

# IP PATIENT THROUGHPUT

## Is Your Average Length of Stay Too Long?

Many hospitals struggle to manage Length of Stay (LOS) and work toward timely discharges for inpatients. This can be the result of a number of factors, some of which can be identified, improved, and/or alleviated by improving workflows within Epic. Often, adjustments can be made to both clinical and access workflows to ensure that all involved have access to an accurate Estimated Discharge Date (EDD) and the tasks necessary to ensure the patient is discharged on time.



### Clinical Workflow Review

Our experts will review Patient Throughput-related workflows across all relevant clinical applications, including: ASAP, Clin Doc, Case Management, Orders, Beaker, Radiant, Cupid, Willow, and Decision Support. We will identify ways to improve communication of outstanding tasks, results, updates, and notifications to decrease delays in discharge, as well as review your workflows related to entering and viewing the EDD across roles, to ensure clear communication and help clinicians prioritize their tasks.



### Discharge Milestones

In addition, we will review integration points with other stakeholders such as Bed Planning and Environmental Services to ensure those areas of Epic are seeing relevant and accurate information about upcoming discharges in order to plan bed assignments and staffing needs. Our team will look at your process for documenting and communicating discharge delays.



### The Project

A Patient Throughput Assessment typically takes between 4-6 weeks. At the end of the assessment, we will provide you with our recommendations for changes to clinical workflows, summary reports, patient lists, unit manager, etc., to drive a higher accuracy and visibility to patient's EDD and required discharge tasks. We will also provide recommendations on integration points with Bed Planning.

Discover how we can work together to maximize your Epic investment.

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## KEY PROJECT BENEFITS

### More Accurate/Visible Estimated Discharge Date

- All staff working toward same EDD
- Higher probability of on-time discharges
- More efficient use of inpatient beds
- Increased patient satisfaction

### More Visibility of Required Tasks and Next Steps

- Fewer delays in patient care
- Better integration between clinical and bed planning workflows
- Lower average Length of Stay

*CereCore provided us with the flexibility, experience and cost effectiveness needed to continue supporting our end-users with the same care they have received in the past. By partnering with CereCore we combined excellence, key proven practices and deep expertise for the benefit of SLHS.*

**TODD HATTON**  
Chief Information Officer  
Saint Luke's Health System

## > THE ASSESSMENT PROCESS

### SCOPE FINALIZATION & DATA REQUEST

- + Finalize Assessment, Scope, Timeframe, and Deliverable
- + Provides Data Requests
- + Submits Interview Requests



### DATA GATHERING

- + Conducts Interviews
- + Reviews Requested Data
- + Reviews System Setup When Appropriate



### DATA ANALYSIS

- + Analyzes Findings
- + Prepares Deliverable



### DELIVERABLE PRESENTATION

- + Presents Deliverable and Recommended Next Steps
- + Presents Proposal to Achieve Next Steps



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## ABOUT US

CereCore provides EHR implementations, application support, IT managed services, technical staffing and strategic IT consulting services to hospitals, outpatient facilities, accountable care organizations and large physician groups nationwide. With a team of over 400 clinical and technical professionals, CereCore has implemented EHR systems in more than 300 facilities. CereCore offers staffing and remote support services for all major EHR acute and ambulatory platforms as well as their ancillary applications.