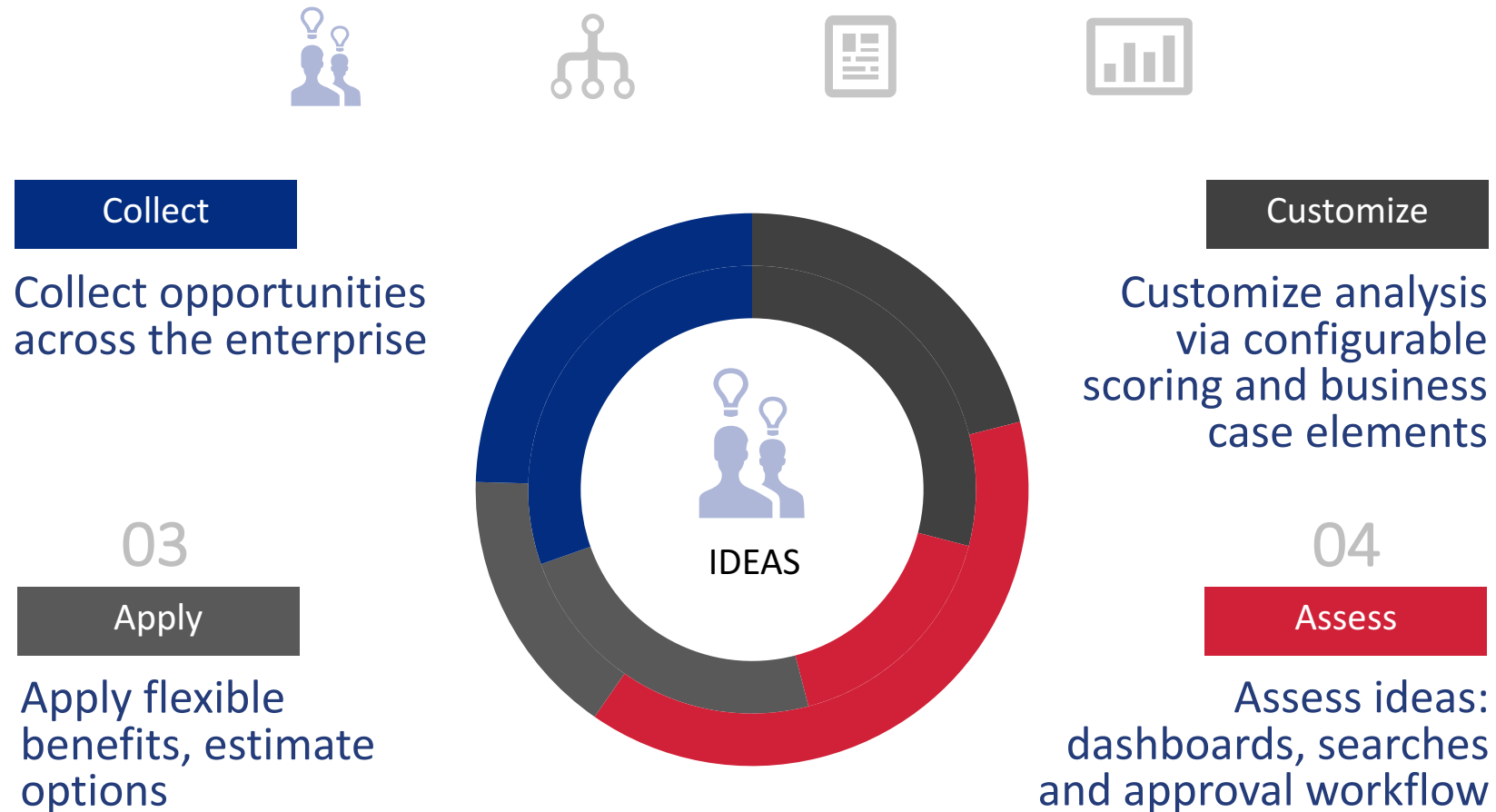
Let Rego be your guide.

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**What is your biggest struggle with
NPD and CA PPM?**

