



Professional Certificate in Leadership for Healthcare

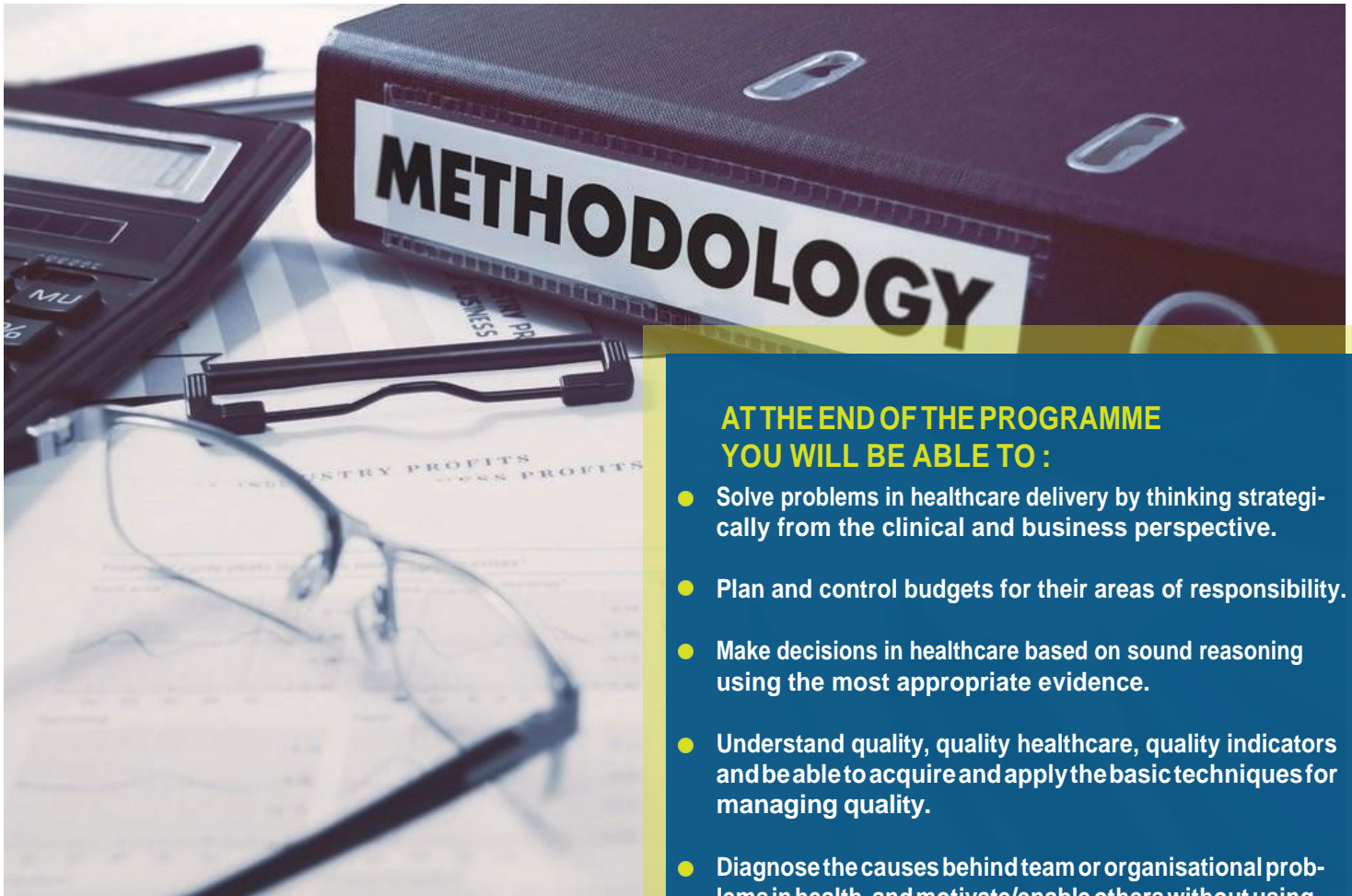
Start date:
March 2018

Arthur Lok Jack Graduate
School of Business

PROFESSIONAL CERTIFICATE IN HEALTHCARE LEADERSHIP

INTRODUCTION

Leading, managing and implementing initiatives, programmes and facilities in healthcare present special challenges. Managers in healthcare must make and implement decisions that promote the objectives of their organisations and the health system in this complex and dynamic environment. This often means having to make decisions that involve implicit trade - offs between cost, quality and access. This certificate programme provides tools that will allow participants to effectively confront these challenges and present solutions to improve leadership and service in the healthcare sector.



