

# Vaya Group Customer Internet Privacy Statement

Effective January 1, 2018

# Our Commitment To Privacy

Your privacy is important to us and maintaining your trust is our priority. To ensure that your privacy is protected, we provide this notice which explains our online information practices as well as the decisions you may make regarding how your information is collected and used.

## Information We Collect

We collect the e-mail addresses and certain personally identifiable information of those who communicate with us via e-mail or register with us to access our site as registered users.

We also collect certain information regarding which pages users access or visit, and information volunteered by users (such as any surveys Vaya Group might conduct and/or site registrations).

When you request access, we ask for the following information: your name, your company name and a valid e-mail address at which we may contact you.

Vaya Group may also collect and analyze from visitors and registered users certain information regarding the use of the Vaya Group site and services available therein.

Information collected may include but is not limited to website traffic volume, frequency of visits, type and time of transactions, type of browser, operating system, etc.

## Use of Information

We may use personal information for auditing, research and analysis to operate and improve our site.

We may use third parties to assist us in processing your personal information, and we require that such third parties comply with our Privacy Policy and any other appropriate confidentiality and security measures.

We may provide non-identifying and aggregate usage and volume statistical information derived from the actions of our visitors and registered users to third parties in order to demonstrate the value we deliver to visitors and registered users.

The information we collect is not shared with or sold to other organizations for commercial purposes, except to provide products or



services you've requested, when we have your permission, or under the following circumstances:

 if it becomes necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of the Terms of Service, violations of the Acceptable Use Policy, or as otherwise required by law.

On the Vaya Group blog, we retain the discretion to determine which comments violate our comment policy. We also reserve the right to remove and/or not allow comments to get posted. The views expressed within posted comments do not necessarily reflect those of The Vaya Group. To protect your own privacy and the privacy of others, please do not include phone numbers, email addresses or any other personal identifiable information in the body of your comment.

#### Cookies

A cookie is a small amount of data, which often includes an anonymous unique identifier that is sent to your browser from a website's computers, and stored on your computer's hard drive.

We use cookies to assist in delivering service and to provide a positive and personalized user experience.

Our persistent and session ID cookies are used to identify unique visitors to our Sites and to provide you with easy access to data and information.

If you have your browser set to reject cookies, your usage of our site is likely to be interrupted.

## Our Commitment To Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

# Online Privacy Policy Only

This privacy policy applies only to information connected online through our website and does not extend to information collected offline.

## Links

As our site evolves, it may include links to other websites operated by parties other than Vaya Group.



We are not responsible and assume no responsibility for the contents of any non-Vaya Group linked Internet website, or for any potential damage arising out of or in connection with the use of any such link.

The Internet websites to which links are provided in this site are not under our control. Access to any other Internet sites linked to the site is at your own risk.

In addition, the existence of a link between this site and any other Internet website is not and shall not be understood to be an endorsement or review by Vaya Group of any material, website policies, substance, information or of the owner or proprietor of the linked Internet website, and such link shall not imply nor create any relationship nor endorsement between Vaya Group and the owner or proprietor of such linked website.

#### Consent

By using our site, you consent to our online privacy policy.

# Changes to Our Privacy Policy

If we change our privacy policy, we will post those changes on this page in addition to updating the Privacy Policy modification date at the bottom.

## Termination

These terms remain in effect for all use made of this site unless specifically terminated by Vaya Group.

We may amend or terminate these terms at any time for any reason, with or without notice.

Upon termination, you must destroy all materials obtained from this site and all copies thereof, whether made under the terms of these or previous terms.

# How To Contact Us

Should you have other questions or concerns about this privacy policy, you may contact us using the below information:

Vaya Group

28600 Bella Vista Parkway Suite 2100 Warrenville, IL 60555

(630) 906-3046 phone (630) 906-0176 fax info@vayapath.com email

Contact us by email or phone, or submit the form.