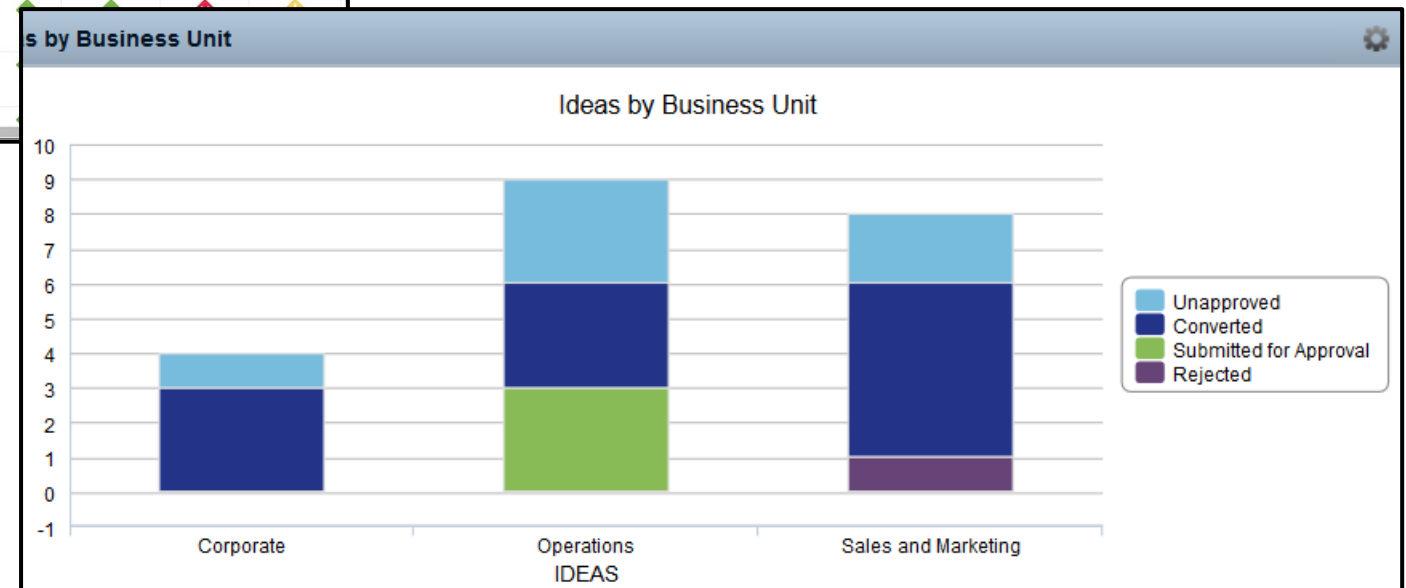
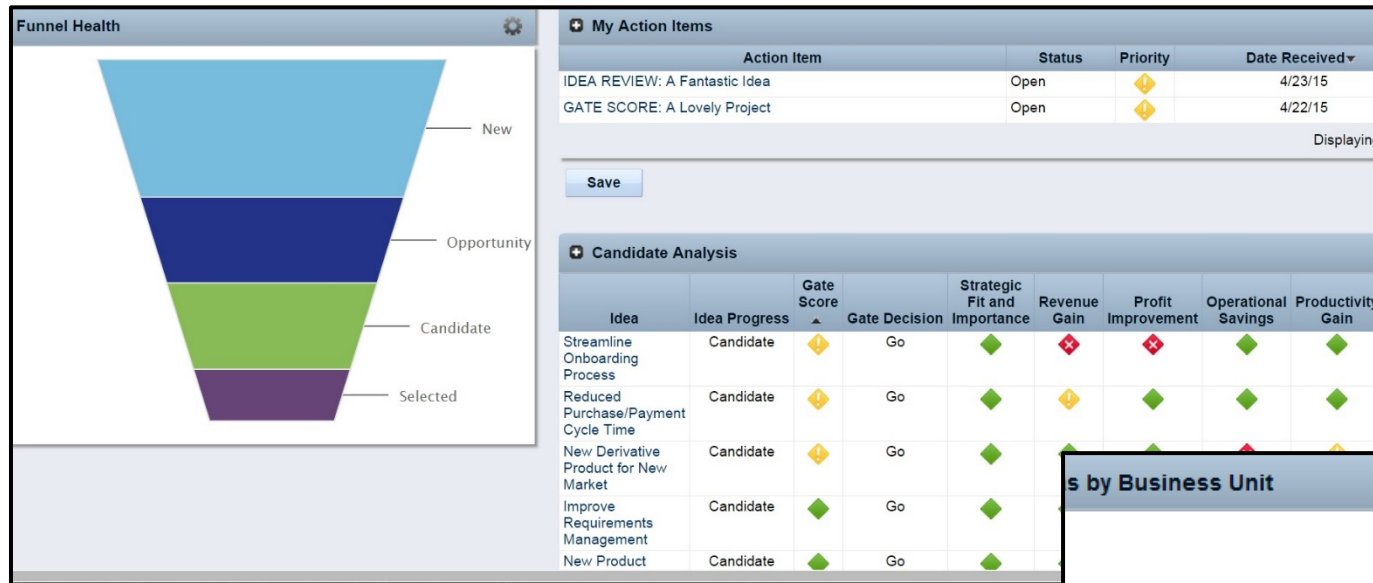
Idea Management

Capture the Possible



Idea Management

10



Cost/Benefit Upload

Benefit Plan Name	Benefit Plan ID	Description	Benefit Class	Benefit Subclass	2013	2014	2015	2016
Benefit Plan 1		Line Item 1	Increase Revenue	Headcount	10	20	30	40
Benefit Plan 1		Line Item 2	Reduce Cost	Infrastructure	15	25	35	45

	Resource Role	Cost Total	Actual Cost	Cost Variance		Amounts By Period											
						2015-01	2015-02	2015-03	2015-04	2015-05	2015-06	2015-07	2015-08	2015-09	2015-10	2015-11	2015-12
<input type="checkbox"/>	Champion	58,576.00		58,576.00	Cost	2,464	2,240	2,464	2,464	2,352	2,464	2,576	2,352	2,464	2,464	2,352	2,576
					Actual Cost												
					Cost Variance	2,464	2,240	2,464	2,464	2,352	2,464	2,576	2,352	2,464	2,464	2,352	2,576
<input type="checkbox"/>	Coach	58,576.00		58,576.00	Cost	2,464	2,240	2,464	2,464	2,352	2,464	2,576	2,352	2,464	2,464	2,352	2,576
					Actual Cost												
					Cost Variance		2,240	2,464	2,464	2,352	2,464	2,576	2,352	2,464	2,464	2,352	2,576
<input type="checkbox"/>	Finance	58,576.00		58,576.00	Cost	2,464	2,240	2,464	2,464	2,352	2,464	2,576	2,352	2,464	2,464	2,352	2,576
					Actual Cost												
					Cost Variance	2,464	2,240	2,464	2,464	2,352	2,464	2,576	2,352	2,464	2,464	2,352	2,576
<input type="checkbox"/>	Program Manager	58,576.00		58,576.00	Cost	2,464	2,240	2,464	2,464	2,352	2,464	2,576	2,352	2,464	2,464	2,352	2,576
					Actual Cost												
					Cost Variance	2,464	2,240	2,464	2,464	2,352	2,464	2,576	2,352	2,464	2,464	2,352	2,576
<input type="checkbox"/>	Project Manager BT	175,728.00		175,728.00	Cost	7,392	6,720	7,392	7,392	7,056	7,392	7,728	7,056	7,392	7,392	7,056	7,728
					Actual Cost												
					Cost Variance	7,392	6,720	7,392	7,392	7,056	7,392	7,728	7,056	7,392	7,392	7,056	7,728
<input type="checkbox"/>	SME	175,728.00		175,728.00	Cost	7,392	6,720	7,392	7,392	7,056	7,392	7,728	7,056	7,392	7,392	7,056	7,728
					Actual Cost												
					Cost Variance	7,392	6,720	7,392	7,392	7,056	7,392	7,728	7,056	7,392	7,392	7,056	7,728
<input type="checkbox"/>	Team Lead	117,152.00		117,152.00	Cost	4,928	4,480	4,928	4,928	4,704	4,928	5,152	4,704	4,928	4,928	4,704	5,152
					Actual Cost												
					Cost Variance	4,928	4,480	4,928	4,928	4,704	4,928	5,152	4,704	4,928	4,928	4,704	5,152
Cost		702,912.00				29,568	26,880	29,568	29,568	28,224	29,568	30,912	28,224	29,568	29,568	28,224	30,912
Actual Cost																	
Cost Variance				702,912.00		29,568	26,880	29,568	29,568	28,224	29,568	30,912	28,224	29,568	29,568	28,224	30,912

