

Struggling to Define a Telehealth Strategy?

Telehealth programs are becoming a standard offering for health systems and an expectation of patients. The goals of improving access to care and lowering costs are achievable, yet many organizations struggle to build a cohesive set of offerings in the telehealth space to realize those benefits. It can be daunting to navigate the world of e-visits, video visits, remote monitoring, e-consults, and device monitoring. Let our telehealth experts assess your current telehealth program and advise your future road map and strategy. Whether you are live and in need of optimization, or looking at implementing and in need of a plan, we can help.



Review Telehealth Offerings

During the first phase, we will review your current telehealth offerings and plans for the future. We will assess features such as e-visits, video visits, e-consults, remote monitoring, telestroke, device monitoring, and EpicCare Link offerings. Our team can help you understand the features available and the pros/cons of using an Epic solution. We will also review your team structure, governance, technology, and support.



Define Use Cases

During the second phase, we will spend time learning about your strategic goals and areas of need. The most successful telehealth programs are those which align with the direction of the organization and taking time to define and prioritize functionality and use cases is critical to success. Our experts look at your needs by specialty, feature, and location and will also assess physician and organization support for telehealth initiatives.



The Project

A Telehealth Assessment typically takes between 4-6 weeks. At the end of our assessment, we will provide you with a road map and recommendations for implementing your telehealth strategy. We will propose initial offerings and use cases aligned with your strategic goals and advise on project governance, team structure, hardware, and support. Please note that due to varying laws across states, we do not advise on legislation, your organization is responsible for making sure your program is compliant.

Discover how we can work together to maximize your Epic investment.

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> THE ASSESSMENT PROCESS

KEY PROJECT BENEFITS

Improved Access to Care

- Increased patient access to providers and specialists
- Decreased patient wait times
- Reduced patient travel time
- Extend your reach in the community

Improved Quality of Care

- Ability to provide on-demand care
- Better manage at-risk patients
- Lower costs

CereCore provided us with the flexibility, experience and cost effectiveness needed to continue supporting our end-users with the same care they have received in the past. By partnering with CereCore we combined excellence, key proven practices and deep expertise for the benefit of SLHS.

TODD HATTON
Chief Information Officer
Saint Luke's Health System

SCOPE FINALIZATION & DATA REQUEST

- + Finalize Assessment, Scope, Timeframe, and Deliverable
- + Provides Data Requests
- + Submits Interview Requests



DATA GATHERING

- + Conducts Interviews
- + Reviews Requested Data
- + Reviews System Setup When Appropriate



DATA ANALYSIS

- + Analyzes Findings
- + Prepares Deliverable



DELIVERABLE PRESENTATION

- + Presents Deliverable and Recommended Next Steps
- + Presents Proposal to Achieve Next Steps



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ABOUT US

CereCore provides EHR implementations, application support, IT managed services, technical staffing and strategic IT consulting services to hospitals, outpatient facilities, accountable care organizations and large physician groups nationwide. With a team of over 400 clinical and technical professionals, CereCore has implemented EHR systems in more than 300 facilities. CereCore offers staffing and remote support services for all major EHR acute and ambulatory platforms as well as their ancillary applications.