Client Case Study

Copper Sky Lodge
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Client: Copper Sky Lodge
Location: Spruce Grove, AB
Market: Healthcare

Tech Talk

Genesis carefully evaluated the needs of the facility and based on those needs integrated RTLS technology with a wireless telephone solution from Panasonic to allow staff to communicate with residents when they need assistance without having to be tied down at a desk.

When calls are received by the staff the system not only identifies who has placed the call for help but also provides their location within the facility.

The Challenge

Ensuring staff and resident safety in such a large facility can be a difficult task, so when Choices in Community Living (CICL) was building a new 130 bed facility in Spruce Grove, Alberta they knew finding the right healthcare communications provider was integral in ensuring a successful project.

The building was constructed out of concrete and steel which would pose challenges to deploying a system that could provide full wireless coverage.

The Result

Deploying the RTLS solution at Copper Sky Lodge has given residents and their family’s peace of mind knowing that should the need arise; staff can be quickly alerted to an issue and respond in the most efficient manner possible. This ensures all residents and staff are safe and secure, a top priority for Choices in Community Living.