NPD and Demand Management

1. Work intake and cost and benefit Elaboration – how robust do you need to get within CA PPM?
2. Resource planning – by role? Named resource? By “Group”?
3. Capture Demand in CA PPM?



Prioritization

Accelerate Deployment and Speed Realization

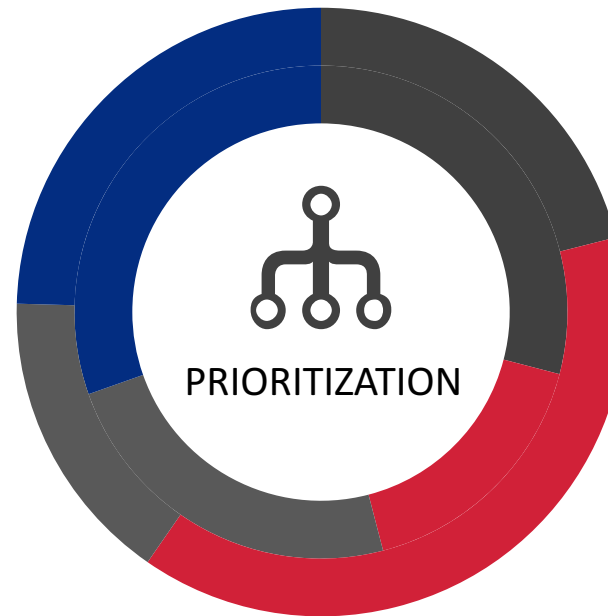


Weigh

Weigh opportunity options to meet executive objectives

Balance

Balance investment mix to corporate targets



Model

Model “what if” scenarios for potential and inflight change initiatives

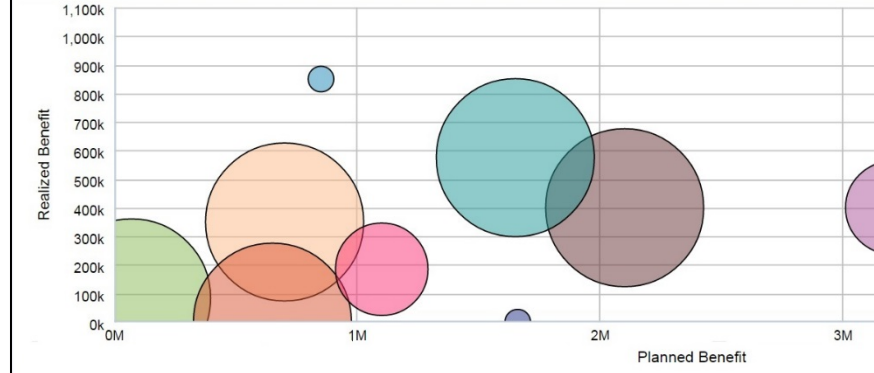
Automate

Automate annual planning and approvals

Prioritization

Portfolio	Stakeholder	Benefits Target	Overall Health	Goal Alignment	Innovation Level	Probability of Success	Risk
Grow the Business	Taylor, Bryce	6,500,000	↓	↓	↓	↓	↓
Reduce Costs	Taylor, Bryce	4,000,000	↓	↓	↓	↓	↓
Reduce number of system by 20%	Schmidt, Rae	500,000	↓	↓	↓	↓	↓
Reduce Operating cost by 25%	Turner, Beth	3,500,000	↓	↓	↓	↓	↓

Highlighted rows = Parent Portfolio



Portfolio: Business Services - Waterlines										
Filter: None										
Rank	Investment	Start	Finish	Approved	Required	Planned Cost	Planned Capit...	Planned Operatin...	Role Demand	
NR	CRM Enhancements	02.09....	04.02....	✓		367.600	231.600	136.000	3.089,97	
1	Email	01.04....	31.03....	✓	✓	606.259	230.588	375.671	13.936,00	
2	Security Infrastructure Service	01.07....	30.06....	✓		600.000	0	600.000	0,00	
3	Regulatory Compliance Service	01.06....	31.05....	✓	✓	1.044.400	108.000	936.400	1.600,00	
4	Customer Contact Center	01.07....	30.06....	✓		54.936	0	54.936	347,20	
5	HR Self Service	01.08....	30.07....	✓		1.691.600	635.000	1.056.600	10.772,00	
6	Online Web Portal Service	01.04....	31.03....	✓		2.109.810	418.475	1.691.321	21.652,00	
7	Trading Forward	01.05....	30.04....	✓		300.000	0	300.000	0,00	
8	Global Expense Service	01.05....	30.04....	✓		625.648	0	625.648	4.358,00	
9	Cash Management	01.06....	31.05....	✓		387.584	150.000	237.584	208,00	
10	Internal Marketing Portal	01.09....	31.08....	✓		752.855	227.662	525.184	7.840,00	

