

CASE STUDY: PROTECTING PROFITS FROM EMPLOYEE THEFT

+\$18,000

Increase in Annual Savings

MAKOTO
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- STARR -
RESTAURANTS
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THE CHALLENGE

In December 2014, a long-time Avero client and national restaurant group noticed a cash decrease and unusually high promotions usage in one of their outlets in Miami, Florida. Restaurant managers suspected that employees might be stealing from the sushi restaurant, but they were unable to find any substantial proof of it.

THE SOLUTION

In February 2015, the restaurant group added Loss Prevention to their existing Avero restaurant software package. Avero's Loss Prevention product is the most comprehensive theft solution on the market, detecting even the most sophisticated scams by monitoring employees across seven unique criteria. From the very first employee login, Avero Loss Prevention instantly identified the stealing employee, the promotion being abused, and the checks on which the theft occurred.

THE RESULTS

The offending employee was quickly terminated, and standard operating procedures were changed to limit exposure to this scam in the future. The individual outlet and restaurant group immediately began seeing an increase in cash and a significant decrease in overall promotions, for a total annualized cash gain of over \$18,000.

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“Avero Loss Prevention is a vital tool for running a restaurant. It helps us decrease costs while improving employee standards across our organization.”

Josh Levine
Director of Operations
STARR Restaurants