



TO: AgeCare Staff  
FROM: Juliette Rosiechuk, AgeCare Manager HR Operations  
DATE: May 8, 2020  
SUBJECT: **NEW** Group Insurance Benefit Provider - **June 1, 2020**

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**IMPORTANT NOTICE TO ALL EMPLOYEES WITH GROUP BENEFIT COVERAGE**

**Effective June 1, 2020 AgeCare is changing group insurance benefit providers from Desjardins Group Insurance to iA Financial Group.**

Over the past few months we have done extensive research and met with a number of alternative providers with the goal of maintaining our complex benefits structure, ensuring quality of services to AgeCare staff, and with reasonable premium costs.

We are very pleased to be entering into a new partnership with iA Financial Group. Founded in 1892, iA is one of the largest insurance and wealth management groups in Canada. For more information on the company please visit <https://ia.ca/about-us>

All employees currently on Desjardins Group Insurance will automatically have their information, coverage and dependents transferred over to the new provider, iA Financial Group effective June 1<sup>st</sup>, 2020.

Please submit all claims incurred up to and including May 31, 2020 to Desjardins through your normal process by August 31, 2020 to ensure your claims are reimbursed.

Within the next few days we will release an FAQ (Frequently Asked Questions) document to all employees to help answer your questions regarding this transition and next steps.

Thank you