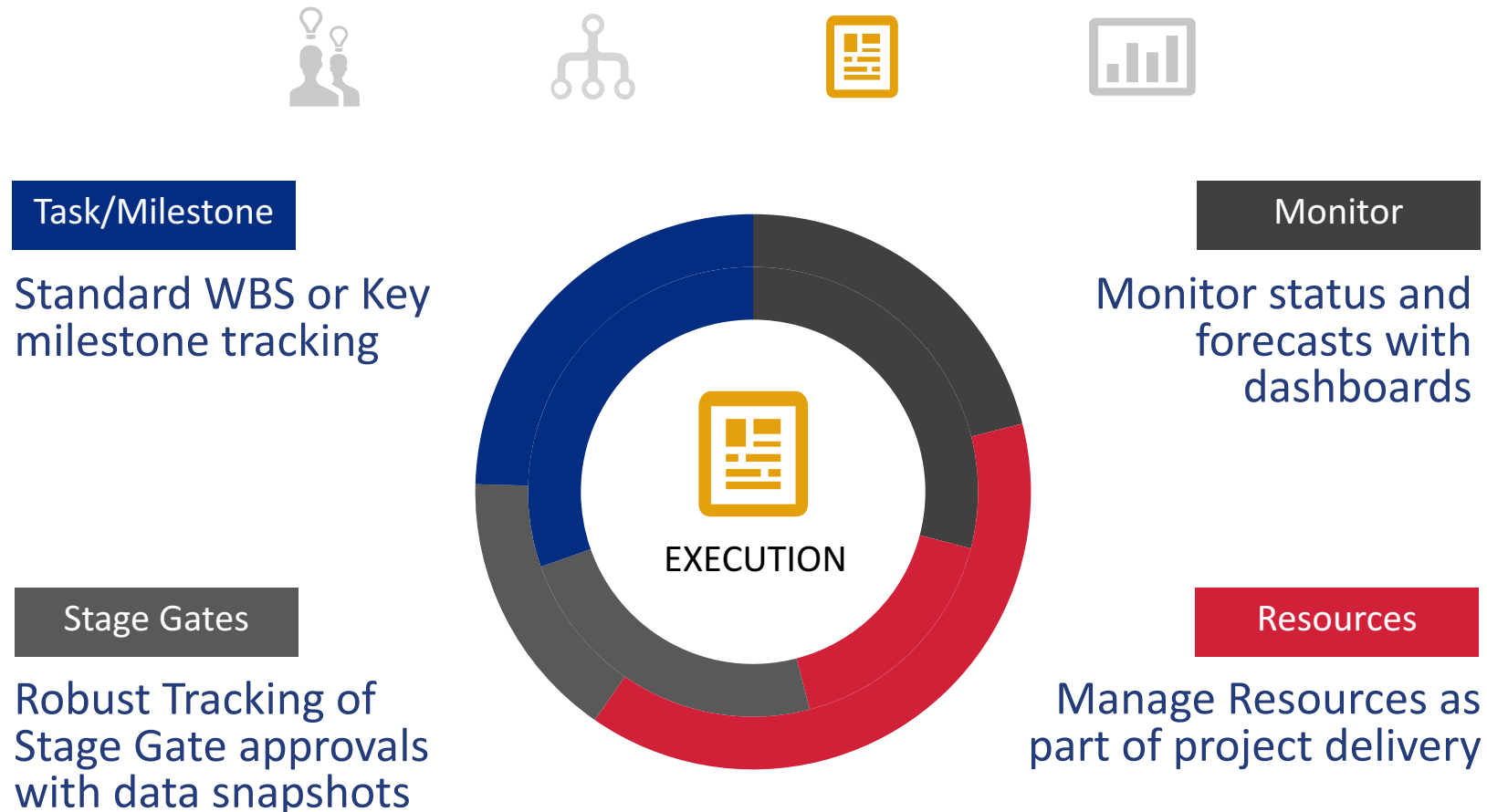
Planned Cost	Planned Capital Cost	Planned Operating Cost	Role Demand	Role: Architect
Above Waterline: 2.305.595	Above Waterline: 338.588	Above Waterline: 1.967.007	Above Waterline: 15.883,20	Above Waterline: 0,00
Distributed Target: 2.160.000	Distributed Target: 360.000	Distributed Target: 1.800.000	Distributed Target: 16.800,00	Distributed Target: 462,50
Variance: -145.595	Variance: +21.412	Variance: -167.007	Variance: +916,80	Variance: +462,50
Below Waterline: 5.867.497	Below Waterline: 1.431.137	Below Waterline: 4.436.337	Below Waterline: 44.830,00	Below Waterline: 0,00

NPD and Portfolio Management

1. Do you leverage OOTB Portfolios?
2. How do you rank Investments? How do you Determine What to Do?
3. Do you prioritize annually? Quarterly? Monthly?



