

Introductions

• Take 5 Minutes

Turn to a Person Near You

• Introduce Yourself

Business Cards



Agenda

- APIs
- Web Services
- SOAP vs REST
- How to execute REST calls
- Consume CA PPM REST service
- Consume ServiceNow REST service

Key Concepts

- API (Application Program Interface)
 - Defines how software components interact
 - Specify a protocol, routines (methods or functions) or tools
- Web Service
 - Implements an API that provides communication over the web
 - Two primary types are SOAP and REST

SOAP

- Simple Object Access Protocol
- Uses only XML for messaging
- Interface is defined in a WSDL (Web Service Description Language) file
- Can be complex to build and parse requests
- Object based

REST

- Representational State Transfer
- Uses XML, JSON, text for messaging
- REST is an architectural style rather than a protocol
- A web service API is said to be "RESTful" when it adheres to the REST architectural constraints
- Much easier to make and parse requests
- Defined Resources

XOG

SOAP or REST based?

```
<soap:invoke var="xogResponse" endpoint="internal">
  <soap:message>
    <soapEnv:Envelope>
      <soapEnv:Header>
        <xog:Auth>
          <xog:SessionID>${sessionID}</xog:SessionID>
        </xog:Auth>
      </soapEnv:Header>
      <soapEnv:Body>
        <NikuDataBus xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:noNamespaceSchemaLocation="../xsd/nikuxog read.xsd">
          <Header version="6.0.13" action="read" objectType="resource" externalSource="NIKU">
            <args name="include contact" value="true"/>
            <args name="include management" value="true"/>
            <args name="include custom" value="true"/>
            <args name="include financial" value="true"/>
          </Header>
          <Query>
            <Filter name="resourceID" criteria="OR">*</Filter>
          </Query>
        </NikuDataBus>
      </soapEnv:Body>
    </soapEnv:Envelope>
  </soap:message>
</soap:invoke>
```

CA PPM REST

- Introduced in 14.3
- Not supported by CA
- Many other applications contain REST web services
- Common REST requests
- No REST tags within GEL

REST in GEL

Authentication String

Construct URL

REST in GEL

Open Connection

```
<!-- OPEN CONNECTION -->
<core:set var="connection" value="${restURL.openConnection()}"/>
<core:expr value="${connection.setRequestProperty('Authorization', basicAuth)}"/>
<core:expr value="${connection.setRequestProperty('Connection', 'keep-alive')}"/>
<core:expr value="${connection.setRequestProperty('Content-type', 'application/json')}"/>
<core:expr value="${connection.setRequestProperty('Accept', 'application/json')}"/>
<core:expr value="${connection.setDoOutput(true)}"/>
<core:expr value="${connection.setRequestMethod('GET')}"/>
```

Consume Response

REST in GEL

Parse Response

Questions?



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