



EXPERTISE MATTERS

EDISCOVERY PROCESS AND TECHNOLOGY EXPERTS

DELIVERING DEFENSIBLE RESULTS FOR COMPLEX GLOBAL PROJECTS

END-TO-END EDISCOVERY SERVICES | MANAGED DOCUMENT REVIEW | ONSITE MANAGED SERVICES

EDISCOVERY STORIES

RECENT EXAMPLES HANDLED BY YERRA EXPERTS

Yerra's end-to-end eDiscovery and Investigations services are tailored to the needs of global organizations in highly regulated industries with complex cross-border data issues, particularly those who handle data subject to Swiss regulations and the European GDPR. Yerra eDiscovery projects are run by expert case managers and executed by experienced data collection specialists, technologists and lawyers with the goal of balancing cost with diligence and defensibility. Our Document Review teams are run by experienced lawyers that have managed highly sensitive and complex matters, ensuring effective, timely and quality-controlled reviews.

GET INFORMATION



1

Onsite eDiscovery Managed Services

Fluctuations in eDiscovery and investigations workload prompted this Swiss financial institution to turn to Yerra for managed services that would make it easier to scale capacity up or down depending on regulatory/litigation activity. Yerra has provided onsite, full-time case management, intake and data collections staff. This arrangement freed the client from recruiting and HR challenges and provided a level of flexibility not possible otherwise.



2

Target Operating Model

This international bank requested Yerra's assistance to help understand problematic areas in their eDiscovery process and to define an eDiscovery Target Operating Model. To meet the client's request, Yerra carried out onsite consulting and proposed a Target Operating Model that would improve the efficiency and effectiveness of the client's eDiscovery process. The client has benefited from implementing a more structured approach, and from awareness of how they could best implement the more advanced solutions recommended by Yerra. Ultimately, having increased structure around the eDiscovery process helped the client to make better strategic decisions.



3

eDiscovery Readiness Assessment

The client engaged Yerra to assess their level of eDiscovery readiness. Yerra performed an analysis of the client's current eDiscovery and Information Governance processes to determine the optimum path to handling large litigation or arbitration cases. There was concern about the company's ability to respond to eDiscovery and disclosure requests due to a lack of clarity around the company's processes to identify, collect and present key documents during disputes. The client gained a clear understanding of the risks and immediate problems which it faced and needed to address before taking the next step of selecting an appropriate technology solution. The report was structured so that the client could independently utilize the findings as the basis of their corporate eDiscovery strategy and future decision-making.



4

eDiscovery Technology Selection

An international bank sought Yerra's industry expertise in determining whether it had the right approach towards its eDiscovery practice. To meet these requests, Yerra at first fulfilled an advisory role, thoroughly understanding the client's requirements, strategy and expectations. Then, having identified the key short-term plans, used our extensive industry knowledge of the legal eDiscovery technology vendor landscape to find the most suitable service providers which could match the requirements. As Yerra paid special attention to aligning the most suitable technology vendors with the bank's corporate strategy, the client could save considerable time, effort and financial resources in finding the perfect match to meet their eDiscovery needs. Having helped the client through the RFP process, Yerra then provided additional expertise to create bespoke workflows and processes to ensure the clients selected platform delivered the services required.



5

Case Management

The client requested case management support from Yerra on one of the largest investigations and widely affecting issues to hit the bank to date. The bank faced issues of scale and scope due to the vast numbers of potential custodians and suspects implicated, combined with the large number of data sources required from a complex IT environment. In order to guide the client through the process, Yerra provided the expert resource to manage the case end-to-end from an eDiscovery standpoint. Additionally, by taking proactive measures together with a rational and risk based approach, Yerra reduced the client's storage costs, as well as the bank's exposure to regulatory censure and regulatory penalties.

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