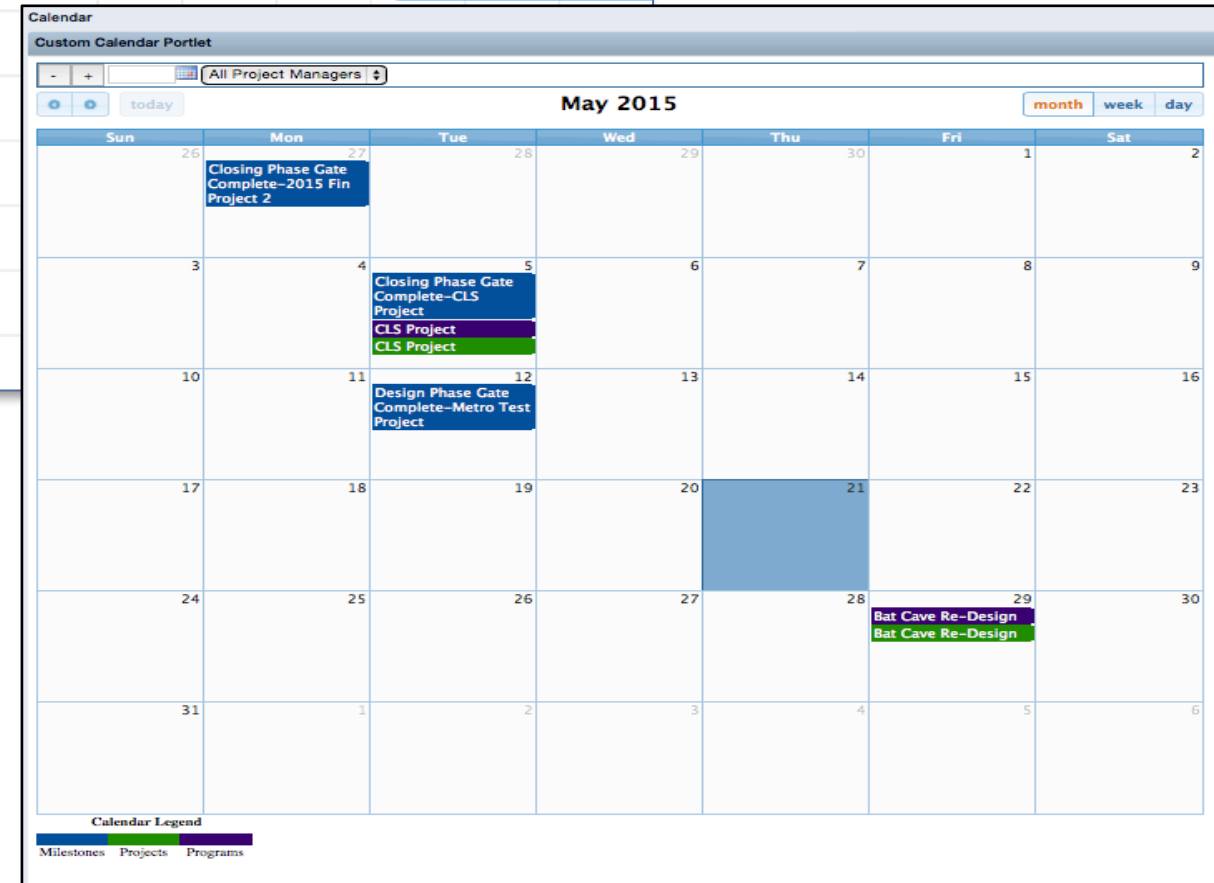
Accelerate Deployment and Speed Realization



