



regoUniversity 2019

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Getting More Value from SharePoint in PPM

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Introductions

- Take 5 Minutes
- Turn to a Person Near You
- Introduce Yourself
- Business Cards



Agenda

- Introduction
- What is Office 365?
- ServiceNow and SharePoint Integration
- Bi-Directional Integration: ServiceNow and SharePoint using Flow

SharePoint is Stronger in the Cloud

- By user count, Office 365 is the most widely used cloud solution.
- According to Bitglass, of the 81% of companies that have switched to cloud, Office 365 users make up over half.
- There were over 155 million Office 365 business users as of 2018.
- Microsoft Office has been downloaded over 1 billion times on Android devices.
- There are now 500,000 businesses using Microsoft Teams in 2019, including 91% of the Fortune 100.

What is Office 365?

- An ecosystem of communication and collaboration tools.
- Web browser-based.
- Enables IT, But Empowers non-technical users and power users.
- SharePoint is one of several tools within Office 365.



Open Mic

- How do your teams currently use SharePoint alongside ServiceNow?

ServiceNow PPM and SharePoint Integration

- Document Management: Integrating with SharePoint allows for native SharePoint Benefits:
 - Document Versioning
 - Metadata Tagging
 - Robust Searching
 - Document Retention Policies
 - Native Office 365 User and Group Permissions from within ServiceNow
- SharePoint Site Auto-Creation: Automate the creating of project SharePoint sites.
 - Manually triggered
 - On state change
- Fully Compatible with Microsoft Teams

Demo

365 Document Management for ServiceNow

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Let Rego be your guide.

Bi-Directional Integration with ServiceNow using Flow

- ServiceNow published a Flow connector for basic operations with a ServiceNow instance.
- This enables read and write, to and from ServiceNow and SharePoint.
- You can display project or project-related information from ServiceNow in real time on a SharePoint site.
- You can also build solutions in SharePoint that could update PPM-related records back to ServiceNow.
- The ServiceNow connector is a Premium connector, and requires either Flow Plan 1 or Plan 2 license to use.

Demo

Displaying and Updating ServiceNow PPM Records from SharePoint



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Open Mic

- Would this be valuable?
- What use case did you not see, but you would like to?

Questions?



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