AT THE END OF THE PROGRAMME YOU WILL BE ABLE TO :

- Solve problems in healthcare delivery by thinking strategically from the clinical and business perspective.
- Plan and control budgets for their areas of responsibility.
- Make decisions in healthcare based on sound reasoning using the most appropriate evidence.
- Understand quality, quality healthcare, quality indicators and be able to acquire and apply the basic techniques for managing quality.
- Diagnose the causes behind team or organisational problems in health, and motivate/enable others without using formal authority.

METHODOLOGY

Blended: classroom (75%) and on-line synchronic classes (25%) with our world class faculty.

DURATION

Modules will be delivered over a period of six months **(two classroom sessions per month, 9am - 4pm)**

CERTIFICATION

Upon completion participants will receive a Professional Certificate in Leadership for Healthcare

MODULES



Foundations of Healthcare Management

March 10th-11th 2018

This survey course provides context for understanding a wide range of healthcare leadership topics. Material is presented in a cumulative learning format, providing the participant with a cascading understanding of theory and practice for leadership in the healthcare setting. The course is designed to consider the practice of healthcare leadership in a generic perspective, allowing the participants to relate theory and practice to his/her current and future role as a healthcare leader.



Economics for Decision Making in Healthcare

April 14th-15th 2018

This course is designed to provide students with a foundation in economics and health economics that will help them to understand their environment and make decisions within their units that will move the health system closer to realising its objectives. Participants will be trained in dealing with the complexities and challenges of constrained optimisation in health settings.



Leading Healthcare Organisations

May 12th-13th 2018

This course will equip participants with the tools to effectively undertake a leadership role at all levels of the organisation in managing and sustaining change for improved healthcare outcomes and performance. This course has 3 major components focusing on translating leadership into practice, understanding performance management using international examples and understanding strategic management of quality and organisational behavior.



Operations Management and Service Quality in Healthcare

June 9th-10th 2018

This course deals with the effective utilisation of resources to attain quality objectives with the application of operations management in healthcare organisations. Focus will be placed on quality objectives in a customer focused manner. Supply chain and inventory management as well as optimisation of resources will be emphasised. Major focus will be placed on throughput processes to effect the transformation of inputs to outputs.



Critical Thinking and Evidence Based Approaches to Problem Solving in Healthcare

July 14th-15th 2018

Evidence - based management is about making decisions based on best available evidence obtained through systematic and scientific approaches. It involves deployment of both critical and creative thinking in practitioners' judgment on decision-making. Evidence-based management has profound influence on any critical decisions as it reduces bias and judgment errors.



Information Systems and Budgeting for Managers in Healthcare

August 11th-12th 2018

Information management is at the core of healthcare and its administration. From planning and procurement to diagnosis and discharge, the information systems enable the successful operations and development of the organisation and its stakeholders. The Healthcare Information Systems module is designed to explore the basics of the information systems – its technologies, people and processes, and develop a plan to ensure its effective engagement within the organisation



MR. FAHEEM MOHAMMED

Mr. Faheem Mohammed is the Managing Director of a Strategic Management and Technology consultancy based in Trinidad and Tobago. He also serves at the Arthur Lok Jack Graduate School of Business as the Programme Director for the Master of Information Systems and Technology Management Programme. He lectures on Technology and Process Innovation in Public Organisations, Management Information Systems, Digital Marketing and Maritime Information Systems in programmes which include the Masters of Business Administration, the Master of Strategic Marketing, the Master of Port and Maritime Management and the Master of Institutional Innovation and Effectiveness.



DR. HENRY BAILEY

Dr. Henry Bailey has lectured in Economics, Applied Economics and Quantitative Analysis courses at the Arthur Lok Jack Graduate School of Business since 2010. He also lectures in Economics and Statistics at the Faculty of Social Sciences and in Pharmacoeconomics at the Faculty of Medical Sciences at the University of the West Indies, St. Augustine. He holds a Ph.D in economics from the University of the West Indies. He also has BSc. and MSc. degrees in Economics and an MBA. He has published in several international journals in the areas of utility theory and health economics and has presented research at various research forums in Health Economics and Development.



DR. KAMLA MUNGAL

Dr. Kamla Mungal is the Director, Academic Development and Accreditation and Director of the Leadership Institute at the Arthur Lok Jack Graduate School of Business, UWI, in Trinidad and Tobago. She also lectures in areas of Leadership and Organisational Behaviour and Development. Dr. Mungal has participated in several global leadership development programmes and is a certified Facilitator of the Leading From Above The Line© programme. Her specialisations include curriculum design, development and implementation, leadership and leadership of educational organisations.