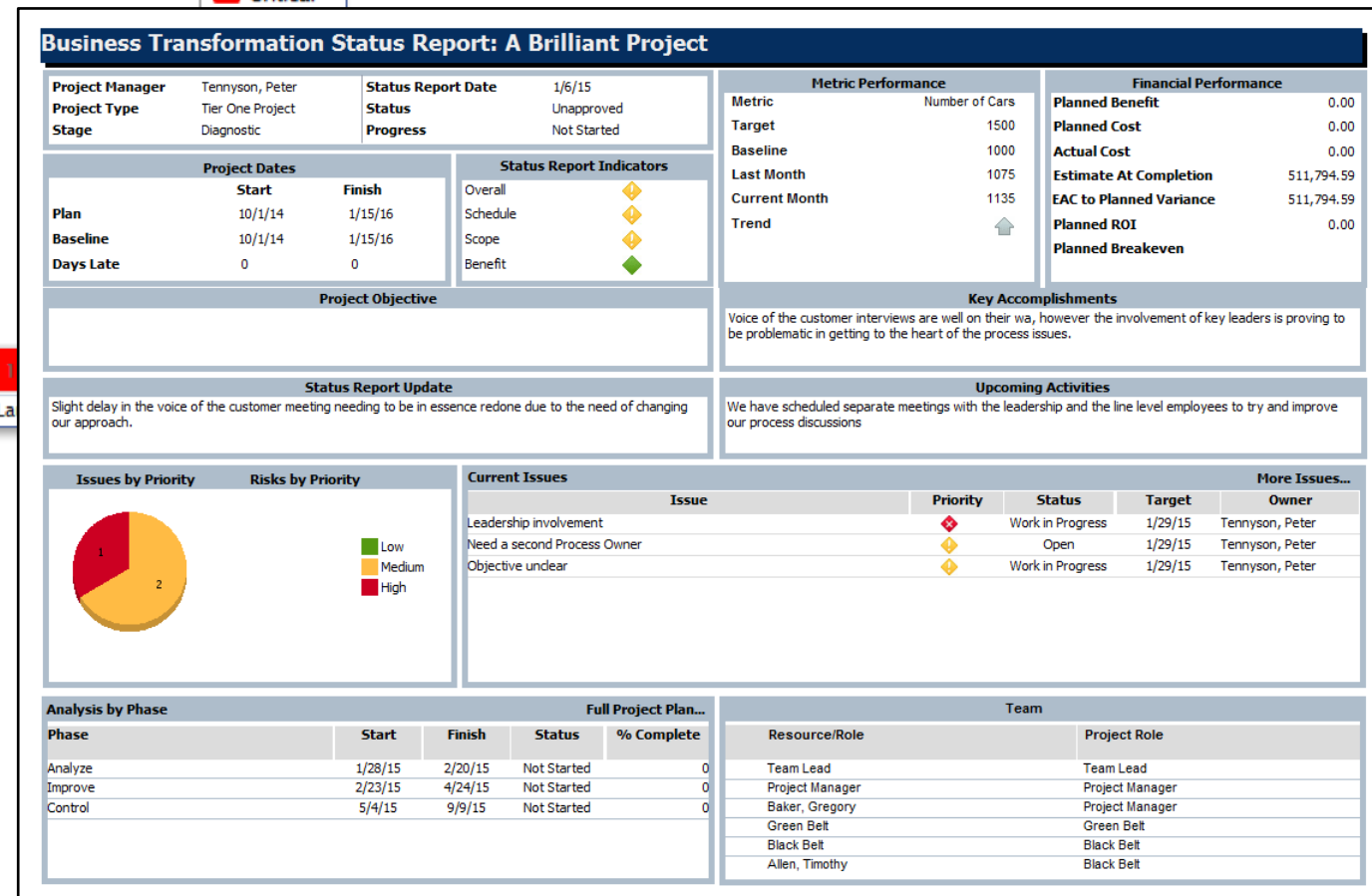
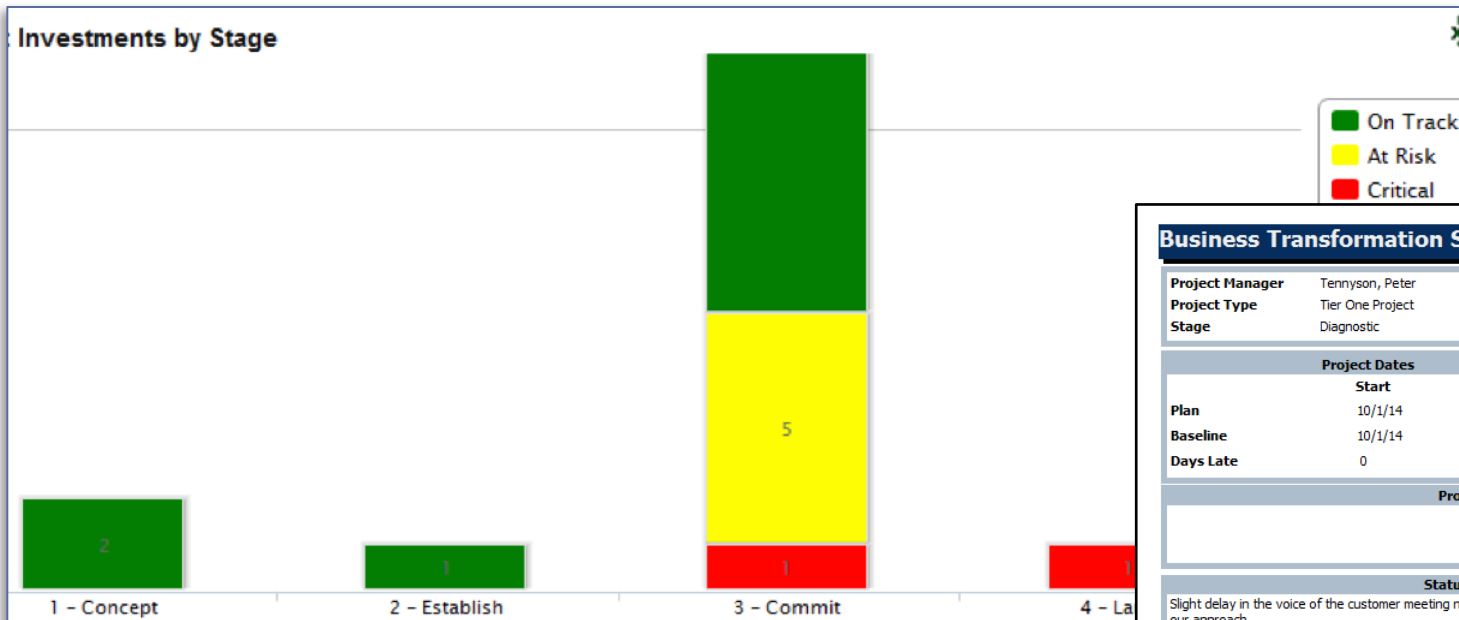
Task/Milestone - Launch Calendar

Launch Calendar

Investment ID▲	Name	Sponsor	BU	Corp Priority	Health	ETC	Actuals	% Complete	Start	Baseline Finish	Finish	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014
PR002110	Agile Testing CJ	Juckett, Christie			⚠	0.00	0.00	0.00%	7/23/13		6/6/14					
PR002112	Test Project 1 - DG	Abraham, Ancy			🟩	0.00	0.00	0.00%	7/30/13							
PR002123	BV Data v1	Henger, Chris			⬜	0.00	0.00	0.00%	1/1/13							
PR002126	Orlando Data Center Move - PRODUCT OPS	Carrigan, Kelly			⬜	0.00	0.00	0.00%	8/1/13							
PR002127	BV Data - Advantics v2	Henger, Chris			⬜	0.00	0.00	0.00%	8/6/13							
PR002130	BV Mobile	Meyer, Karl			⬜	0.00	0.00	0.00%	1/1/13							
PR002132	TPM Phase 3 - PRODUCT OPS	Zakin, Adam			⬜	0.00	0.00	0.00%	8/1/13							



Execution – Status Reporting



Execution – Stage Gating & Snapshots

Product Views: Pipeline																
Pipeline Portlet																
Investment	Concept Gate		Establish Gate		Commit Gate		Dev Complete		Sell		Ship		Launch Gate			
	Milestone		Milestone		Milestone		Milestone		Milestone		Milestone		Milestone			
Add Full GS1 Databar Support	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗		
Adobe Creative Suite	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗		
Afaria - Japan	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗		
AholdUSA - Campaign Management for Scan-M	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗		
Alliance Enhancements Q213	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗		
Application Cutover to CEDW 3.0	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗		
Artisan Performance	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗		
Artisan Scalability	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗	X	✗		

