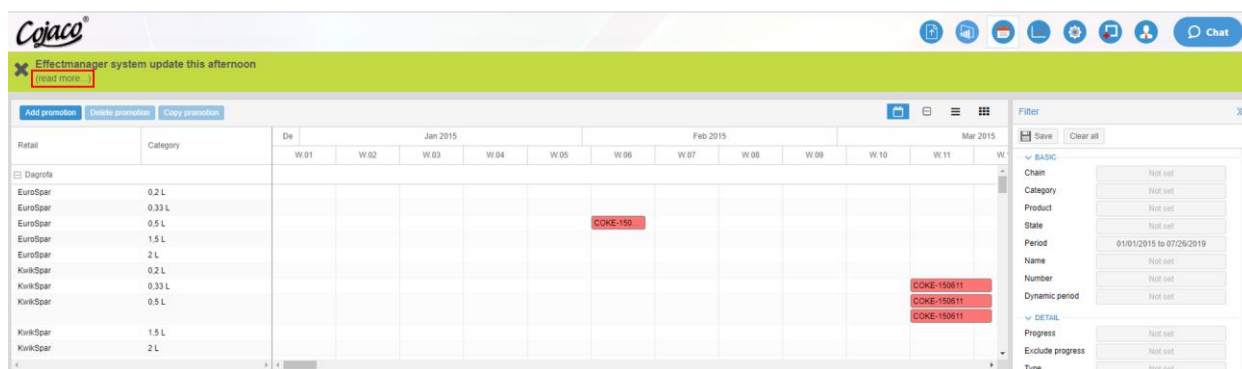# How to view messages from effectmanager

This guide shows you how to view system messages from the effectmanager team.

To view messages from effectmanager about the system, you first need to log into your unique domain
https://COMPANYNAME.effectmanager.com

System messages from effectmanager, are visible to you, as shown below.
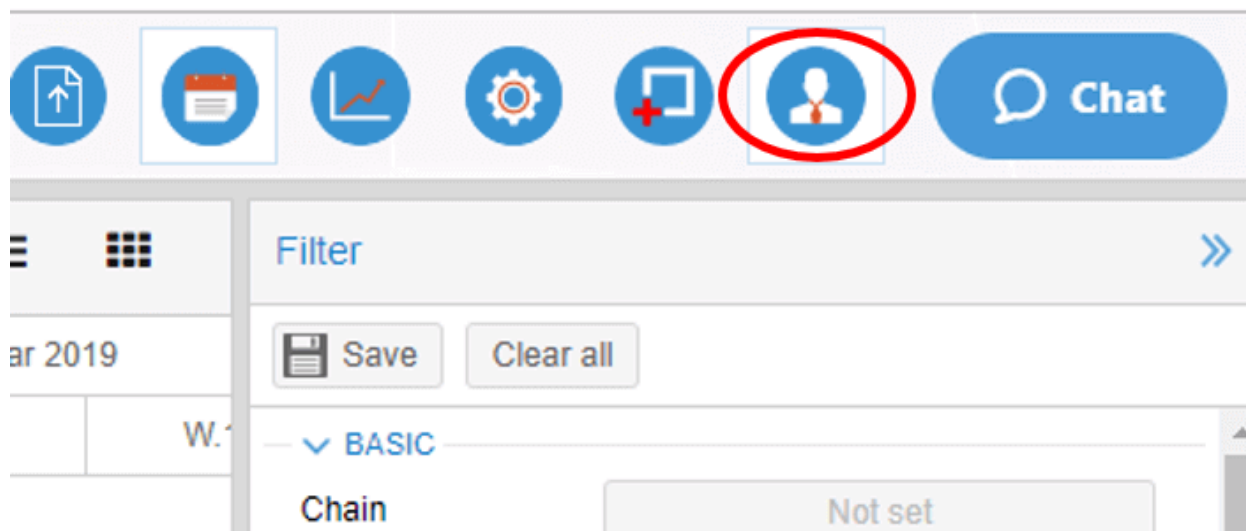Press *Read more* to view the message.