Mr. HOWARD DOTTIN

Mr. Howard Dottin is a chartered accountant by profession and has also completed his MBA specialising in Marketing and Finance, graduating as valedictorian of his class. His tenure in Accounting and Finance have spanned more than 35 years. He has worked in the public sector as well as the private sector. Today, he lectures in three of the postgraduate programmes at the Arthur Lok Jack Graduate School of Business and is the Programme Director for the MSc. in International Finance.

DR. ROHAN MAHARAJ

Dr. Rohan Maharaj, is a senior lecturer in Family Medicine and a Fellow of the Caribbean College of Family Physicians. He coordinates the postgraduate program in Family Medicine at the Faculty of Medical Sciences- St. Augustine. His main research interest has been mental health and chronic disease in the Caribbean primary care population which has led to over 40 journal articles

DR. IMTIAZ DANIEL

Dr. Imtiaz Daniel is a Director of Financial Analytics and System Performance at the Ontario Hospital Association and has academic appointments at the University of Toronto and York University. He lectures on Health Services in the Masters in Health Administration Programme and Health System Performance Measurement and Management in the MS/Ph.D programme. Dr. Daniel has a Ph.D. in Health Services Research and Masters in Health Administration from the University of Toronto, a BSc. in Electrical Engineering and is a Certified Professional Accountant.

MR. PAUL ANDERSON

Mr. Paul Anderson has been a healthcare practitioner and executive leader for more than 25 years. His experience includes diverse private-sector and executive leadership positions in the United States of America and the Caribbean. Additionally, he has performed healthcare system and business development in Europe, Asia, and the Middle East. His professional background includes healthcare finance, operations and business development and a MBA with a concentration in Strategic Leadership. Mr. Anderson has a BSc. in Finance and is presently studying for his DBA in England.

DR. MANDREKER BAHALL

Dr. Mandreker Bahall is a specialist Medical Officer/Consultant of Internal Medicine/Cardiology at the San Fernando General Hospital. He is also a part time senior lecturer (Adult Medicine) in the Faculty of Medicine, UWI and an Associate Lecturer (Dentistry), Faculty of Medical and Dental Science, UWI. He is an adjunct Lecturer, MBA programme Arthur Lok Jack Graduate School of Business, UWI (Service Quality in Health Care). He is Clinical Director, Medical & Social Outreach Services. Dr. Bahall is the President of the Trinidad Sevashram Sangha (Inc.) and he has published six peer reviewed articles.



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Start Date: March 2018

Contact: 645-6700 **Gabrielle** ext. 115

SECTION 1: PERSONAL DATA

Name: _____
(Surname) (First Name) (Other)

Date of Birth: ____/____/____ Sex: M F
(Day) (Month) (Year)

Job Title: _____

Organisation: _____

Work Address: _____

Home Address: _____

Contact: Work # _____ Cell# _____ Email _____

REGISTRANTS

- Name _____ Job Title _____ Email _____
- Name _____ Job Title _____ Email _____
- Name _____ Job Title _____ Email _____
- Name _____ Job Title _____ Email _____
- Name _____ Job Title _____ Email _____

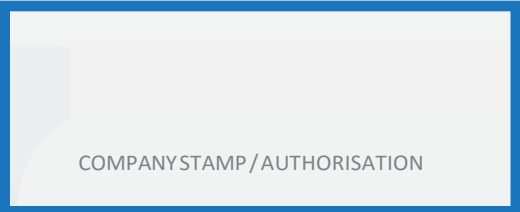
SECTION 2: PAYMENTS AND WITHDRAWAL POLICY

PRICE: \$19,000

- EARLY BIRD**
- GROUP (3+)**
(20% OFF)

All payments are non-refundable. Persons opting to drop out of the programme will not be refunded. Persons not completing all modules within the specified time frame of six (6) weeks will not be refunded. The UWI-ALJGSB reserves the right to cancel training at any time. If UWI-ALJGSB cancels the training due to unforeseen circumstances beyond the control of UWI-ALJGSB, you are entitled to a full refund of the course fee, or your course fee can be credited toward a future training, based upon availability (Providing payments have been made before original advertised date). UWI-ALJGSB reserves the right to reschedule training at any time. If UWI-ALJGSB reschedules training due to unforeseen circumstances beyond the control of UWI-ALJGSB, the training will take place at the next available time. Participants will be informed via phone and/or e-mails.

I hereby certify that all statements on this registration form are true and correct.



Form Completed by: _____

Phone: _____

Authorised Signature: _____