Gate Timing Analysis																
Portfolio <input type="text"/>																
Filter Show All Save Filter Clear																
Project Name	Clarity ID	Last IMF Gate	Next IMF Gate	Target	Decision Date	Decision	Target	Decision Date	Decision	Target	Decision Date	Decision	Target	Decision Date	Decision	Target
CAPOW	000221	BFC	BFL / LC		1/1/11	Approved					1/15/11	9/29/11	Approved			
Dan Test 1	000363		BFE			Not Yet Reviewed							Not Yet Reviewed		Not Yet Reviewed	Not Yet Reviewed
Dan Test 2	000364		BFE			Not Yet Reviewed							Not Yet Reviewed			
Data Collection Model Test	000358		BFE			Not Yet Reviewed							Not Yet Reviewed			
Demo - Core Project DJS	000295		BFE		5/30/12	Approved							Not Yet Reviewed		Not Applicable	
Demo - LIGHTNING	000331		BFE													

Financial Projection by Gate						
	BFE	BFI	BFD (Highly Regulated Projects)	Handoff (Global Programs Only)	BFC	PEARL
Decision Gate	Approved	Approved	Not Applicable	Not Applicable	Approved	Not Yet Reviewed
Volume (MSU)					-697.53	-843.84
Net Sales (Total)					2,866	3,475
Net Sales (Incremental)					2,500	3,475
Incremental Gross Profit					4,993	6,139
Incremental Operating Profit					4,717	5,790
Gross Margin (%)					45.1%	45.1%
Margin Impact to Base (bps)					50	50

NPD and Project Management

1. Do you track stage gates? How do you track stage gates?
2. What is the right detail level of a project plan inside CA PPM given the long durations of projects and many sub-projects of a Product?
3. Are tasks and ETC's necessary within CA PPM? If so, how much detail?



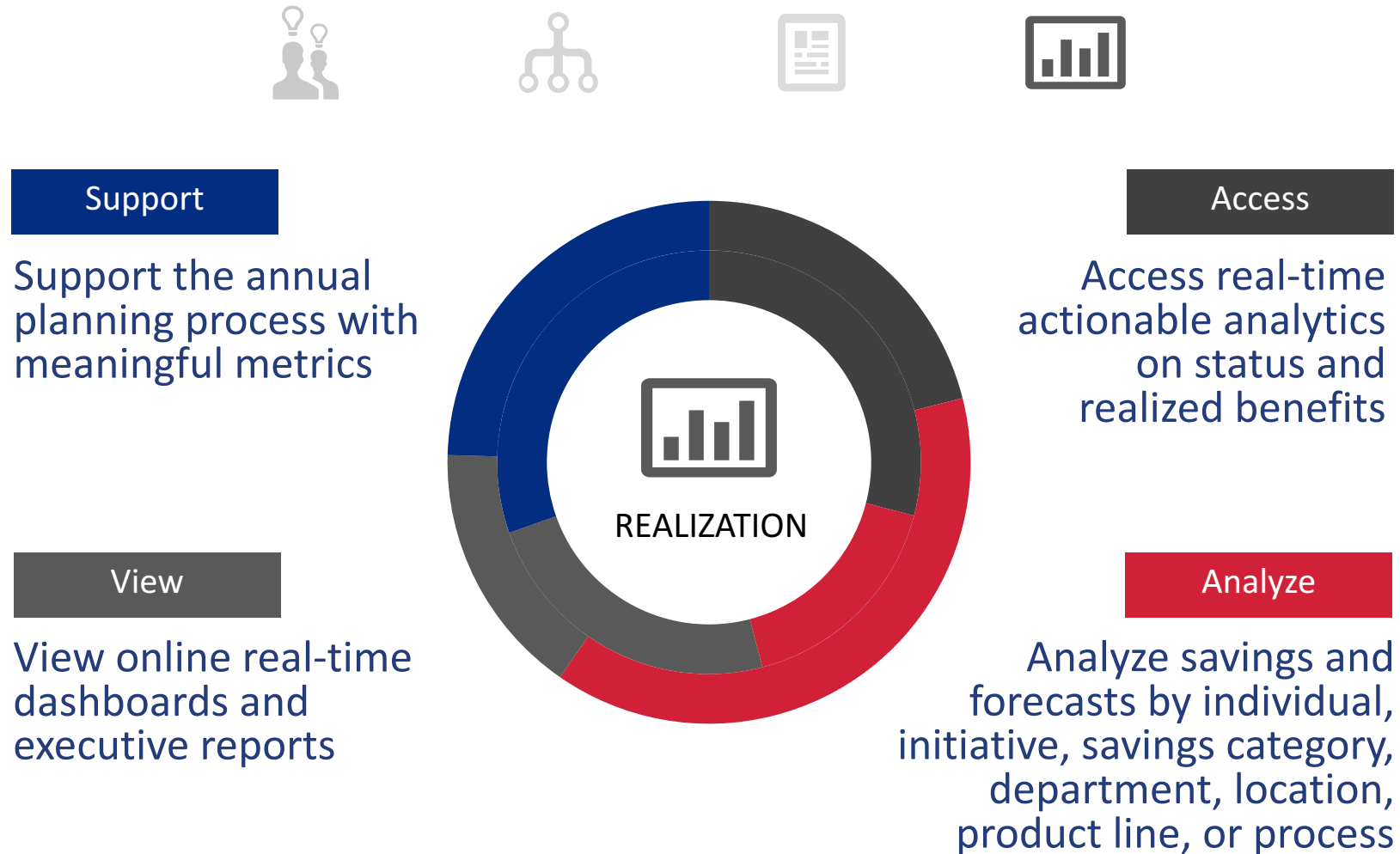
NPD and Resource Management

1. How to handle resource forecasting – roles? Named resources? Both?
2. Due to the quantity of people who work on an NPD/R&D project, who does the allocation management and how often?
3. Is tracking time necessary? If so, at what level of detail? Are costs (rate matrix) required, or do hours suffice?