After reading the message, you have the option to close it. You do this by pressing **X** on the left. The green message bar will disappear, but you can still find the message by following the steps below.
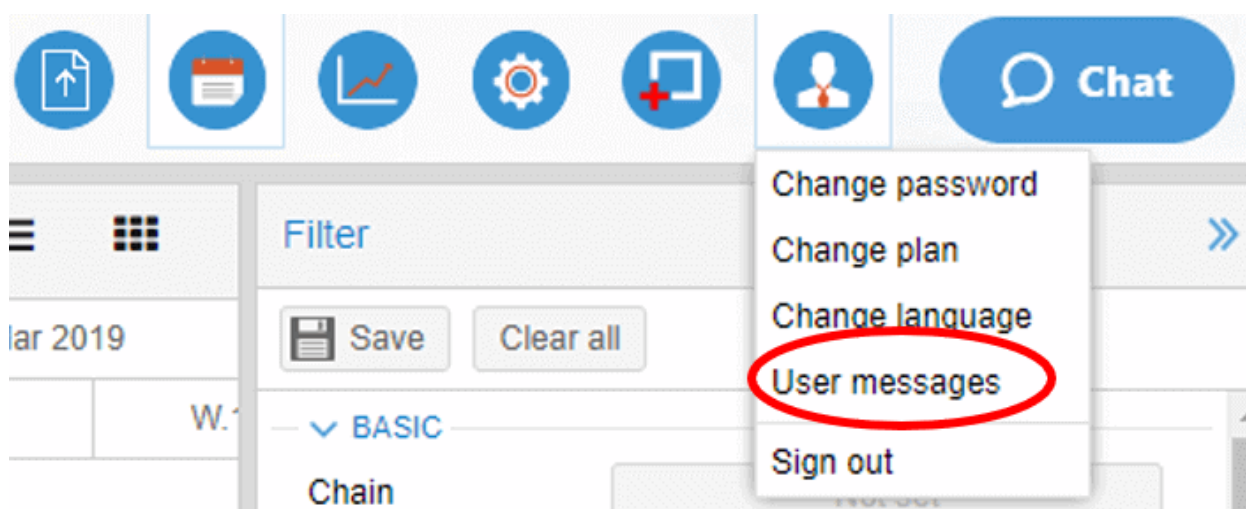
View old messages from effectmanager

If you want to read old messages from effectmanager, follow the steps below.
1.Press *User* in the menu bar at the top.

2. Press *User Messages* and find the latest messages from effectmanager.

3. Select the message you want to read and press *Selected Message* on the right side.

User messages					
Title	Description	Valid from	Valid to	Is read	
All cubes are now updated	Unfortunately, the connection to the cube was d... We are sorry for the inconvenience.	08/08/2019	08/08/2019	☐	
Connection to the cube was ...	The connection to the cube was down but is up... We are sorry for the inconvenience.	08/07/2019	08/07/2019	☐	
Connection to the cube was ...	The connection to the cube was down but is up... We are sorry for the inconvenience.	08/07/2019	08/07/2019	☐	
Optimization of new release	You may experience irregularities of effectmana...	07/10/2019	07/10/2019	☐	
Closed due to Danish Constit...	Effectmanager Support is closed on Wednesda...	06/05/2019	06/05/2019	☐	
Dagrofa customer numbers we...	The Dagrofa customer numbers has now been ...	03/28/2019	03/29/2019	☐	
Dagrofa DK - number of custo...	Dagrofa has unfortunately changed the number...	03/26/2019	03/28/2019	☐	
Dagrofa DK - number of custo...	Unfortunately we have an error in the Dagrofa ...	03/19/2019	03/20/2019	☐	
The POS integration runs at ...	Since the POS integration has failed this night, ...	03/13/2019	03/13/2019	☐	
Upload POS data 22nd of Fe...	Friday 22nd of february between 9 am and 12 a...	02/21/2019	02/22/2019	☐	

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Cancel