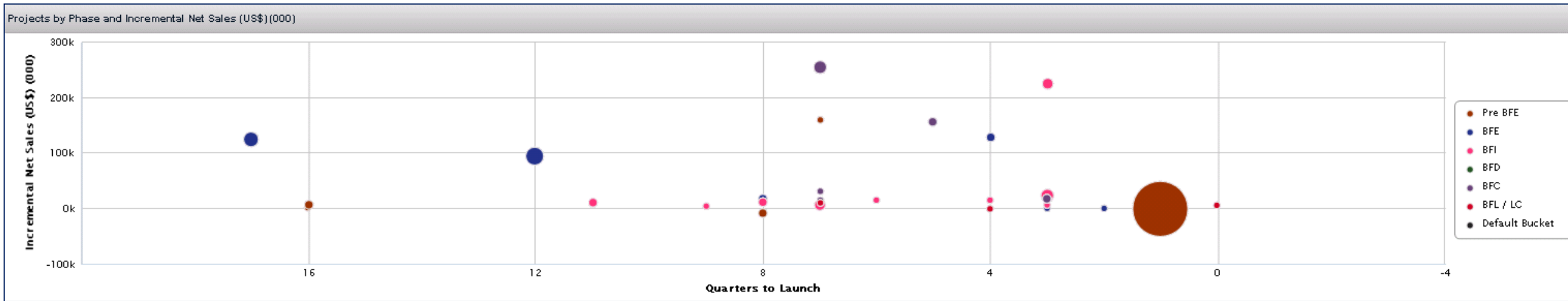


Benefits Realization

Track the Success of Your Transformative Initiatives

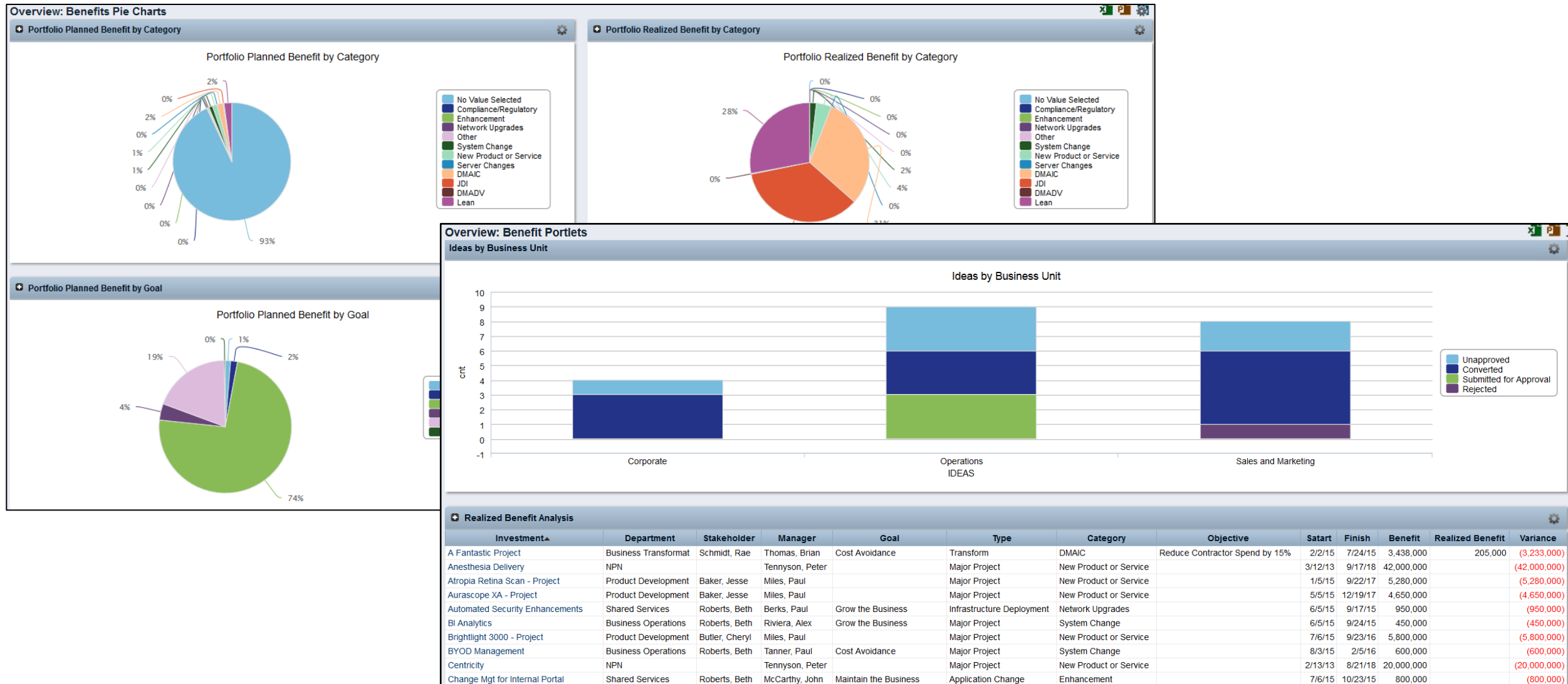


Remaining Spend Before Launch w/Stage



Benefits Realization

24



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Questions?



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Thank You For Attending regoUniversity

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- Access your account at pmi.org
- Click on **Certification**
- Click on **Maintain My Certification**
- Scroll down to **Report PDU's**
- Click on Course Training (or other appropriate category)
- Enter **Rego Consulting**
- Enter Activity- **Enter Name of Course**
- Enter **Description**
- Enter **Date Started**
- Enter **Date Completed**
- Provide Contact Person **Name of Person to Contact**
- Provide Contact E-Mail **E-Mail of Person to Contact**
- Enter Number of **PDU's Claimed** (1 PDU per course hour)
- Click on the **I agree this claim is accurate box**
- Click **Submit** button



Let us know how we can improve!
Don't forget to fill out the class survey.



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